

**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of November 30, 2014**

Office of the Secretary - (505) 827-0341
 Administrative Services - (505) 827-0369
 Audit and Compliance - (505) 827-0900
 Motor Vehicle - (505) 827-2296
 Property Tax - (505) 827-0870
 Revenue Processing - (505) 827-0800
 Tax Fraud Investigations - (505) 841-6544

NMTRD Exec Staff: Secretary- Demesia Padilla, CPA Deputy Secretary - John Monforte ASD - Vacant
 ITD – Jim Wastvedt ACD – Lizzy Vedamanikam Hearings - Monica Ontiveras RPD - Terry Rister
 MVD – William Duran PTD - Caesario Quintana General Counsel – Brad Odell TFID - Alvan Romero

Audit & Compliance Division (ACD)		
Collections	November Amount	YTD Amount
Collections Goal	\$ 17,887,174	\$ 214,646,086
Actual Collections	20,349,543	\$ 98,823,601
Percent of Goal	114%	46%
Tax Credits (YTD Only)	# Completed	
Film Production Credit		12
High Wage Credit		41
Investment Credit		6
Technology Jobs Credit		11
Rural Jobs Credit		0
Advanced Energy Credit		0
Alternative Energy Credit		0
Total		70
Compliance	November Amounts/Counts	YTD Amounts/Counts
Refunds Stopped*	\$ 294,489	\$ 3,677,571
Bankruptcy Collections	\$ 103,744	\$ 3,512,017
Compliance Assessments	\$ 520,309	\$ 21,007,981
Bankruptcy Proofs #	39	217
PIT Project Notices #	650	11,198
Audits in Progress	November Amounts/Counts	YTD Amounts/Counts
# Rec'd for Review	83	385
# Assessed	94	369
Amount Assessed	\$ 5,727,669	\$ 38,109,565

Notes from ACD*
 The collections goal YTD is the annual goal for FY15. Snapshot of the YTD goal and collections would be, collections goal of \$89,435,870 with actual collections of \$98,823,601 representing 114% of our goal.

Financial Distribution Bureau (ASD) Fiscal Year 2015 Distribution						
Tax Categories	Current Month FY15	Last Year MTD FY14	FY15 YTD	FY14 YTD	YTD Amount Change	YTD % Change
Combined Reporting System	\$420,443,190	\$400,554,872	\$2,108,783,359	\$2,009,629,096	\$ 99,154,262	5%
Oil & Gas Taxes	2,231,861	108,429,910	476,143,762	479,057,146	(2,913,384)	-1%
CFT/MVET/Weight Distance	66,457,081	62,138,437	291,710,912	275,971,764	15,739,148	6%
Personal Income Tax	30,601,852	38,134,738	184,437,280	196,295,484	(11,858,204)	-6%
Corporate Income Tax	19,292,472	36,446,574	103,453,876	100,313,497	3,140,378	3%
Royalties from Leasing MVD Data	665,768	645,137	3,325,951	3,476,234	(150,283)	-4%
Other Programs	20,198,370	18,765,025	102,037,375	107,893,364	(5,855,989)	-5%
Total	\$559,890,594	\$665,114,693	\$3,269,892,513	\$3,172,636,585	\$ 97,255,928	3%

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
11/13/2014	Foreign National Driver's License Scheme	A sentencing hearing for a taxpayer was held on Thursday November 13, 2014 at 1:30 in front of US District Court Judge Robert Brack, in Las Cruces Federal Court. Judge Brack commented that this individual had engaged in a "very elaborate criminal enterprise," and that he was "refusing to acknowledge his underlying attempt to evade the law." Judge Brack sentenced the man to 41 months incarceration in a Texas Federal prison. Upon completion of his sentence he is to be deported to China, and is not to return to the United States without prior authorization from the US government. Further, Judge Brack granted asset forfeiture of four bank account, three homes in New Mexico and partial proceeds from his primary home in Texas, as it was determined that they were all proceeds from criminal activity.	11/13/2014
Other Audit Matters	TFID Agents traveled through Southeast New Mexico in an attempt to interview several individuals regarding a possible fraud related case involving the Motor Vehicle Division.		



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Property Tax Division (PTD) November 2014

Delinquent Property Tax Bureau	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	8,995	75%	Cumulative
Scheduled Delinquent Tax Sales	33	34	103%	Statutory
Delinquent Tax Sales # Counties	33	32	97%	Cumulative
State Assessed Bureau				
Full Value of Assessed Properties	\$18,000,000,000	\$17,400,000,000	97%	Cumulative
Number Of Companies Reporting	600	590	98%	Cumulative
Returns Submitted/Completed	586	588	100%	Cumulative
Appraisal Bureau				
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	53	61	115%	Cumulative
No. of Counties - Scheduled Protest Hearings	25	25	100%	Cumulative

Personal Income Tax Results (PIT 2013)

Returns Processed	November Count	YTD Count	Current Exception Inventory	Exception %
Paper Returns	6,456	157,245		
E-filed Returns	147	826,211		
Total	6,603	983,456	3,676	0.37%

Refunds Issued	November Count	November Amounts	YTD Count	YTD Amounts
Paper Check	2,948	\$ 2,675,574	195,006	\$ 76,181,246
Direct Deposit	1,516	\$ 1,670,329	490,638	\$ 241,246,267
Total	4,464	\$ 4,345,903	685,644	\$ 317,427,513

Payments Received	November Count	November Amounts	YTD Count	YTD Amounts
Check	10,515	\$ 5,986,727	311,701	\$ 634,823,042
ACH	3,645	\$ 1,063,212	56,421	\$ 24,677,866
Total	14,160	\$ 7,049,939	368,122	\$ 659,500,908

Notes from RPD: Payments Received may include payments for multiple previous PIT tax years.

Motor Vehicle Division (MVD)

Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	95,571
Average Wait Time	0:14:51
(percentage good/excellent)	98.60%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	57,154
Abandon Rate	44.16%
Average Wait Time	0:06:14
Customer Satisfaction Average	61.03%
Average Insured Rate	
Average Insured Rate	90.80%

Protest Office

Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	434	74	360	17.05%
Protests Acknowledged	91	2	89	2.20%
Protests Closed	116	3	113	2.59%
Ending Inventory	409	73	336	17.85%
Ending Inventory Dollar Amount	\$166,010,225	\$81,026,718	\$ 84,983,508	48.81%
Formal Hearings Scheduled	Not Available			
Legal Working	331			
Inventory in Protest Office	78			

Human Resources

Description	Total
Work Orders YTD	1,358
FTE on TOOL	1,110
Filled Positions	938
Vacant Positions	172
Vacancy Rates	15%
Grievances Pending	0

Information Technology (ITD)

Common Categories	HelpStar	GenTax
Open	92	531
New	1,337	109
Resolved	(1,245)	(90)
Net Total	184	550