



**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of November 30, 2015**

**NMTRD Exec Staff:**  
ITD – Jim Wastvedt  
MVD – William Duran

**Secretary-** Demesia Padilla, CPA  
**ASD** – Vacant  
**PTD** - Caesario Quintana

**Deputy Secretary** - John Monforte  
**RPD** - Terry Rister  
**General Counsel** – Brad Odell

**ACD** – Ron Scott  
**TFID** – Alvan Romero

**Office of the Secretary** - (505) 827-0341  
**Administrative Services** - (505) 827-0369  
**Audit and Compliance** - (505) 827-0900  
**Motor Vehicle** - (505) 827-2296  
**Property Tax** - (505) 827-0870  
**Revenue Processing** - (505) 827-0800  
**Tax Fraud Investigations** - (505) 841-6544

Audit & Compliance Division (ACD)		
Collections	November Amounts	YTD Amounts
Collections Goal	\$19,960,936	\$239,531,231
Actual Collections	\$11,879,528	\$ 83,472,026
<b>Percent of Goal</b>	<b>60%</b>	<b>35%</b>
Tax Credits (YTD Only)		
	Number of Credits Granted	
Film Production Credit	25	
High Wage Credit	19	
Investment Credit	6	
Technology Jobs Credit	11	
Rural Jobs Credit	2	
Advanced Energy Credit	-	
Alternative Energy Credit	-	
<b>Total</b>	<b>63</b>	

Compliance	November Amounts / Counts	YTD Amounts / Counts
Refunds Denied	\$ 421,254	\$ 2,120,342
Bankruptcy Collections	\$ 81,099	\$ 572,294
Compliance Assessments	\$ 3,959,716	\$ 16,717,916
Number of Bankruptcy Proofs	40	195
Number of PIT Project Notices	2,489	10,707

Audits in Progress	November Amounts / Counts	YTD Amounts / Counts
Number Rec'd for Review	92	479
Number Assessed	79	336
<b>Amount Assessed</b>	<b>\$ 8,379,703</b>	<b>\$ 35,370,146</b>

**Notes from ACD:** The collections goal YTD is the annual goal for FY16. The snapshot of the YTD goal and collections would be, collections goal of **\$99,804,680** with actual collections of **\$83,472,026**, which represents **84%** of our goal.

Financial Distribution Bureau (FDB)						
Tax Program	Current Month Distribution (FY16)	Last Year MTD Distribution (FY15)	YTD Distribution (FY16)	Last Year YTD Distribution (FY15)	YTD Amount Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$ 445,722,535	\$ 420,443,190	\$ 2,083,931,628	\$ 2,108,783,359	\$ (24,851,731)	-1%
Oil & Gas Taxes	60,416,796	109,188,807	347,649,537	583,100,708	(235,451,171)	-40%
CFT/MVET/Weight Distance Taxes	65,728,908	65,699,476	294,683,473	290,953,306	3,730,167	1%
Personal Income Tax	31,503,905	30,601,852	193,668,199	184,437,280	9,230,919	5%
Corporate Income Tax	43,396,167	19,292,472	91,030,052	103,453,876	(12,423,824)	-12%
Royalties from Leasing MMD Data	687,682	665,768	3,500,204	3,325,951	174,253	5%
Other programs	22,261,579	20,198,370	106,874,283	102,037,375	4,836,908	5%
<b>Total</b>	<b>\$ 669,717,572</b>	<b>\$ 666,089,934</b>	<b>\$ 3,121,337,376</b>	<b>\$ 3,376,091,854</b>	<b>\$ (254,754,479)</b>	<b>-8%</b>

Human Resource Bureau (HRB)	
Description	Total
Work Orders YTD	1,293
FTE on TOOL	1,101
Filled Positions	899
Vacant Positions	202
Vacancy Rate	16.4%
Grievances Pending	0

Information Technology Division (ITD)		
Common Categories	HelpStar	GenTax
Open	82	536
New	1,123	102
Resolved	(1,041)	(73)
<b>Net Total</b>	<b>164</b>	<b>565</b>

Property Tax Division (PTD)				
Ending December 31, 2015 Cumulative Starts January 1, 2015				
Delinquent Property Tax Bureau	Goal	Actual Results	Percentage of Goal	Goal Type
Delinquent Accounts Worked	12,000	10,201	85%	Cumulative
Scheduled Delinquent Tax Sales	33	37	112%	Statutory
Delinquent Tax Sales # Counties	33	34	103%	Cumulative
State Assessed Bureau				
Full Value of Assessed Properties	\$18,000,000,000	\$24,172,090,848	134.29%	Cumulative
Number Of Companies Reporting	600	561	94%	Cumulative
Returns Submitted/Completed	586	557	95%	Cumulative
Appraisal Bureau				
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	60	45	75%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	23	82%	Cumulative



