



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of August 31, 2014**

Office of the Secretary - (505) 827-0341
 Administrative Services - (505) 827-0369
 Audit and Compliance - (505) 827-0900
 Motor Vehicle - (505) 827-2296
 Property Tax - (505) 827-0870
 Revenue Processing - (505) 827-0800
 Tax Fraud Investigations - (505) 841-6544

NMTRD Exec Staff: Secretary- Demesia Padilla, CPA Deputy Secretary - John Monforte ASD - Vacant
 ITD - Greg Saunders ACD – Lizzy Vedamanikam Hearings - Monica Ontiveras RPD - Terry Rister
 MVD - Mark Williams PTD - Caesario Quintana General Counsel – Brad Odell TFID - Alvan Romero

Audit & Compliance Division (ACD)		
Collections	Amount / Count This Month	YTD Amount
Collections Goal	\$ 17,887,174	\$ 214,646,086
Actual Collections	\$ 17,483,374	\$ 42,092,717
Percent of Goal	98%	20%
Tax Credits (YTD Only)	Credits Count Completed	
Film Production Credit		9
High Wage Credit		28
Investment Credit		1
Technology Jobs Credit		2
Rural Jobs Credit		0
Advanced Energy Credit		0
Alternative Energy Credit		0
Total		40
Compliance	Amount / Count This Month	YTD Amount / Count
Refunds Stopped	\$ 1,192,620	\$ 2,139,340
Bankruptcy Collections	\$ 104,919	\$ 206,088
Compliance Assessments	\$ 2,174,752	\$ 15,034,905
Bankruptcy Proofs #	54	95
PIT Project Notices #	3,815	5,594
Audits in Progress	Amount / Count This Month	YTD Amount / Count
# Rec'd for Review	85	144
# Assessed	54	122
Amount Assessed	\$ 10,739,140	\$ 14,744,508

Financial Distribution Bureau (ASD) Fiscal Year 2015 Distribution						
Tax Categories	Current Month FY15	Last Year MTD FY14	Current year FY15 YTD	Last year FY14 YTD	YTD \$ Change	YTD % Change
Combined Reporting System	\$ 411,231,298	\$ 406,238,403	\$ 792,634,882	\$ 798,709,191	\$(6,074,309)	-0.8%
Oil & Gas Taxes	132,843,576	89,299,032	241,237,948	181,835,675	59,402,273	32.7%
CFT/MVET/Weight Distance	68,645,435	70,864,376	119,389,685	112,468,467	6,921,218	6.2%
Personal Income Tax	18,772,587	14,646,194	81,346,829	86,454,206	(5,107,377)	-5.9%
Corporate Income Tax	34,757,676	54,774,882	44,618,154	55,650,761	(11,032,607)	-19.8%
Royalties from Leasing MVD Data	648,154	655,140	1,291,766	1,419,050	(127,284)	-9.0%
Other Programs	22,055,575	21,371,605	41,595,810	47,184,329	(5,588,519)	-11.8%
Total	\$ 688,954,301	\$ 657,849,632	\$1,322,115,074	\$1,283,721,679	\$38,393,396	3%

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
8/5/2014	Foreign National Driver's License Case	In New Jersey, a foreign national that fraudulently obtained a New Mexico Driver's License entered a guilty plea to a third degree count for driving as an Unlicensed/Suspended Driver involved in a Fatal Motor Vehicle Collision . In October 2013, this individual was drove a church van and collided with a New Jersey transit bus, which resulted in the death of one of his passengers. The individual drove from his New York residence and fraudulently obtained a New Mexico Driver's License in 2012 by claiming to be a New Mexico resident.	8/31/2014
8/18/2014	Embezzlement/Tax Evasion Case	A case involving several counts of embezzlement was delivered to the Santa Fe District Attorney's Office	8/31/2014
Audits Received & Approved	<ul style="list-style-type: none"> • IA 14-122 Deming MVD Municipality • IA 15-101 Logan MVD Municipality 		



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Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	8,200	68%	Cumulative
Scheduled Delinquent Tax Sales	33	33	100%	Current
Delinquent Tax Sales # Counties	33	20	61%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$ 18,229,431,234	101%	Cumulative
Number Of Companies Reporting	600	580	97%	Cumulative
Returns Submitted/Completed	565	575	102%	Cumulative
Appraisals				
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	72	37	51%	Cumulative
No. of Counties - Scheduled Protest Hearings	20	22	110%	Cumulative

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	116,363
Average Wait Time	13:36
Customer Satisfaction (percentage good/excellent)	98.38%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	68,514
Abandon Rate	29.30%
Average Wait Time	2:45
Customer Satisfaction Average	60.81%
Average Insured Rate	
Average Insured Rate	90.35%

Human Resources	
Description	Total
Work Orders YTD	1,010.00
FTE on TOOL	1,108.99
Filled Positions	962
Vacant Positions	148
Vacancy Rates	13%
Grievances Pending	0

IT Department		
Common Categories	HelpStar	GenTax
Open	97	443
New	1,138	150
Resolved	(1,041)	(104)
Net Total	194	489

Personal Income Tax Results (PIT 2013)				
Returns Processed	Count This Month	YTD Count	Current Exception Inventory	Exception %
Paper Returns	8,770	144,903		
E-filed Returns	5,601	787,222		
Total	14,371	932,125	3,321	0.36%
Refunds Issued	Count This Month	Amount This Month	YTD Count	YTD Amount
Paper Check	4,266	\$ 1,696,592	181,806	\$ 65,392,228
Direct Deposit	3,854	\$ 2,489,902	480,216	\$232,265,583
Total	8,120	\$ 4,186,494	662,022	\$297,657,811
Payments Received	Count This Month	Amount This Month	YTD Count	YTD Amount
Check	10,256	\$ 6,860,188	244,753	\$257,684,030
ACH	3,641	\$ 1,128,090	42,626	\$ 18,981,159
Total	13,897	\$ 7,988,278	287,379	\$276,665,189

Notes from RPD: Payments Received may include payments for multiple previous PIT tax years.

Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	353	80	273	23%
Protests Acknowledged	165	1	164	1%
Protests Closed	117	5	112	4%
Ending Inventory	401	76	325	19%
Ending Inventory Dollar Amount	\$ 163,454,069	\$ 81,346,650	\$ 82,107,419	50%
Formal Hearings Scheduled	Not Available			
Legal Working	278			
Inventory in Protest Office	123			