

**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of August 31, 2018**

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

NMTRD Exec Staff:

ITD—Mike Baca
MVD – Alicia Ortiz (Acting)

Secretary—John Monforte (Acting)
ASD— JoAnn Chavez (Acting)
PTD—Vacant

Deputy Secretary—Vacant
RPD—Charlene Trujillo (Acting)
General Counsel —Tonya Herring (Acting)

ACD – Vacant
TFID – Lilia Ruiz (Acting)

**NO INFORMATION
AVAILABLE FROM ACD
AT THIS TIME**

Financial Distribution Bureau (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$ 525,516,158	\$ 476,605,386	\$ 1,027,215,256	\$ 905,581,865	\$ 121,633,391	13%
Oil & Gas Taxes	151,100,374	73,660,437	265,851,842	144,279,567	121,572,275	84%
CFT/MVET/Weight Distance Taxes	70,868,544	71,648,307	129,740,768	126,855,826	2,884,942	2%
Personal Income Tax	21,534,937	18,241,868	85,835,245	77,208,238	8,627,007	11%
Corporate Income Tax	28,687,083	24,522,618	34,388,402	16,105,217	18,283,185	114%
Royalties from Leasing MVD Data	610,212	1,176,573	1,234,115	1,234,395	(280)	0%
Other programs	22,752,361	25,932,667	47,981,219	43,645,865	4,335,354	10%
Total	\$ 821,069,669	\$ 691,787,856	\$ 1,592,246,847	\$ 1,314,910,972	\$ 277,335,875	21%

Office of Internal Oversight (OIO)		
Description	August	YTD
Audits carry-over from FY 2018	1	1
FY 2019 Assigned	2	3
Canceled	0	0
Internal Audits Completed	0	1
Special Projects Completed	0	0
Status for Month End		
Open		2
Fieldwork		0
Report stage		0
Awaiting responses		0
On-Hold		0
Total open audits		2
Special Projects - Status for Month-Ending		
Open		1
Fieldwork		0
Draft Report		0
Awaiting responses		0
Special Projects Open		1

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	599	110	489	18.36%
Protests Acknowledged	81	3	78	3.70%
Protests Closed	90	5	85	5.56%
Ending Inventory	590	108	482	18.31%
Ending Inventory Dollar Amount	\$ 159,351,380	\$ 98,619,663	\$ 60,731,717	61.89%
Formal Hearings Scheduled	Not Available			
Legal Working	443			
Inventory in Protest Office	169			



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Personal Income Tax Results (PIT 2017)					
Returns Processed	Aug 2018 Count	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	1,144	65,040	0	7.6%	
E-filed Returns	5,713	793,609	0	92.4%	
Total	6,857	858,649	7,367	100.0%	0.86%
Refunds Issued	Aug 2018 Count	Aug 2018 Amounts	YTD Count	% YTD	YTD Amounts
Paper Check	136,847	\$ 51,432,970	731,957	18.6%	\$ 262,665,980
Direct Deposit	517,941	263,157,415	3,202,013	81.4%	1,615,285,537
Total	654,788	\$ 314,590,385	3,933,970	100.0%	\$ 1,877,951,516
Payments Received	Aug 2018 Count	Aug 2018 Amounts	YTD Count	% YTD	YTD Amounts
Check	9,729	\$ 7,295,941	243,393	69.6%	\$ 289,654,784
ACH	5,347	1,968,613	106,366	30.4%	69,531,499
Total	15,076	\$ 9,264,555	349,759	100.0%	\$ 359,186,283

RPD Note: Payments received could be for multiple tax years.

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	144,598
Average Wait Time	0:17:23
Customer Satisfaction (percentage good/excellent)	98.19%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	55,242
Abandon Rate	0
Average Wait Time	0
Customer Satisfaction Average (scale; 1-100; higher is better)	0
Average Insured Rate	
Average Insured Rate	89.82%

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
August	Tax Fraud	An Albuquerque resident was Charged with three (3) third degree felony counts of Tax Fraud and one (1) second degree felony count of Embezzlement.	Ongoing
August	Tax Evasion	An Albuquerque resident was Charged with one (1) fourth degree felony counts of Tax Evasion and one (1) second degree felony count of Embezzlement.	Ongoing

Information Technology Division (ITD)		
Common Categories	GenTax	Service Pro
Beginning SQRs on 8/1/2018	504	261
New for June	116	1,578
Resolved During August	(107)	(1,465)
Ending SQR - 8/31/2018	513	374