



**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of February 28, 2017**

**NMTRD Exec Staff:** Secretary- Vacant    Acting Cabinet Secretary - John Monforte    ACD – Ron Scott  
 ITD – Mike Baca    Acting ASD – Jo Ann Chavez    RPD – JoAnn Zuniga    Acting TFID – Lilia Ruiz  
 Acting MVD – Alicia Ortiz    Acting PTD – Bryson Frazier    General Counsel – Tonya Herring

Office of the Secretary - (505) 827-0341  
 Administrative Services - (505) 827-0369  
 Audit and Compliance - (505) 827-0900  
 Motor Vehicle - (505) 827-2296  
 Property Tax - (505) 827-0870  
 Revenue Processing - (505) 827-0800  
 Tax Fraud Investigations - (505) 841-6544

Audit & Compliance Division (ACD)		
Collections	February	YTD
Collections Goal *	\$19,079,405	\$ 228,952,858
Actual Collections	\$19,513,747	\$ 161,793,918
Percent of Goal	102%	71%
Tax Credits (YTD Only)		
# Completed	Disallowed Amount	
Film Production Credit	50	\$ 1,936,922
High Wage Credit	13	\$ 929,749
Investment Credit	16	\$ 195,501
Technology Jobs Credit	25	\$ 5,527,358
Rural Jobs Credit	8	\$ 270,724
Advanced Energy Credit	-	\$ -
Alternative Energy Credit	1	\$ -
<b>Total</b>	<b>113</b>	<b>\$ 8,860,254</b>
Compliance		
February	YTD	
Bankruptcy Collections	\$ 60,710	\$ 906,869
PIT Assessments	\$ 64,933	\$ 995,952
Bankruptcy Proofs #	59	415
PIT Project/ QRU Notices #	6,478	26,294
Audits in Progress **		
February	YTD	
# Rec'd for Review	74	699
# Assessed	99	1,028
Amount Assessed	\$ 3,955,334	\$ 51,483,108

\*The collections goal YTD is the annual goal for FY18. The snapshot of the YTD goal and collections would be, collections goal of \$149,699,946 with actual collections of \$161,793,918 which represents 108% of our goal.  
 \*\*The Audits in Progress section only represents audits that have been reviewed by ATSS.

Administrative Services Division - Financial Distribution Bureau						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	522,342,393	488,163,282	3,666,212,375	3,309,185,796	357,026,579	11%
Oil & Gas Taxes	93,728,874	66,557,162	613,740,429	454,797,407	158,943,022	35%
CFT/MVET/Weight Distance Taxes	71,582,142	70,503,440	488,335,185	471,487,141	16,848,044	4%
Personal Income Tax	41,168,007	44,257,228	297,546,108	260,395,428	37,150,680	14%
Corporate Income Tax	9,089,349	18,251,319	40,241,479	26,874,644	13,366,835	50%
Royalties from Leasing MVD Data	540,101	566,196	4,860,675	4,878,900	(18,225)	0%
Other programs	22,394,191	21,931,323	174,273,002	178,778,173	(4,505,171)	-3%
<b>Total</b>	<b>760,845,057</b>	<b>710,229,950</b>	<b>5,285,209,254</b>	<b>4,706,397,490</b>	<b>578,811,764</b>	<b>12%</b>

Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	3,536	29%	Cumulative
Scheduled Delinquent Tax Sales	33	7	21%	Current
Delinquent Tax Sales Held # Counties	33	0	0%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$16,500,000	0%	Cumulative
Number Of Companies Reporting	600	199	33%	Cumulative
Returns Submitted/Completed	199	14	7%	Cumulative
Appraisals				
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	65	11	17%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	2	7%	Cumulative

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PROTEST OFFICE				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	551	105	446	19.06%
Protests Acknowledged	75	2	73	2.67%
Protests Closed	92	4	88	4.35%
Ending Inventory	534	103	431	19.29%
Ending Inventory Dollar Amount	\$147,545,587.05	\$86,921,646.06	\$60,623,940.99	58.91%
Formal Hearings Scheduled	Not Available			
Legal Working	441			
Inventory in Protest Office	93			

Motor Vehicle Division (MVD)	
Metric Measure	Results
<b>Field Office Arrivals, Average Wait Time &amp; Customer Satisfaction</b>	
Customer Arrivals (total)	111,093
Average Wait Time	0:17:41
Customer Satisfaction (percentage good/excellent)	98.35%
<b>Call Center Incoming Calls, Average abandon Rate, &amp; Average Wait Time</b>	
Calls Coming In (total)	72,134
Abandon Rate	N/A
Average Wait Time	N/A
Customer Satisfaction Average (scale; 1-100; higher is better)	N/A
<b>Average Insured Rate</b>	
Average Insured Rate	89.71%

Office of Internal Oversight (OIO)		
Description	February	YTD
Audits carry-over from FY 2017		6
FY 2018 Assigned	1	26
Canceled	0	1
Internal Audits Completed	0	14
Special Projects Completed	0	0
<b>Internal Audits - Status for Month-Ending</b>		
Open		2
Fieldwork		1
Report stage		5
Awaiting responses		5
On-Hold		0
<b>Internal Audits Open: 13</b>		
<b>Special Projects- Status for Month-Ending</b>		
Fieldwork		1
Draft Report		0
Awaiting responses		3
<b>Special Projects Open: 4</b>		

Personal Income Tax Results (PIT 2017)					
Returns Processed	Feb 2018 Count	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	9,070	9,073	-	2.5%	
E-filed Returns	355,662	357,654	-	97.5%	
Total	364,732	366,727	6,000		1.64%
Refunds Issued	Feb 2018 Count	Feb 2018 \$	YTD Count	% YTD	YTD \$
Paper Check	34,616	\$12,348,147	35,213	11.0%	\$12,528,394
Direct Deposit	281,823	\$146,441,667	284,663	89.0%	\$148,019,510
Total	316,439	\$158,789,814	319,876		\$160,547,905
Payments Received**	Feb 2018 Count	Feb 2018 \$	YTD Count	% YTD	YTD \$
Check	9,115	\$6,068,798	38,113	69.9%	\$61,171,852
ACH	9,841	\$3,444,820	16,384	30.1%	\$12,798,026
Total	18,956	\$9,513,618	54,497		\$73,969,878

\*Payments are for multiple tax years

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
February	Tax Evasion	A case recommending prosecution of a former Santa Fe resident was referred to the First Judicial District for three (3) counts of Tax Evasion.	Ongoing
February	Tax Fraud	A case recommending prosecution of a Albuquerque resident was referred to the Second Judicial District for one (1) count of tax fraud.	Ongoing
Personnel	A Special Agent new hire started on February 26th.		