

**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of December 31, 2014**

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

**NMTRD Exec Staff:** Secretary- Demesia Padilla, CPA    **Deputy Secretary** - John Monforte    **ASD** - Vacant  
**ITD** – Jim Wastvedt    **ACD** – Lizzy Vedamanikam    **Hearings** - Monica Ontiveras    **RPD** - Terry Rister  
**MVD** – William Duran    **PTD** - Caesario Quintana    **General Counsel** – Brad Odell    **TFID** - Alvan Romero

Audit & Compliance Division (ACD)		
Collections	December Amounts	YTD Amounts
Collections Goal	\$ 17,887,174	\$ 214,646,086
Actual Collections	\$ 16,391,935	\$ 115,215,536
Percent of Goal	<b>92%</b>	<b>54%</b>
Tax Credits (YTD Only)		
	# of Credits Completed	
Film Production Credit	20	
High Wage Credit	47	
Investment Credit	6	
Technology Jobs Credit	12	
Rural Jobs Credit	0	
Advanced Energy Credit	0	
Alternative Energy Credit	0	
<b>Total</b>	<b>85</b>	
Compliance	December Amounts/Counts	YTD Amounts/Counts
Refunds Stopped*	\$ 410,098	\$ 4,087,669
Bankruptcy Collections	\$ 486,993	\$ 3,999,010
Compliance Assessments	\$ 2,503,680	\$ 23,511,661
Bankruptcy Proofs #	32	249
PIT Project Notices #	604	11,802
Audits in Progress	December Amounts/Counts	YTD Amounts/Counts
# Rec'd for Review	86	471
# Assessed	87	456
Amount Assessed	\$ 4,406,027	\$ 42,515,592
<b>Notes from ACD:</b> The collections goal YTD is the annual goal for FY15. The snap shot of the YTD goal and collections would be collections goal of <b>\$107,323,043</b> with actual collections of <b>\$115,215,536</b> , which represents <b>107%</b> of our goal.		

Financial Distribution Bureau (ASD) Fiscal Year 2015 Distribution						
Tax Categories	Current Month FY15	Last Year MTD FY14	FY15 YTD	FY14 YTD	YTD \$ Change	YTD % Change
Combined Reporting System	\$ 442,712,987	\$ 378,607,027	\$ 2,551,496,346	\$2,388,236,124	\$ 163,260,223	7%
Oil & Gas Taxes	116,113,852	118,834,449	700,087,905	597,891,594	102,196,311	17%
CFT/MVET/Weight Distance	46,633,119	48,520,608	337,586,425	324,492,372	13,094,053	4%
Personal Income Tax	22,253,701	14,822,209	206,690,980	211,117,693	(4,426,712)	-2%
Corporate Income Tax	37,983,440	24,517,669	141,437,315	124,831,167	16,606,149	13%
Royalties from Leasing MVD Data	670,986	678,089	3,996,937	4,154,323	(157,386)	-4%
Other Programs	19,808,622	19,381,344	121,845,997	127,274,708	(5,428,712)	-4%
<b>Total</b>	<b>\$ 686,176,706</b>	<b>\$ 605,361,396</b>	<b>\$ 4,063,141,906</b>	<b>\$3,777,997,981</b>	<b>\$ 285,143,925</b>	<b>8%</b>

Human Resources	
Description	Total
Work Orders YTD	1,465
FTE on TOOL	1,110
Filled Positions	940
Vacant Positions	172
Vacancy Rates	15%
Grievances Pending	1

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	409	73	336	17.85%
Protests Acknowledged	107	3	104	2.80%
Protests Closed	79	2	77	2.53%
Ending Inventory	437	74	363	16.93%
Ending Inventory Dollar Amount	<b>\$171,932,368</b>	<b>\$84,215,316</b>	<b>\$ 87,717,053</b>	<b>48.98%</b>
Formal Hearings Scheduled	Not Available			
Legal Working	336			
Inventory in Protest Office	101			

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
12/15/2014	MVD	Two TFID agents travelled to Southern New Mexico to interview numerous witnesses on a Motor Vehicle Investigations Case	In Progress
<b>Other</b>	<ul style="list-style-type: none"> <li>* Two agents attended the Internal Affairs Conference and Certification Training, hosted by the Public Agency Training Council.</li> <li>* Agents and Auditors attended Investigating Online training, hosted by New Mexico Regulation and Licensing.</li> <li>* TFID attended a presentation by the New Mexico State Police Special Operations Division.</li> </ul>		



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Motor Vehicle Division (MVD)	
Metric Measure	Results
<b>Field Office Arrivals, Average Wait Time &amp; Customer Satisfaction</b>	
Customer Arrivals (total)	107,421
Average Wait Time	0:13:48
Customer Satisfaction (percentage good/excellent)	98.66%
<b>Call Center Incoming Calls, Average abandon Rate, &amp; Average Wait Time</b>	
Calls Coming In (total)	63,805
Abandon Rate	36.71%
Average Wait Time	0:04:09
Customer Satisfaction Average (scale; 1-100; higher is better)	68.09%
<b>Average Insured Rate</b>	
Average Insured Rate	90.97%

Information Technology Division		
Common Categories	HelpStar	GenTax
Open	93	550
New	1,569	142
Resolved	(1,476)	(109)
<b>Net Total</b>	<b>186</b>	<b>583</b>

Personal Income Tax Results (PIT 2013)				
Returns Processed	December Count	YTD Counts	Current Exception Inventory	Exception %
Paper Returns	1446	158,691		
E-filed Returns (Note 1)	137	826,348		
<b>Total</b>	<b>1,583</b>	<b>985,039</b>	<b>662</b>	<b>0.07%</b>
Refunds Issued				
Refunds Issued	December Count	December Amounts	YTD Count	YTD Amounts
Paper Check	1,886	\$ 3,219,326	196,892	\$ 79,400,572
Direct Deposit	927	\$ 1,905,115	491,565	\$ 243,151,382
<b>Total</b>	<b>2,813</b>	<b>\$ 5,124,441</b>	<b>688,457</b>	<b>\$ 322,551,954</b>
Payments Received				
Payments Received	December Count	December Amounts	YTD Count	YTD Amounts
Check	14,277	\$ 13,126,125	325,978	\$ 647,949,167
ACH	4,380	\$ 3,614,502	60,801	\$ 28,292,368
<b>Total</b>	<b>18,657</b>	<b>\$ 16,740,627</b>	<b>386,779</b>	<b>\$ 676,241,535</b>

**Notes from RPD:** Payments Received may include payments for multiple previous PIT tax years.

Property Tax Division (PTD)				
Delinquent Property Tax Bureau	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	11,686	97%	Cumulative
Scheduled Delinquent Tax Sales	33	37	112%	Statutory
Delinquent Tax Sales # Counties	33	34	103%	Cumulative
State Assessed Bureau				
Full Value of Assessed Properties	\$18,000,000,000	\$19,073,916,543	106%	Cumulative
Number Of Companies Reporting	600	591	99%	Cumulative
Returns Submitted/Completed	586	586	100%	Cumulative
Appraisal Bureau				
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	53	61	115%	Cumulative
No. of Counties - Scheduled Protest Hearings	25	26	104%	Cumulative