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Personal Income Tax Results (PIT 2014)					
Returns Processed	Nov. Count	November Amounts	Current Except. Invt.	% of Ret - Paper Vs. E-File	Exception Percentage
Paper Returns	4,203	80,760		8.8%	
E-filed Returns	795	835,745		91.2%	
<b>Total</b>	<b>4,998</b>	<b>916,505</b>	<b>1,040</b>	<b>100%</b>	<b>0.11%</b>

Refunds Issued	Nov. Count	November Amounts	YTD Count	YTD % of Ret-Paper Vs. Efile	YTD Amounts
Paper Check	3,533	\$ 7,831,797	180,283	26.3%	\$ 75,596,862
Direct Deposit	1,870	\$ 3,788,826	503,938	73.7%	\$ 252,659,416
<b>Total</b>	<b>5,403</b>	<b>\$11,620,623</b>	<b>684,221</b>	<b>100%</b>	<b>\$ 328,256,278</b>

Payments Received	Nov. Count	November Amounts	YTD Count	YTD % of Ret-Paper Vs. Efile	YTD Amounts
Check	8,831	\$6,023,132	325,493	75.9%	\$366,074,134
ACH	4,468	\$1,318,824	103,299	24.1%	\$55,589,398
<b>Total</b>	<b>13,299</b>	<b>\$7,341,956</b>	<b>428,792</b>	<b>100%</b>	<b>\$421,663,532</b>

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
November 2015	Tax Fraud	Tax preparer charged with 29 counts of Tax Fraud and 6 counts of Attempts to Evade or Defeat Tax, indicted by Grand Jury in the 12th Judicial District of NM. Arraignment hearing on November 30, 2015.	Ongoing
November 2015	Tax Fraud	A referral for prosecution was submitted to the Fifth Judicial District of New Mexico on November 23, 2015 recommending four (4) counts of 30-16-8 (E), Embezzlement. The subject allegedly embezzled funds from an MVD Office municipality.	Ongoing
Other/HR Matters	A TFID Special Agent completed the 16-week State of New Mexico Basic Police Officer Training Course (Class #191) on November 25, 2015, thus becoming a NM Certified Law Enforcement Officer.		
Potential Upcoming Press Opportunities	A sentencing to be held on December 1, 2015 in the First Judicial District of New Mexico. This is related to a defendant who plead guilty to one count of 7-1-72, Attempt to Evade or Defeat Tax, in the First Judicial District of New Mexico on October 20, 2015. He embezzled funds from a charitable organization. This sentencing has been rescheduled twice before.		

Motor Vehicle Division (MVD)	
Metric Measure	Results
<b>Field Office Arrivals, Average Wait Time &amp; Customer Satisfaction</b>	
Customer Arrivals (total)	101,697
Average Wait Time	0:11:51
Customer Satisfaction (percentage good/excellent)	98.70%
<b>Call Center Incoming Calls, Average abandon Rate, &amp; Average Wait</b>	
Calls Coming In (total)	52203
Abandon Rate	36.09%
Average Wait Time	0:02:50
Customer Satisfaction Average (scale; 1-100; higher is better)	64.73%
<b>Average Insured Rate</b>	
Average Insured Rate	92.22%

Office of Internal Oversight (OIO)		
Description	Nov.	YTD
Audits Carried Over from FY 2015	N/A	15
FY 2016 Assigned	0	5
Canceled	0	2
Completed	1	10
<b>Total:</b>	<b>1</b>	<b>8</b>
Status at Month End		
Background		0
Work in progress		2
Report Stage		5
Awaiting Responses		1
<b>Total Open Audits:</b>		<b>8</b>

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	402	84	318	20.90%
Protests Acknowledged	127	3	124	2.36%
Protests Closed	126	0	126	0.00%
Ending Inventory	403	87	316	21.59%
<b>Ending Inventory Amount</b>	<b>\$180,147,361.25</b>	<b>\$91,711,074.65</b>	<b>\$88,436,286.60</b>	<b>50.91%</b>
Formal Hearings Scheduled	Not Available			
Legal Working	380			
Inventory in Protest Office	23			