



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard – December 31, 2018**

NMTRD Exec Staff: Secretary—John Monforte (Acting) Deputy Secretary—Vacant ACD – Shawn Marris (Acting)
 ITD—Mike Baca ASD—JoAnn Chavez (Acting) RPD—Charlene Trujillo (Acting) TFID – Vince Mares (Acting)
 MVD – Alicia Ortiz (Acting) PTD—Michael O’Melia (Acting) General Counsel –Tonya Herring (Acting)

Office of the Secretary - (505) 827-0341
 Administrative Services - (505) 827-0369
 Audit and Compliance - (505) 827-0900
 Motor Vehicle - (505) 827-2296
 Property Tax - (505) 827-0870
 Revenue Processing - (505) 827-0800
 Tax Fraud Investigations - (505) 841-6544

Audit & Compliance Division (ACD)		
Collections	December Amounts	YTD Amounts
Collections Goal	\$ 20,589,623	\$ 247,075,471
Actual Collections	20,345,233	139,693,883
Percent of Goal	99%	57%
Performance Measures	December Percentages	Year-End Goal Percentages
Collections Against Prior Year Receivables	14.6%	28%
Collections Against Current Year Assessments	47%	65%
Compliance	December Amounts & Counts	YTD Amounts & Counts
Bankruptcy Collections	\$ 237,524	\$ 1,577,088
Bankruptcy Proofs #	24	287
Levy Recoveries	\$ 1,302,386	\$ 20,963,148
Audits in Progress	December Counts	YTD Counts
# Rec'd for Review	110	580
# Assessed	155	742
Amount Assessed	\$ 17,795,970	\$ 48,488,033

Note from ACD: This calculation is done on a quarterly basis. It will be updated for 01/31/2019 on the next report.

Financial Distribution Bureau (FDB)						
Tax Programs	MTD Distribution Amounts	Last Year MTD Distribution Amounts	YTD Distribution Amounts	Last Year YTD Distribution Amounts	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$ 501,867,232	\$ 428,897,658	\$3,062,372,825	\$ 2,702,088,285	\$ 360,284,540	13%
Oil & Gas Taxes	151,448,653	82,362,546	787,251,779	426,884,307	360,367,472	84%
CFT/MVET/Weight Distance Taxes	55,320,848	52,497,959	375,157,430	362,552,877	12,604,553	3%
Personal Income Tax	25,278,380	13,001,830	219,018,821	193,779,226	25,239,595	13%
Corporate Income Tax	11,138,364	(8,517,991)	97,782,411	42,149,532	55,632,879	132%
Royalties from Leasing MVD Data	618,298	595,558	3,836,560	3,686,277	150,282	4%
Other programs	20,229,228	17,356,769	137,469,908	133,104,541	4,365,368	3%
Total	\$ 765,901,002	\$ 586,194,330	\$4,682,889,733	\$ 3,864,245,044	\$ 818,644,689	21%

Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	11,681	97%	Cumulative
Scheduled Delinquent Tax Sales	33	34	103%	Current
Delinquent Tax Sales Held # Counties	33	34	103%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$ 18,000,000,000	\$ 22,132,394,574	123%	Cumulative
Number Of Companies Reporting	600	574	96%	Cumulative
Returns Submitted/Completed	600	576	96%	Cumulative
Appraisals				
Draft Assessor Evaluations Completed	33	33	100%	Cumulative
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	50	68	136%	Cumulative
Number of Protest Hearings Heard Est.	275	170	62%	Cumulative

Information Technology Division (ITD)		
Common Categories	Service Pro	GenTax
Beginning SQR - December 01, 2018	163	498
Open (New during December)	1,004	42
Resolved	(859)	(70)
Net Total (December 31, 2018)	308	470



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Office of Internal Oversight (OIO)		
Description	December	YTD
Internal Audit		
Audits carry-over from FY 2018	0	1
FY 2019 Audits Assigned	0	5
FY 2019 Special Projects Assigned	0	2
Canceled	0	0
Total YTD:		8
Closed		
Internal Audits Completed	1	3
Special Projects Completed	0	0
Total Audits Completed:		3
Audits - Status for Month End		
Open		0
Fieldwork		0
Report-Draft stage		0
Awaiting responses		0
On-Hold		3
Total Audits Open:		3
Special Projects - Status for Month-End		
Open		0
Fieldwork		1
Report-Draft stage		1
Awaiting responses		0
On-Hold		0
Total Special Projects Open:		2

Personal Income Tax Results (PIT 2017)					
Returns Processed	Dec. 2018 Count	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	1,268	72,615	0.00	8.0%	0.00
E-filed Returns	66	838,925	0.00	92.0%	0.00
Total	1,334	911,540	1,319	100.0%	0.14%
Refunds Issued	Dec. 2018 Count	Dec. 2018 Amounts	YTD Count	YTD Percentages	YTD Amounts
Paper Check	152,889	\$ 76,197,909	1,325,116	20.0%	\$ 517,738,603
Direct Deposit	531,021	281,921,900	5,312,122	80.0%	2,709,460,835
Total	683,910	\$ 358,119,810	6,637,238	100.0%	\$3,227,199,438
Payments Received	Dec. 2018 Count	Dec. 2018 Amounts	YTD Count	YTD Percentages	YTD Amounts
Check	9,422	\$ 10,915,648	312,876	70.8%	\$ 380,815,845
ACH	4,189	2,606,134	128,974	29.2%	85,540,512
Total	13,611	\$ 13,521,782	441,850	100.0%	\$ 466,356,356

Protest Office					
Activity	Total	Appl.	Audit	Non-Audit	% Audit
Beginning Balance	653		161	492	25%
# of Correspondence Received	146	35			
Protests Acknowledged	35		15	20	43%
Protests Closed	55		11	44	20%
Ending Inventory	668		192	476	29%
Ending Inventory Dollar Amounts	\$ 523,861,699		\$111,505,101	\$412,356,598	21%
Scheduled					Not Available
Assigned					437
Inventory in Protest Office					231

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
December 2018	Tax Evasion	An Albuquerque resident was arrested for failure to appear for arraignment on fifteen (15) counts of Tax Evasion (Fourth Degree Felony) in the 2nd Judicial District.	Ongoing
December 2018	Tax Evasion	A Roswell resident was convicted of one (1) count of Tax Evasion (Fourth Degree Felony). Sentenced to five (5) years probation and required to pay restitution. Case was adjudicated in the 5th Judicial District.	Ongoing
December 2018	Tax Evasion	An Albuquerque resident was referred for prosecution for four (4) counts of Tax Evasion (Fourth Degree Felony) in the 2nd Judicial District.	Ongoing
December 2018	Tax Fraud	An Albuquerque resident was referred for prosecution for one (1) count of Tax Fraud (Fourth Degree Felony) and twenty four (24) counts of Fraud in the 2nd Judicial District.	Ongoing

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	109,970
Average Wait Time	0:13:00
Customer Satisfaction (percentage good/excellent)	98.44%
Call Center Incoming Calls, Average abandon Rate, & Avg. Wait Time	
Calls Coming In (total)	41400
Abandon Rate	10.27%
Average Wait Time	0:09:49
Customer Satisfaction Average (scale; 1-100; higher)	#DIV/0!
Average Insured Rate	
Average Insured Rate	90.55%