

N M T R D E X E C U T I V E S T A F F

Secretary, Stephanie Schardin Clarke ASD/Denise Irion ITD/Mike Baca  
Deputy Secretary, Emily Oster ACD/Aysha Mora MVD/Alicia Ortiz  
Chief Legal Counsel, Tim VanValen PTD/Donna Maestas

RPD/Charlene Trujillo  
TFID/Vince Mares

Office of the Secretary 505-827-0341  
Administrative Services 505-827-0369  
Audit and Compliance 505-827-0900  
Motor Vehicle 505-827-2296  
Property Tax 505-827-0870  
Revenue Processing 505-827-0800  
Tax Fraud Investigations 505-827-6544

FINANCIAL DISTRIBUTION BUREAU (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$526,889,761	\$525,516,158	\$1,021,041,984	\$1,027,215,256	(\$6,173,272)	-1%
Oil & Gas Taxes	165,056,721	151,100,374	308,630,952	265,851,842	42,779,110	16%
CFT/MVET/Weight Distance Taxes	79,871,847	70,868,544	138,766,427	129,740,768	9,025,659	7%
Personal Income Tax	45,146,383	21,534,937	153,495,843	85,835,245	67,660,598	79%
Corporate Income Tax	31,721,981	28,687,083	(85,811,680)	34,388,402	(120,200,083)	-350%
Royalties from Leasing MVD Data	614,426	610,212	1,246,410	1,234,115	12,296	1%
Other programs	19,922,599	22,752,361	44,333,237	47,981,219	(3,647,981)	-8%
<b>TOTAL</b>	<b>\$869,223,717</b>	<b>\$821,069,669</b>	<b>\$1,581,703,174</b>	<b>\$1,592,246,847</b>	<b>(\$10,543,673)</b>	<b>-1%</b>

The (\$10,200,083) shown in Red above is primarily due to Film Credit (FC) refunds. Per SB 2, the FC backlog claimed was to be paid in FY2019. FC is a General Fund (GF) sourced credit, which is why it negatively impacted the GF Corporate Income Tax Distribution.

OFFICE OF INTERNAL OVERSIGHT (OIO)		
Internal Audit		
Description	August	YTD
Audits carry-over from FY 2019	1	1
Special Projects Carry-over from FY 2019	29	29
FY 2020 Internal Audits Assigned	0	0
SP 20-101 Special Project for TRD Procedures	0	3
<b>Total YTD:</b>		<b>33</b>
<b>Closed or Canceled</b>		
Internal Audits Completed	1	1
Cancelled	0	0
Special Projects Completed	0	0
SP 19-102 Special Project for TRD Procedures	1	1
SP 20-101 Special Project for TRD Procedures	0	0
<b>Total Audits Completed or Canceled:</b>		<b>2</b>
<b>Audits - Status for Month End</b>		
		0
<b>Total Audits Open:</b>		
		0
<b>Special Projects - Status for Month-End</b>		
SP 19-101: On-Hold		1
SP 19-102: Open		27
SP 20-101: Open		3
<b>Total Special Projects Open:</b>		<b>31</b>

AUDIT & COMPLIANCE DIVISION (ACD)		
Collections	August	Fiscal YTD
Collections Goal	\$ 20,897,507	\$250,770,086
Actual Collections	\$ 22,723,282	\$43,994,059
<b>Percent of Goal</b>	<b>109%</b>	<b>18%</b>
Performance Measures	August	Fiscal Year-End Goal
Collections Against Prior Year Receivables	7.1%	23%
Collections Against Current Year Assessments	n/a	65%
Compliance	August	Fiscal YTD
Bankruptcy Collections	\$722,181	\$960,997
Bankruptcy Proofs #	58	112
<b>Levy Recoveries</b>	<b>\$1,029,598</b>	<b>\$2,289,311</b>
Audits in Progress	August	Fiscal YTD
# Rec'd. for Review	251	521
# Assessed	266	550
<b>Amount Assessed</b>	<b>\$3,724,079</b>	<b>\$9,722,141</b>

INFORMATION TECHNOLOGY DIVISION (ITD)		
Common Categories	Service Pro	GenTax
<b>Beginning</b>	<b>219</b>	<b>155</b>
Open	3,821	51
Resolved	(3,516)	(57)
<b>Net Total</b>	<b>305</b>	<b>149</b>

TAX FRAUD INVESTIGATION DIVISION (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
August	Tax Evasion	An Albuquerque resident plead no contest to (15) fifteen counts of Tax Evasion (4th Degree Felony). The Sentencing Hearing was continued.	Ongoing
Personnel	New Special Agent started on 08/20/19.		

