

**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of July 31, 2018**

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

NMTRD Exec Staff:

ITD—Mike Baca
MVD – Alicia Ortiz (Acting)

Secretary—John Monforte (Acting)
ASD— JoAnn Chavez (Acting)
PTD—Bryson Frazier

Deputy Secretary—Brendan Hansen
RPD—Charlene Trujillo (Acting)
General Counsel –Tonya Herring (Acting)

ACD – Vacant

TFID – Lilia Ruiz (Acting)

Audit & Compliance Division (ACD)		
Collections	July Amounts	YTD Amounts
Collections Goal	\$ 20,589,623	\$ 247,075,471
Actual Collections	34,516,788	34,516,788
Percent of Goal	168%	14%
Tax Credits (YTD Only)		
# Completed	Amount	
Film Production Credit	7	\$ 287,383
High Wage Credit	1	0
Investment Credit	0	0
Technology Jobs Credit	2	34,913
Rural Jobs Credit	1	26,000
Advanced Energy Credit	0	0
Alternative Energy Credit	0	0
Total	11	\$ 348,295.82
Compliance		
July Amounts & Counts	YTD Amounts & Counts	
Refunds Denied	\$ 17,108	\$ 17,108
Bankruptcy Collections	109,136	109,136
Bankruptcy Proofs #	68	68
PIT Notices #	2,801	2,801
Audits in Progress		
July Amounts & Counts	YTD Amounts & Counts	
# Rec'd for Review	85	85
# Assessed	160	160
Amount Assessed	\$ 4,167,438	\$ 4,167,438

Financial Distribution Bureau (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$ 501,699,097	\$ 428,976,479	\$ 501,699,097	\$ 428,976,479	\$ 72,722,618	17%
Oil & Gas Taxes	114,751,468	70,619,130	114,751,468	70,619,130	44,132,338	62%
CFT/MVET/Weight Distance Taxes	58,872,224	55,207,519	58,872,224	55,207,519	3,664,705	7%
Personal Income Tax	64,300,308	58,966,370	64,300,308	58,966,370	5,333,938	9%
Corporate Income Tax	5,701,319	(8,417,401)	5,701,319	(8,417,401)	14,118,720	-168%
Royalties from Leasing MVD Data	623,902	57,822	623,902	57,822	566,081	979%
Other programs	25,228,858	17,713,198	25,228,858	17,713,198	7,515,661	42%
Total	\$ 771,177,177	\$ 623,123,116	\$ 771,177,177	\$ 623,123,116	\$ 148,054,061	24%

Notes from FDB

Top 7 tax program groupings ranked by FY19 dollar totals.
 Oil & Gas Taxes include Wellhead & Hard Minerals.
 Personal Income Taxes include OGP & PTE payments.
 Other includes several smaller programs: Gaming, Liquor, Cigarette, Workmen's Comp, Unclaimed Property, etc.
 Additional detail can be found in the monthly tab.
 Amounts shown above represent distributions recorded by the report date shown.

Office of Internal Oversight (OIO)		
Description	July	YTD
Audits carry-over from FY 2018	1	1
FY 2019 Assigned	1	1
Canceled	0	0
Internal Audits Completed	1	1
Special Projects Completed	0	0
Status for Month End		
Open		0
Fieldwork		0
Report stage		0
Awaiting responses		0
On-Hold		0
Total open audits:		0
Special Projects - Status for Month-Ending		
Assigned		1
Fieldwork		0
Draft Report		0
Awaiting responses		0
Special Projects Open		1

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	586	105	481	17.92%
Protests Acknowledged	94	7	87	7.45%
Protests Closed	81	2	79	2.47%
Ending Inventory	599	110	489	18.36%
Ending Inventory Dollar Amount	\$ 161,643,456.01	\$ 97,875,473.04	\$ 63,767,982.97	60.55%
Formal Hearings Scheduled	Not Available			
Legal Working	430			
Inventory in Protest Office	169			

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Property Tax Division (PTD)				
Cumulative - Beginning January 1, 2018, Ending July 31, 2018				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	8,863	74%	Cumulative
Scheduled Delinquent Tax Sales	33	12	36%	Current
Delinquent Tax Sales Held # Counties	33	12	36%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$ 18,000,000,000	\$ 20,839,178,646	116%	Cumulative
Number Of Companies Reporting	600	574	96%	Cumulative
Returns Submitted/Completed	523	574	110%	Cumulative
Appraisals				
Draft Assessor Evaluations Completed	33	32	97%	Cumulative
Assessor Evaluations Completed	33	32	97%	Cumulative
Appraisals/Reviews Performed	65	34	52%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	4	14%	Cumulative

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	138,781
Average Wait Time	0:15:11
Customer Satisfaction (percentage good/excellent)	98.39%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	67878
Abandon Rate	n/a
Average Wait Time	0:00:00
Customer Satisfaction Average (scale; 1-100; higher is better)	n/a
Average Insured Rate	
Average Insured Rate	89.90%

Personal Income Tax Results (PIT Tax Year 2017)					
Returns Processed	July 2018 Count	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	1,074	63,896	0	7.5%	
E-filed Returns	5,656	787,896	0	92.5%	
Total	6,730	851,792	14,178	100.0%	1.66%
Refunds Issued	July 2018 Count	July 2018 Amount	YTD Count	% YTD	YTD Amounts
Paper Check	132,880	\$ 49,622,759	595,110	18.1%	\$ 211,233,010
Direct Deposit	514,595	261,087,816	2,684,072	81.9%	1,352,128,121
Total	647,475	\$ 310,710,575	3,279,182	100.0%	\$ 1,563,361,131
Payments Received	July 2018 Count	July 2018 Amount	YTD Count	% YTD	YTD Amounts
Check	8,770	\$ 7,333,224	233,664	69.8%	\$ 282,358,843
ACH	5,267	1,980,766	101,019	30.2%	67,562,886
Total	14,037	\$ 9,313,990	334,683	100.0%	\$ 349,921,729

Information Technology Division (ITD)		
Common Categories	GenTax	Service Pro
Open 7/1/18	506	No Data Available from Service Pro
New for June	96	
Resolved during July	(98)	
Total SQR's on 7/31/18	504	

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
July	Tax Evasion/Embezzlement	A Roswell resident was arrested on one count of Embezzlement and two counts of Tax Evasion in the 5th Judicial District. The case is being prosecuted in the 9th Judicial District.	Ongoing
July	Tax Fraud/Tax Evasion	A Taos resident was indicted on one count of Tax Fraud, three counts of Tax Evasion, one count of Money Laundering, and one count of Contracting without a License in the 8th Judicial District of New Mexico.	Ongoing
July	Embezzlement	A former Taxation & Revenue employee was referred to the 5th Judicial District for prosecution of embezzlement.	Ongoing

RPD Note: Payments received could be for multiple tax years.