



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of August 31, 2015**

NMTRD Exec Staff: Secretary- Demesia Padilla, CPA Deputy Secretary - John Monforte ACD – Ron Scott
ITD – Jim Wastvedt ASD – Vacant Hearings - Monica Ontiveras RPD - Terry Rister
MVD – William Duran PTD - Caesario Quintana General Counsel – Brad Odell TFID - Alvan Romero

Office of the Secretary - (505) 827-0341
 Administrative Services - (505) 827-0369
 Audit and Compliance - (505) 827-0900
 Motor Vehicle - (505) 827-2296
 Property Tax - (505) 827-0870
 Revenue Processing - (505) 827-0800
 Tax Fraud Investigations - (505) 841-6544

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
August 2015	Tax Fraud	A defendant plead guilty on July 14, 2015 in the Eighth Judicial District of New Mexico on six (6) counts of Attempted to Evade or Defeat Tax, NMSA 1978 §7-1-72 and one (1) count of Conspiracy to Attempt to Evade or Defeat Tax, NMSA 1978 §30-28-2 and §7-1-72. This action was not reported in July 2015. The defendant was sentenced to five years probation.	7/14/2015
August 2015	Tax Fraud	A guilty plea was entered on 8/19/2015 by a defendant in the Ninth Judicial District of New Mexico who embezzled funds and failed to pay taxes on these funds. He plead guilty to 3 counts of embezzlement over \$20,000 each, second degree felonies; and one count of Attempt to Evade or Defeat Tax, a special felony. Sentencing is scheduled for 9/18/2015.	Ongoing
August 2015	Tax Fraud	A defendant was indicted in the First Judicial District Court of Santa Fe County on charges of embezzlement and four felony counts of attempting to defeat or evade taxes.	Ongoing
August 2015	MVD Fraud	A Chinese national was found guilty of running a scheme to supply foreign nationals with fraudulent residency documents. The defendant was found guilty of 77 felony charges which include: forgery, conspiracy to commit forgery, perjury, racketeering, and conspiracy to commit racketeering. He was found guilty by a jury in the Second Judicial District Court of Bernalillo County. Sentencing is scheduled for 11/4/2015.	Ongoing
August 2015	Phishing Scam	An investigation was completed with a recommendation that a public service announcement in southern NM be initiated by the PIO to alert the public about a phishing scam by someone who is calling people and threatening them if they do not pay their taxes. Many of those called were college students.	Ongoing
Potential Upcoming Press Opportunities	The sentencing of the individual on September 18, 2015 as noted above and the sentencing on November 4, 2015 also noted above.		

Financial Distribution Bureau (ASD) Fiscal Year 2016 Distribution						
Tax Categories	Current Month FY16	Last Year MTD FY16	FY16 YTD	FY15 YTD	YTD Amount Change	YTD % Change
Combined Reporting System	\$406,123,990	\$411,231,298	\$791,904,217	\$792,634,882	(\$730,665)	0%
Oil/Gas Taxes	\$82,570,972	\$132,853,576	\$147,792,691	\$241,237,948	(\$92,445,257)	-38%
CFT/MVET/Weight Distance	\$72,910,322	\$68,660,509	\$121,253,344	\$119,421,639	\$1,831,705	2%
Personal Income Tax	\$17,890,115	\$18,772,587	\$90,233,430	\$81,346,829	\$8,886,601	11%
Corporate Income Tax	\$35,629,894	\$34,757,676	\$32,582,432	\$44,618,154	\$12,035,721	-27%
Royalties from Leasing MVD Data	\$774,378	\$648,154	\$1,390,268	\$1,291,766	\$98,501	8%
Other Programs	\$21,701,599	\$22,055,575	\$45,298,418	\$41,595,810	\$3,702,608	9%
Total	\$637,601,270	\$688,969,373	\$1,231,454,799	\$1,322,147,028	(\$90,692,228)	-7%

Information Technology Division (ITD)		
Common Categories	ServicePro	GenTax
Open	102	486
New	1362	130
Resolved	(1260)	(88)
Net Total	204	528

