



New Mexico Taxation & Revenue Department

Monthly Executive Dashboard as of August 31, 2013

New Mexico
Taxation and Revenue Department

NMTRD Exec Staff:	Secretary - Demesia Padilla, CPA	Deputy Secretary - John Monforte	
ASD - David Robbins	ACRPD - Terry Rister	ITD - Greg Saunders	TFID - Alvan Romero
Legal - Nelson Goodin	MVD - Mark Williams	PTD - Caesario Quintana	

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

Audit & Compliance Division (ACD) As of 08/31/13		
Collections	This Month	YTD
Collections Goal	\$ 16,666,667	\$ 200,000,000
Actual Collections	15,093,447	33,447,273
Percent of Goal	91%	17%
Tax Credits (YTD Only)	# Approved	Amount
Film Production Credit	19	\$ 3,943,359
High Wage Credit	29	11,228,841
Investment Credit	1	-
Technology Jobs Credit	4	494,244
Rural Jobs Credit	1	174,000
Lab Partnership Credit	-	-
Advanced Energy Credit	-	-
Alternative Energy Credit	-	-
Total	54	15,840,444
Compliance	This Month	YTD
Refunds Stopped**	\$ 59,137	\$ 50,099
Bankruptcy Collections	\$ 90,742	\$ 164,127
Compliance Assessments	\$ 3,330,990	\$ 6,580,126
Bankruptcy Proofs #	53	112
PIT Project Notices #	2,915	6,410
Audits in Progress	This Month	YTD
# Rec'd for Review	94	170
# Assessed	34	79
Amount Assessed	\$ 941,549	\$ 3,255,736

****Note from ACD**

The Monthly "Refunds Stopped" amount can be larger than the YTD amount because more previous year "Refunds Stopped" were released than new ones stopped, resulting in a negative balance. This occurred because additional refunds were stopped for taxpayers who failed to respond to our notice within the 30-day deadline. The Refunds were subsequently released at a later time after such taxpayers provided additional information that validates their refunds. As a result, we must reduce the amount of "Stopped Refunds" in the current year by the amount of refunds issued that were previously reported as stopped.

Personal Income Tax Results (PIT 2012)				
Returns Processed	Current Month Count	YTD Count	Current Exception Invty	Exception %**
Paper Returns	1,638	152,235	7,795	
E-filed Returns	5,617	784,177	1,092	
Total	7,255.00	936,412	8,887	0.94%
Refunds Issued	Current Month Count	Current Month Amount	YTD Count	YTD Amount
Paper Check	6,265	\$ 3,119,323	198,682	\$ 71,056,282
Direct Deposit	4,946	3,941,875	472,378	226,341,916
Total	11,211	\$ 7,061,198	671,060	\$ 297,398,198
Payments Received	Current Month Count	Current Month Amount	YTD Count	YTD Amount
Check	11,499	\$ 7,896,879	269,005	\$ 296,670,544
ACH	3,777	1,064,309	70,874	34,427,160
Total	15,276	\$ 8,961,188	339,879	\$ 331,097,704

****Notes from RPD**

The Exception Inventory is the total number of returns with errors or requiring review before processing. It is the "inventory" the edit error staff works on. Exception % is the percentage of returns out of the total returns loaded that have errors and need to be reviewed.

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
8/1/2013	Cigarette Excise Tax Fraud	Case delivered to the 2nd Judicial District Attorney's Office - Case accepted by the DA's Office	8/1/2013
8/9/2013	Taxpayer and a foreign national arrested (FNDL violations)	Taxpayer and a foreign national (FNDL applicant) were arrested by NMSP on 8/9/13. Taxpayer is bonded out and the foreign national was released by NMSP and TFID. Investigation still underway.	8/9/2013
8/25/2011	Taxpayer Motion Hearing (FNDL violations)	Judge Loveless ordered that taxpayer and a related case be severed but delayed decision on the dismissal of the Racketeering and Racketeering-Conspiracy charges. Trial date tentatively set for January 2014.	8/21/2013
Audits Rec'd & Appr'd		IA 12-126 Cloudcroft MVD Municipality	



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Motor Vehicle Division (MVD)	
Indicator	Results
Field Office Results	
Customer Arrivals (total for month)	130,386
Average Wait Time (for month)	0:22:43
Customer Satisfaction (avg for month)	4.83
Call Center Activity	
Calls Coming In (total for month)	36,781
Abandon Rate (average for month)	51%
Average Wait Time (avg for month)	0:11:05
Customer Satisfaction (avg for month)	2.8
Average Uninsured Rate	
Uninsured Rate (average for month)	9.68%

Financial Distribution Bureau (ASD) Fiscal Year 2014 Distribution - as of August 2013						
Tax Categories	Current Month FY14	Same Month FY13	FY14 YTD	FY13 YTD	YTD Change	YTD % Change
Combined Reporting System	\$ 406,238,403	\$ 401,235,939	\$ 798,709,191	\$ 775,788,577	\$ 22,920,614	3.0%
Oil & Gas Taxes	112,245,171	78,350,083	205,487,630	158,133,458	47,354,172	29.9%
CFT/MEV/Weight Distance Tax	70,864,376	59,490,099	112,468,467	108,108,299	4,360,168	4.0%
Personal Income Tax	14,646,194	23,477,619	86,454,206	86,769,355	(315,149)	-0.4%
Corporate Income Tax	54,774,882	43,559,397	55,650,761	53,863,882	1,786,879	3.3%
MVD Data Sales	655,140	530,490	1,419,050	1,089,109	329,941	30.3%
Other Programs	21,371,605	21,566,432	47,184,329	43,216,840	3,967,488	9.2%
Total	\$ 680,795,771	\$ 628,210,059	\$ 1,307,373,633	\$ 1,226,969,520	\$ 80,404,113	6.6%

Human Resources	
Indicator	YTD Total
Total Actions/Work Orders YTD	999
FTE on TOOL	1,117
Filled Positions	924
Vacant Positions	193
Vacancy Rates	17.3%
Grievances Pending	0
SPO Actions	
	Month Total
Pending Posting	24
Pending List	0
Pending App (SPO/DFA/GOV)	7
Advertising	49
HR Reviewing List	3
Pending SPO Release	0
Pending Hiring	55
Total SPO Actions	138

Information Technology Division (ITD)	
HELPSTAR Service Requests	
New	1,419
Resolved	(1,322)
Total Open	97
GENTAX Service Requests	
Open	378
New	158
Resolved	(59)
Total	477

Property Tax Division (PTD)
No information provided at this time.