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PERSONAL INCOME TAX					
Returns Processed	Aug-19	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	1,251	64,858	1,149	7.4%	
E-filed Returns	6,244	812,730	395	92.6%	
<b>Total</b>	<b>7,495</b>	<b>877,588</b>	<b>1,544</b>		<b>0.18%</b>
Refunds Issued	Aug-19	AUG 2019 \$	YTD Count	% YTD	YTD \$
Paper Check	128,701	\$46,214,767	705,014	17.7%	\$239,021,844
Direct Deposit	517,672	\$249,809,554	3,267,170	82.3%	\$1,560,019,542
<b>Total</b>	<b>646,373</b>	<b>\$296,024,321</b>	<b>3,972,184</b>		<b>\$1,799,041,386</b>
Payments Received	Aug-19	AUG 2019 \$	YTD Count	% YTD	YTD \$
Check	7,564	\$8,528,881	234,751	65.9%	\$329,115,140
ACH	4,212	\$1,974,904	121,327	34.1%	\$89,297,857
<b>Total</b>	<b>11,776</b>	<b>\$10,503,785</b>	<b>356,078</b>		<b>\$418,412,997</b>

PROTEST OFFICE					
Activity	Total	Audit	Non-Audit	%Audit	
Beginning Balance	704	241	463	34.23%	
Number of Protests Received	160	32	128	20.00%	
Informal Conference Requested	1	1	0	100.00%	
Protest Deficiency	3	1	2	33.33%	
Protests Acknowledged	65	29	36	44.62%	
Protests Acknowledged/Closed	109	0	109	0.00%	
Protests Closed	41	14	27	34.15%	
Protest Invalid	37	3	34	8.11%	
<b>Ending Inventory</b>	<b>A</b>	<b>716</b>	<b>269</b>	<b>37.57%</b>	
<b>Ending Inventory Dollar Amount</b>		<b>\$545,884,466</b>	<b>\$126,111,672</b>	<b>\$419,772,794</b>	<b>23.10%</b>
<b>Legal Working-Atty. Assigned</b>	<b>B</b>	<b>384</b>			
Legal (Case waiting on Decision from the hearing and/or courts)		169			
Inventory in Protest Office	<b>C=A-B</b>	332			

PROPERTY TAX DIVISION (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	5,597	47%	Cumulative
Scheduled Delinquent Tax Sales	33	29	88%	Current
Delinquent Tax Sales Held # Counties	33	20	61%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$20,000,000,000	\$24,006,207,328	120%	Cumulative
Number Of Companies Reporting	600	595	99%	Cumulative
Returns Submitted/Completed	600	593	99%	Cumulative
Appraisals				
Draft Assessor Evaluations Completed	33	33	100%	Cumulative
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	50	62	124%	Cumulative
Number of Protest Hearings Heard	250	105	42%	Cumulative

MOTOR VEHICLE DIVISION ( M V D )	
Metric Measure	Results
Field Office Arrivals, Average Wait Time and Customer Satisfaction	
Customer Arrivals (total)	140,995
Average Wait Time	0:16:58
Customer Satisfaction (percentage good/excellent)	98.57%
Call Center Incoming Calls, Average Abandon Rate and Average Wait Time	
Calls Coming In (total)	29,671
Abandon Rate	45.16%
Average Wait Time	0:14:37
Customer Satisfaction Average (scale; 1-100; higher is better)	-
Average Insured Rate	
<b>Average Insured Rate:</b>	<b>90.59%</b>