Personal Income Tax Results (PIT 2014)				
Returns Processed	August Counts	YTD Count	Current Exception Inventory	Exception %
Paper Returns	1,489	73,800	0	0
E-filed Returns	5,586	793,052	0	0
Total	7,075	866,852	4,087	0.47%
Refunds Issued	August Counts	August Amounts	YTD Count	YTD Amounts
Paper Check	5,160	\$2,874,368	166,548	\$60,357,116
Direct Deposit	4,608	\$3,207,891	493,193	\$241,610,057
Total	9,768	\$6,082,259	659,741	\$301,967,173
Payments Received	August Counts	August Amounts	YTD Count	YTD Amounts
Check	15,071	\$7,900,141	260,525	\$288,929,334
ACH	4,897	\$1,739,913	86,167	\$46,831,912
Total	19,968	\$9,640,054	346,692	\$335,761,246
Notes from RPD - Payments Received may include payments for multiple previous PIT tax years				

PROTEST OFFICE				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	416	77	339	18.51%
Protests Acknowledged	171	6	165	3.51%
Protests Closed	142	0	142	0.00%
Ending Inventory	445	83	362	18.65%
Ending Inventory Dollar Amount	\$175,566,998.42	\$84,875,511.25	\$90,691,487.17	48.34%
Formal Hearings Scheduled	Not Available			
Legal Working	290			
Inventory in Protest Office	155			

Human Resources	
Description	Total
Work Orders YTD	841
FTE on TOOL	1,114
Filled Positions	933
Vacant Positions	181
Vacancy Rate	16.4%
Grievances Pending	0

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Property Tax Division (PTD)				
Ending December 31, 2015 Cumulative Starts January 1, 2015				
Delinquent Property Tax Bureau	Goal	Actual Results	Goal	Goal Type
Delinquent Accounts Worked	12,000	7,410	62%	Cumulative
Scheduled Delinquent Tax Sales	33	24	73%	Statutory
Delinquent Tax Sales # Counties	33	24	73%	Cumulative
State Assessed Bureau				
Full Value of Assessed Properties	\$18,000,000,000	\$21,435,945,747	119.09%	Cumulative
Number Of Companies Reporting	600	559	93%	Cumulative
Returns Submitted/Completed	586	544	93%	Cumulative
Appraisal Bureau				
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	60	35	58%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	23	82%	Cumulative

Audit & Compliance Division (ACD)		
Collections	August Amounts/Counts	YTD Amounts/Counts
Collections Goal	\$ 19,960,936	\$ 239,531,231
Actual Collections	\$ 21,847,026	\$ 37,638,517
Percent of Goal	109%	16%
Tax Credits (YTD Only) # of Credits Completed		
Film Production Credit		14
High Wage Credit		3
Investment Credit		1
Technology Jobs Credit		2
Rural Jobs Credit		0
Advanced Energy Credit		0
Alternative Energy Credit		0
Total		20
Compliance	August Amounts/Counts	YTD Amounts/Counts
Refunds Stopped	\$ 500,653	\$ 1,191,392
Bankruptcy Collections	\$ 102,983	\$ 223,141
Compliance Assessments	\$ 94,649	\$ 552,839
Bankruptcy Proofs #	34	81
PIT Project Notices #	1,488	3,108
Audits in Progress	August Amounts/Counts	YTD Amounts/Counts
# Rec'd for Review	88	185
# Assessed	69	134
Amount Assessed	\$ 7,183,365	\$ 19,908,360

Office of Internal Oversight (OIO)		
Internal Audit		
Description	August	YTD
Audits carry-over from FY 2015	0	15
FY 2016 Assigned	0	3
Completed	5	5
Total:	13	
Status for Month End		
Background		0
Work in progress		2
Report stage		11
Awaiting responses		0
Total open audits	13	
Other		
Director's Risk Assessment Questionnaires completed.		

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	126,289
Average Wait Time	0:16:40
Customer Satisfaction (percentage good/excellent)	98.60%
Call Center Incoming Calls, Average Abandon Rate, & Average Wait time	
Calls Coming In (total)	75,363
Abandon Rate	53.23%
Average Wait Time	0:07:57
Customer Satisfaction (scale; 1-100; Higher is better)	68.91%
Average Insured Rate	
Average Insured Rate	90.78%