



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of January 31, 2018**

NMTRD Exec Staff: Secretary- Vacant Acting Cabinet Secretary - John Monforte ACD – Ron Scott
 ITD – Mike Baca Acting ASD – Jo Ann Chavez RPD – JoAnn Zuniga Acting TFID – Lilia Ruiz
 Acting MVD – Alicia Ortiz Acting PTD – Bryson Frazier General Counsel – Tonya Herring

Office of the Secretary - (505) 827-0341
 Administrative Services - (505) 827-0369
 Audit and Compliance - (505) 827-0900
 Motor Vehicle - (505) 827-2296
 Property Tax - (505) 827-0870
 Revenue Processing - (505) 827-0800
 Tax Fraud Investigations - (505) 841-6544

Audit & Compliance Division (ACD)		
Collections	January	YTD
Collections Goal *	\$ 19,079,405	\$ 228,952,858
Actual Collections	\$ 16,289,914	\$ 142,280,171
Percent of Goal	85%	62%
Tax Credits (YTD Only)		
# Completed	Disallowed Amount	
Film Production Credit	34	\$ 1,103,370
High Wage Credit	12	\$ 916,249
Investment Credit	13	\$ 177,137
Technology Jobs Credit	19	\$ 5,478,268
Rural Jobs Credit	8	\$ 270,724
Advanced Energy Credit	-	\$ -
Alternative Energy Credit	1	\$ -
Total	87	\$ 7,945,748
Compliance		
January	YTD	
Bankruptcy Collections	\$ 155,807	\$ 846,159
PIT Assessments	\$ 40,225	\$ 931,019
Bankruptcy Proofs #	69	356
PIT Project/ QRU Notices #	1,157	19,816
Audits in Progress **		
January	YTD	
# Rec'd for Review	74	611
# Assessed	66	929
Amount Assessed	\$ 5,577,777	\$ 47,527,775
*The collections goal YTD is the annual goal for FY18. The snapshot of the YTD goal and collections would be, collections goal of \$133,555,834 with actual collections of \$142,280,171 which represents 108% of our goal.		
**The Audits in Progress section only represents audits that have been reviewed by ATSS.		

Property Tax Division (PTD) January 2018				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	3,536	29%	Cumulative
Scheduled Delinquent Tax Sales	33	0	0%	Current
Delinquent Tax Sales # Counties	33	0	0%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$594,723	0%	Cumulative
Number Of Companies Reporting	600	23	4%	Cumulative
Returns Submitted/Completed	23	23	100%	Cumulative
Appraisals				
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	65	1	2%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	2	7%	Cumulative

Office of Internal Oversight (OIO)		
Description	January	YTD
Audits carry-over from FY 2017		6
FY 2018 Assigned	0	25
Canceled	0	1
Internal Audits Completed	4	14
Special Projects Completed	0	0
Internal Audits - Status for Month-Ending		
Open		2
Fieldwork		7
Report stage		1
Awaiting responses		2
On-Hold		0
Internal Audits Open:		12
Special Projects - Status for Month-Ending		
Fieldwork		1
Draft Report		0
Awaiting responses		3
Special Projects Open:		4

PROTEST OFFICE				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	573	131	442	22.86%
Protests Acknowledged	122	4	118	3.28%
Protests Closed	144	30	114	20.83%
Ending Inventory	551	105	446	19.06%
Ending Inventory Dollar Amount	\$147,828,177.01	\$87,672,811.78	\$60,155,365.23	59.31%

Information Technology Division (ITD)		
Common Categories	Service Pro	GenTax
Open		419
New	89	145
Resolved	163	82
Net Total	252	482

**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of January 31, 2018**

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

NMTRD Exec Staff: Secretary- Vacant Acting Cabinet Secretary - John Monforte ACD – Ron Scott
 ITD – Mike Baca Acting ASD – Jo Ann Chavez RPD – JoAnn Zuniga Acting TFID – Lilia Ruiz
 Acting MVD – Alicia Ortiz Acting PTD – Bryson Frazier General Counsel – Tonya Herring

Financial Distribution Bureau (ASD)

Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	441,781,697	382,112,336	3,143,869,982	2,821,022,513	322,847,469	11%
Oil & Gas Taxes	95,680,151	68,589,656	520,011,556	388,240,245	131,771,310	34%
CFT/MVET/Weight Distance Taxes	54,200,166	49,503,630	416,753,043	400,983,701	15,769,342	4%
Personal Income Tax	62,598,875	33,590,360	256,378,101	216,138,200	40,239,901	19%
Corporate Income Tax	(10,997,401)	(8,429,185)	31,152,131	8,623,325	22,528,805	261%
Royalties from Leasing MVD Data	634,297	536,782	4,320,574	4,312,704	7,870	0%
Other programs	18,774,270	16,785,949	151,878,811	156,846,851	(4,968,040)	-3%
Total	662,672,055	542,689,528	4,524,364,198	3,996,167,540	528,196,658	13%

Motor Vehicle Division (MVD)

Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	110,493
Average Wait Time	0:20:18
Customer Satisfaction (percentage good/excellent)	98.27%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	63,842
Abandon Rate	38.86%
Average Wait Time	0:06:00
Customer Satisfaction Average (scale; 1-100; higher is better)	66.94%
Average Insured Rate	
Average Insured Rate	90.22%

Personal Income Tax Results (PIT 2017)

Returns Processed	Jan 2018 Count	Jan 2018 Count YTD	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	3	3	-	0.2%	
E-filed Returns	1,992	1,992	-	99.8%	
Total	1,995	1,995	198		9.92%
Refunds Issued	Jan 2018 Count	Jan 2018 \$	YTD Count	% YTD	YTD \$
Paper Check	597	\$180,248	597	17.4%	\$180,248
Direct Deposit	2,840	\$1,577,843	2,840	82.6%	\$1,577,843
Total	3,437	\$1,758,091	3,437		\$1,758,091
Payments Received**	Jan 2018 Count	Jan 2018 \$	YTD Count	% YTD	YTD \$
Check	28,998	\$55,103,054	28,998	81.6%	\$55,103,054
ACH	6,543	\$9,353,206	6,543	18.4%	\$9,353,206
Total	35,541	\$64,456,260	35,541		\$64,456,260

** Payments received cover multiple tax years

Tax Fraud Investigation Divisions (TFID)

Original Entry Date	Case Description	Disposition	Disposition Date
January	Tax Evasion	A case recommending prosecution of an Albuquerque resident was referred to Second Judicial District for fifteen (15) counts of tax evasion.	Ongoing
Personnel	A Special Agent reported to the New Mexico Law Enforcement Academy to begin basic police officer training.		