



New Mexico Taxation & Revenue Department Monthly Executive Dashboard as of October 31, 2018

NMTRD Exec Staff:
 ITD—Mike Baca
 MVD – Alicia Ortiz (Acting)

Secretary—John Monforte (Acting)
ASD—JoAnn Chavez (Acting)
PTD—Michael O’Melia (Acting)

Deputy Secretary—Vacant
RPD—Charlene Trujillo (Acting)
General Counsel —Tonya Herring (Acting)

ACD – Shawn Marris (Acting)
TFID – Vacant

Office of the Secretary - (505) 827-0341
Administrative Services - (505) 827-0369
Audit and Compliance - (505) 827-0900
Motor Vehicle - (505) 827-2296
Property Tax - (505) 827-0870
Revenue Processing - (505) 827-0800
Tax Fraud Investigations - (505) 841-6544

Audit & Compliance Division (ACD)		
Collections	October Amounts	YTD Amounts
Collections Goal	\$ 20,589,623	\$ 247,075,471
Actual Collections	31,652,297	103,832,776
Percent of Goal	154%	42%
Performance Measures	October Percentages	Year-End Goal Percentage
Collections Against Prior Year Receivables	12.5%	28%
Collections Against Current Year Assessments	47%	60%
Compliance	October Amounts & Counts	YTD Amounts & Counts
Bankruptcy Collections	\$ 204,095	\$ 655,123
Bankruptcy Proofs #	64	227
Levy Recoveries	\$ 1,594,522	\$ 9,418,710
Audits in Progress	October Counts	YTD Counts
# Rec'd for Review	155	361
# Assessed	164	475
Amount Assessed	\$ 6,523,674	\$ 25,870,873

Financial Distribution Bureau (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$ 510,048,570	\$ 444,444,919	\$ 2,049,190,902	\$ 1,799,078,354	\$ 250,112,548	14%
Oil & Gas Taxes	125,260,340	66,603,447	501,275,148	274,564,471	226,710,678	83%
CFT/MVET/Weight Distance Taxes	54,304,810	56,246,956	242,521,459	241,530,827	990,633	0%
Personal Income Tax	54,447,801	50,776,575	159,057,791	144,150,810	14,906,980	10%
Corporate Income Tax	7,141,285	506,787	47,823,530	25,335,140	22,488,390	89%
Royalties from Leasing MVD Data	717,692	653,179	2,607,303	2,495,672	111,631	4%
Other programs	23,164,509	18,932,095	88,237,882	79,746,661	8,491,220	11%
Total	\$ 775,085,007	\$ 638,163,959	\$ 3,090,714,015	\$ 2,566,901,936	\$ 523,812,079	20%

Protest Office					
Activity	Total	Application	Audit	Non-Audit	%Audit
Beginning Balance	576		151	381	26.22%
Number of Applications Received	172	92			
Protests Acknowledged	80		4	76	5.00%
Protests Closed	73		5	68	6.85%
Ending Inventory	653		161	492	24.66%
Ending Inventory Dollar Amount	\$ 490,374,552	92	\$ 117,203,299	\$373,171,253	23.90%
Formal Hearings Scheduled	Not Available				
Legal Working	455				
Inventory in Protest Office	198				

Information Technology Division (ITD)		
Common Categories	Service Pro	GenTax
Beginning	220	515
Open	1,653	84
Resolved	(1,440)	(55)
Net Ending Total	433	544

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
October 2018	Tax Fraud	An Albuquerque resident was Indicted for 15 felony counts of Tax Fraud by the 2nd Judicial District.	Ongoing



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Office of Internal Oversight (OIO)		
Description	October	YTD
Internal Audit		
Audits carry-over from FY 2018	0	1
FY 2019 Audits Assigned	1	5
FY 2019 Special Projects Assigned	0	1
Canceled	0	0
Total YTD:	1	7
Closed		
Internal Audits Completed	0	1
Special Projects Completed	0	0
Audits - Status for Month End	0	1
Open		1
Fieldwork		0
Report-Draft stage		2
Awaiting responses		1
On-Hold		1
Total Audits Open		5
Special Projects - Status for Month-End		
Open		0
Fieldwork		0
Report-Draft stage		1
Awaiting responses		0
On-Hold		0
Total Special Projects Open		1

Personal Income Tax Results (PIT 2017)					
Returns Processed	October Count	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	2,703	68,772	0.00	7.6%	
E-filed Returns	37,305	837,901	0.00	92.4%	
Total	40,008	906,673	4,058	100.0%	0.45%
Refunds Issued	October Count	October Amount	YTD Count	% YTD	YTD Amounts
Paper Check	148,282	\$ 58,801,056	1,020,906	19.4%	\$ 375,913,446
Direct Deposit	527,838	270,451,354	4,251,207	80.6%	2,152,250,138
Total	676,120	\$ 329,252,409	5,272,113	100.0%	\$ 2,528,163,584
Payments Received	October Count	October Amount	YTD Count	% YTD	YTD Amounts
Check	17,316	\$ 25,657,205	294,452	71.0%	\$ 362,673,894
ACH	7,426	4,609,263	120,541	29.0%	81,099,490
Total	24,742	\$ 30,266,468	414,993	100.0%	\$ 443,773,384

Notes from RPD: Payments received may be for multiple tax years.

**NO DATA
AVAILABLE FROM
PTD AT THIS TIME.**

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	136,569
Average Wait Time	0:13:26
Customer Satisfaction (percentage good/excellent)	98.36%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	48,690
Abandon Rate	51.17%
Average Wait Time	0:12:23
Customer Satisfaction Average (scale; 1-100; higher is better)	0.00
Average Insured Rate	
Average Insured Rate	90.55%