



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of June 30, 2016**

NMTRD Exec Staff: **Secretary-** Demesia Padilla, CPA **Deputy Secretary -** John Monforte **ACD –** Ron Scott
ITD – Michael Baca **ASD –** Vacant **RPD -** Vacant **TFID –** Vacant
MVD – William Duran **PTD -** Vacant **General Counsel –** Vacant

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

Audit & Compliance Division (ACD)		
Collections	June	YTD
Collections Goal	\$ 19,960,936	\$239,531,231
Actual Collections	\$ 14,521,298	\$238,515,173
Percent of Goal	73%	99.6%
Tax Credits (YTD Only)		
		# Completed
Film Production Credit		60
High Wage Credit		69
Investment Credit		18
Technology Jobs Credit		32
Rural Jobs Credit		3
Advanced Energy Credit		1
Alternative Energy Credit		0
Total		183
Compliance		
	Amounts & Credits	YTD Amounts & Counts
Refunds Denied	(\$88,580)	\$ 9,438,809
Bankruptcy Collections	\$ 106,856	\$ 1,292,905
Compliance Assessments	0	\$ 28,050,090
Bankruptcy Proofs #	53	514
QRU/PIT Project Notices #	4,819	81,244
Audits in Progress		
	Amounts & Credits	YTD Amounts & Counts
# Rec'd for Review	126	1,343
# Assessed	95	1,101
Amount Assessed	\$ 12,865,555	\$ 85,812,701

Information Technology Division (ITD)		
Common Categories	Service Pro	GenTax
Open	123	389
New	1240	45
Resolved	1117	53
Net Total	1240	381

Office of Internal Oversight (OIO)		
Internal Audit		
Description	June	YTD
Audits carry-over from FY 2015	N/A	15
FY 2016 Assigned	0	30
Canceled	0	2
Completed	10	34
Status for Month End		
Background		1
Work in progress		0
Report stage		1
Awaiting responses		7
Total open audits		9

Financial Distribution Bureau						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD Amount Change	YTD % Change
Combined Reporting System (GRT, etc)	391,647,242	418,750,790	4,914,923,281	5,065,758,740	(150,835,459)	-3%
Oil & Gas Taxes	46,541,667	63,590,984	739,214,856	1,157,842,078	(418,627,223)	-36%
CFT/MVET/Weight Distance Taxes	50,387,200	48,623,188	688,253,471	670,093,397	18,160,073	3%
Personal Income Tax	33,249,060	35,092,027	531,861,564	534,819,510	(2,957,946)	-1%
Corporate Income Tax	18,080,148	19,294,146	140,662,673	278,824,797	(138,162,124)	-50%
Royalties from Leasing MVD Data	663,594	682,278	8,163,282	7,975,580	187,702	2%
Other programs	18,556,627	27,619,614	260,096,077	272,772,209	(12,676,132)	-5%
Total	559,125,537	613,653,026	7,283,175,204	7,988,086,311	(704,911,108)	-9%

Tax Fraud Investigation Divisions (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
June	Tax Evasion	A criminal case regarding Embezzlement and Tax Evasion charges was delivered to the Fifth Judicial District Attorney's Office for prosecution consideration on June 13, 2016.	Ongoing
June	Tax Fraud	A sentencing hearing scheduled on June 14, 2016 for a Roswell tax preparer that was charged with Tax Fraud, Fraud, and Racketeering during March of 2015 was rescheduled for July 11, 2016.	Ongoing
June	Tax Fraud	Two Albuquerque residents (husband and wife) were indicted on several charges of Tax Fraud, Tax Evasion, Embezzlement, Fraud, Acting as an Unlicensed Investment Adviser, and Money Laundering on June 22, 2016. The case is a result of a joint investigation conducted by NM Regulation and Licensing Department and NM Taxation and Revenue Department.	Ongoing
Personnel	The Director of the Tax Fraud Investigations Division (13 years in place) retired on June 17, 2016.		

PROTEST OFFICE				
Activity	Total	Audit	Non-Audit	% Audit
Beginning Balance	464	102	362	21.98%
Protests Acknowledged	203	13	190	6.40%
Protests Closed	229	14	215	6.11%
Ending Inventory	438	101	337	23.06%
Ending Inventory Dollar Amount	\$98,201,173	\$60,883,871	\$37,317,301	62.00%
Formal Hearings Scheduled	Not Available			
Legal Working	429			
Inventory in Protest Office	9			

**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of June 30, 2016**

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

NMTRD Exec Staff: Secretary- Demesia Padilla, CPA Deputy Secretary - John Monforte ACD – Ron Scott
 ITD – Michael Baca ASD – Vacant RPD - Vacant TFID – Vacant
 MVD – William Duran PTD - Vacant General Counsel – Vacant

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	125,846
Average Wait Time	0:11:46
Customer Satisfaction (percentage good/excellent)	98.55%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	64406
Abandon Rate	43.19%
Average Wait Time	0:05:46
Customer Satisfaction Average (scale; 1-100; higher is better)	67.46%
Average Insured Rate	
Average Insured Rate	92.04%

Human Resource Bureau (HR)	
Description	Total
Work Orders YTD	623
FTE on TOOL	1,099
Filled Positions	869
Vacant Positions	230
Vacancy Rate	26.0%
Grievances Pending	1

Personal Income Tax Results (PIT 2015)					
Returns Processed	June 2016 Count	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	115,001	186,692		10.6%	
E-filed Returns	789,173	1,576,584		89.4%	
Total	904,174	1,763,276	15,896		0.90%

Refunds Issued	June 2016 Count	YTD Count	YTD Count	% of Returns Paper vs. E-File	YTD \$
Paper Check	9,608	\$5,188,309	150,611	23.4%	\$54,165,779
Direct Deposit	9,428	\$7,200,099	492,231	76.6%	\$239,457,855
Total	19,036	\$12,388,408	642,842		\$293,623,635

Payments Received	June 2016 Count	YTD Count	YTD Count	% of Returns Paper vs. E-File	YTD \$
Check	32,963	\$38,068,571	223,661	72.8%	\$249,616,576
ACH	6,196	\$4,952,150	83,503	27.2%	\$49,253,863
Total	39,159	\$43,020,721	307,164		\$298,870,439

Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	11,193	93%	Cumulative
Scheduled Delinquent Tax Sales	33	37	112%	Current
Delinquent Tax Sales # Counties	33	25	76%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$23,771,856,117	132%	Cumulative
Number Of Companies Reporting	600	580	97%	Cumulative
Returns Submitted/Completed	565	575	102%	Cumulative
Appraisals				
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	60	40	67%	Cumulative
No. of Counties Scheduled Protest Hearings	28	18	64%	Cumulative