



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of December 31, 2015**

NMTRD Exec Staff: Secretary- Demesia Padilla, CPA Deputy Secretary - John Monforte ACD – Ron Scott
 ITD – Jim Wastvedt ASD – Vacant RPD - Terry Rister TFID – Alvan Romero
 MVD – William Duran PTD - Caesario Quintana General Counsel – Brad Odell

Office of the Secretary - (505) 827-0341
 Administrative Services - (505) 827-0369
 Audit and Compliance - (505) 827-0900
 Motor Vehicle - (505) 827-2296
 Property Tax - (505) 827-0870
 Revenue Processing - (505) 827-0800
 Tax Fraud Investigations - (505) 841-6544

Audit & Compliance Division (ACD)		
Collections	December Amounts	YTD Amounts
Collections Goal	\$ 19,960,936	\$ 239,531,231
Actual Collections	\$ 15,377,041	\$ 98,849,067
Percent of Goal	77%	41%
Tax Credits (YTD Only)	Number of Credits Granted	
Film Production Credit	30	
High Wage Credit	34	
Investment Credit	7	
Technology Jobs Credit	12	
Rural Jobs Credit	2	
Advanced Energy Credit	0	
Alternative Energy Credit	0	
Total	85	

Compliance	December Amts./Counts	YTD Amounts
Refunds Denied	\$ 369,998	\$ 2,490,340
Bankruptcy Collections	\$ 190,400	\$ 762,694
Compliance Assessments	\$ 5,805,458	\$ 22,523,374
Bankruptcy Proofs #	39	234
PIT Project Notices #	532	11,239

Audits in Progress	December Amts./Counts	YTD Amounts
# Rec'd for Review	104	583
# Assessed	121	457
Amount Assessed	\$ 13,467,416	\$ 48,837,562

Notes from ACD: The collections goal YTD is the annual goal for FY16. The snapshot of the YTD goal and collections would be the collections goal of **\$1,199,765,616** with actual collections of **\$98,849,067** which represents **83%** of our goal.

Financial Distribution Bureau						
Tax Program	Current Month Distribution (FY16)	Last Year MTD Distribution (FY15)	YTD Distribution (FY16)	Last Year YTD Distribution (FY15)	YTD Amount Change (+/-)	YTD % Change
Combined Reporting System (GRT, etc)	\$ 376,361,660	\$ 442,712,987	\$ 2,460,293,288	\$2,551,496,346	\$ (91,203,058)	-4%
Oil & Gas Taxes	95,471,352	114,543,800	443,120,889	697,644,508	(254,523,619)	-36%
CFT/MVET/Weight Distance Taxes	52,296,299	46,633,119	346,979,772	337,586,425	9,393,348	3%
Personal Income Tax	17,567,476	22,253,701	211,235,675	206,690,980	4,544,694	2%
Corporate Income Tax	(9,053,522)	37,983,440	81,976,530	141,437,315	(59,460,786)	-42%
Royalties from Leasing MVD Data	666,508	670,986	4,166,711	3,996,937	169,774	4%
Other programs	35,560,313	38,720,211	142,434,596	140,757,586	1,677,010	1%
Total	\$ 568,870,086	\$ 703,518,244	\$ 3,690,207,462	\$4,079,610,098	\$(389,402,636)	-10%

Human Resource Bureau (HRB)	
Description	Total
Work Orders YTD	1,250
FTE on TOOL	1,075
Filled Positions	901
Vacant Positions	174
Vacancy Rate	15.8%
Grievances Pending	0

Information Tech. Division (ITD)		
Common Categories	HelpStar	GenTax
Open	126	565
New	1,237	63
Resolved	(1,111)	(81)
Net Total	252	547

Personal Income Tax Results (PIT 2014)					
Returns Processed	December Count	December Amounts	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	1,815	82,575		9.0%	
E-filed Returns	146	835,891		91.0%	
Total	1,961	918,466	736	100.0%	0.08%

Refunds Issued	December Count	December Amounts	YTD Count	YTD % of Ret-Paper Vs. Efile	YTD Amounts
Paper Check	1,523	\$ 2,691,356	181,806	26.5%	\$ 78,288,218
Direct Deposit	765	\$ 1,902,945	504,703	73.5%	\$ 254,562,361
Total	2,288	\$ 4,594,301	686,509	100.0%	\$ 332,850,579

Payments Received	December Count	December Amounts	YTD Count	YTD % of Ret-Paper Vs. Efile	YTD Amounts
Check	12,170	\$ 15,885,384	337,663	75.7%	\$ 381,959,518
ACH	4,907	\$ 2,786,432	108,206	24.3%	\$ 58,375,830
Total	17,077	\$ 18,671,816	445,869	100.0%	\$ 440,335,348

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Property Tax Division (PTD)				
Ending December 31, 2015 Cumulative Starts January 1, 2015				
Delinquent Taxes	Goal	Actual Results	Percentage of Goal	Goal Type
Delinquent Accounts Worked	12,000	11,104	93%	Cumulative
Scheduled Delinquent Tax Sales	33	38	115%	Current
Delinquent Tax Sales # Counties	33	38	115%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$24,172,090,848	134%	Cumulative
Number Of Companies Reporting	600	561	94%	Cumulative
Returns Submitted/Completed	565	560	99%	Cumulative
Appraisals				
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	60	48	80%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	23	82%	Cumulative

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
December 2015	Tax Fraud	A 31-year old Rio Rancho man was sentenced in the First Judicial District Court of New Mexico on December 1, 2015. The defendant plead guilty to one count of 7-1-72, Attempt to Evade or Defeat Tax, in First Judicial District Court on October 20, 2015. As a former payroll clerk, he embezzled funds from a charitable organization.	12/1/2015

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	107,404
Average Wait Time	0:09:14
Customer Satisfaction (percentage good/excellent)	98.84%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	57655
Abandon Rate	37.83%
Average Wait Time	0:03:47
Customer Satisfaction Average (scale; 1-100; higher is better)	59.18%
Average Insured Rate	
Average Insured Rate	92.28%

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	403	87	316	21.59%
Protests Acknowledged	110	5	105	4.55%
Protests Closed	121	5	116	4.13%
Ending Inventory	392	87	305	22.19%
Ending Inventory Dollar Amount	\$176,558,845	\$ 88,784,265	\$87,774,580	50.29%
Formal Hearings Scheduled	Not Available			
Legal Working	392			
Inventory in Protest Office				

Office of Internal Oversight (OIO)		
Description	December	YTD
Internal Audit		
Audits carry-over from FY 2015	N/A	15
FY 2016 Assigned	0	5
Canceled	0	(2)
Completed	1	(11)
Total	1	7
Status for Month End		
Background		0
Work in progress		2
Report stage		5
Awaiting responses		0
Total Open Audits		7