



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of February 28, 2017**

NMTRD Exec Staff: Secretary- Vacant **Acting Cabinet Secretary -** John Monforte **ACD –** Ron Scott
ITD – Mike Baca **ASD –** Vacant **RPD –** JoAnn Zuniga **TFID –** Vacant
MVD – William Duran **PTD -** Vacant **General Counsel –** Tonya Herring

Office of the Secretary - (505) 827-0341
Administrative Services - (505) 827-0369
Audit and Compliance - (505) 827-0900
Motor Vehicle - (505) 827-2296
Property Tax - (505) 827-0870
Revenue Processing - (505) 827-0800
Tax Fraud Investigations - (505) 841-6544

Audit & Compliance Division (ACD)		
Collections	February	YTD
Collections Goal *	\$18,951,742	\$ 227,420,905
Actual Collections	\$18,193,388	\$ 144,818,417
Percent of Goal	96%	64%

Tax Credits (YTD Only)	# Completed	Disallowed Amount
Film Production Credit	34	\$ 1,612,947
High Wage Credit	59	\$ 18,984,644
Investment Credit	8	\$ 225,612
Technology Jobs Credit	27	\$ 2,908,185
Rural Jobs Credit	7	\$ 642,603
Advanced Energy Credit	-	\$ -
Alternative Energy Credit	2	\$ 15,708
Total	137	\$ 24,389,699

Compliance	February	YTD
PIT Refunds Denied	\$ -	\$ 1,728,629
Bankruptcy Collections	\$ 82,696	\$ 3,166,827
Compliance Assessments	\$ 38,831	\$ 302,007
Bankruptcy Proofs #	33	376
PIT Project/ QRU Notices #	6,528	17,540

Audits in Progress **	February	YTD
# Rec'd for Review	204	1,063
# Assessed	233	1,259
Amount Assessed	\$ 3,424,521	\$ 65,785,213

*The collections goal YTD is the annual goal for FY17. The snapshot of the YTD goal and collections would be, collections goal of \$151,613,937 with actual collections of \$144,818,417, which represents
 **The Audits in Progress section only represents audits that have been reviewed by ATSS.

Personal Income Tax Results (PIT 2016)					
Returns Processed	Feb 2017 Count	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	11,594	12,126		4.3%	
E-filed Returns	269,857	272,295		95.7%	
Total	281,451	284,421	4,505		1.58%
Refunds Issued	Feb 2017 Count	Feb 2017 \$	YTD Count	% of Returns Paper vs. E-File	YTD \$
Paper Check	40,617	\$14,156,131	51,559	11.9%	\$18,473,398
Direct Deposit	279,005	\$135,308,229	379,955	88.1%	\$187,604,661
Total	319,622	\$149,464,359	431,514		\$206,078,059
Payments Received**	Feb 2017 Count	Feb 2017 \$	YTD Count	% of Returns Paper vs. E-File	YTD \$
Check	9,546	\$5,967,100	39,954	72.5%	\$5,967,100
ACH	8,508	\$2,668,942	15,163	27.5%	\$2,668,942
Total	18,054	\$8,636,042	55,117		\$8,636,042

PROTEST OFFICE				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	441	120	321	27.21%
Protests Acknowledged	84	7	77	8.33%
Protests Closed	105	4	101	3.81%
Ending Inventory	420	123	297	29.29%
Ending Inventory	\$109,529,819.59	\$70,625,705.52	\$38,904,114.07	64.48%

Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	4,544	38%	Cumulative
Scheduled Delinquent Tax Sales	33	0	0%	Current
Delinquent Tax Sales # Counties	33	0	0%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$134,117,545	1%	Cumulative
Number Of Companies Reporting	600	103	17%	Cumulative
Returns Submitted/Completed	565	75	13%	Cumulative
Appraisals				
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	65	13	20%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	0	0%	Cumulative

Human Resource (HR)	
Description	Total
Work Orders YTD	205
FTE on TOOL	1,086
Filled Positions	855
Vacant Positions	231
Vacancy Rate	27.0%
Grievances Pending	0

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Financial Distribution Bureau (ASD)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	488,163,282	504,570,044	3,309,185,796	3,348,596,983	(39,411,187)	-1%
Oil & Gas Taxes	66,557,162	53,525,827	454,797,407	564,637,298	(109,839,891)	-19%
CFT/MVET/Weight Distance Taxes	70,503,440	64,962,216	471,487,141	465,504,483	5,982,658	1%
Personal Income Tax	44,257,228	52,679,051	260,395,428	301,675,029	(41,279,601)	-14%
Corporate Income Tax	18,251,319	46,443,261	26,874,644	101,906,408	(75,031,764)	-74%
Royalties from Leasing MVD Data	566,196	606,182	4,878,900	5,368,804	(489,904)	-9%
Other programs	21,931,323	23,075,635	178,778,173	183,723,846	(4,945,673)	-3%
Total	710,229,950	745,862,216	4,706,397,490	4,971,412,851	(265,015,362)	-5%

Information Technology Division (ITD)		
Common Categories	Service Pro	GenTax
Open	82	453
New	160	108
Resolved	(927)	(152)
Net Total	848	713

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	129,010
Average Wait Time	0:24:41
Customer Satisfaction (percentage good/excellent)	98.36%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	54,168
Abandon Rate	35.91%
Average Wait Time	0:02:43
Customer Satisfaction Average (scale; 1-100; higher is better)	71.33%
Average Insured Rate	
Average Insured Rate	88.61%

Office of Internal Oversight (OIO)		
Description	February	YTD
Audits carry-over from FY 2016	9	9
Assigned	6	17
Canceled	0	7
Completed	1	9
Status for Month End		
Assigned		6
Background		0
Fieldwork		2
Report stage		1
Awaiting responses		1
Total open audits:		10
Other		
None		

Tax Fraud Investigation Divisions (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
February	Tax Evasion	A resident of Albuquerque was sentenced to 20 months of incarceration followed by five (5) years of probation for one (1) count of Embezzlement and one (1) count of Tax Evasion on February 23rd in the Second Judicial District Court of New Mexico. She was also ordered to pay restitution to the victim and to the State of New Mexico.	2/23/2017
February	Tax Fraud	On February 24th, a case referring three (3) counts of Tax Fraud was referred to the Thirteenth Judicial District Attorney's Office regarding an embezzlement that occurred in Sandoval County.	Ongoing
Personnel	An employee previously detailed to the Audit and Compliance Division was transferred to the Forensic Audit Bureau.		