

**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of July 31, 2014**

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

<b>NMTRD Exec Staff:</b> ITD - Greg Saunders MVD - Mark Williams	<b>Secretary-</b> Demesia Padilla, CPA <b>ACD</b> – Lizzy Vedamanikam <b>PTD</b> - Caesario Quintana	<b>Deputy Secretary</b> - John Monforte <b>Hearings</b> - Monica Ontiveras <b>General Counsel</b> – Brad Odell	<b>ASD</b> - Vacant <b>RPD</b> - Terry Rister <b>TFID</b> - Alvan Romero
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Audit & Compliance Division (ACD)		
Collections	This Month	YTD Amount
Collections Goal*	\$ 17,833,333	\$ 214,000,000
Actual Collections	24,609,343	24,609,343
Percent of Goal	138%	11%
Tax Credits (YTD Only)		
	# Completed	
Film Production Credit	5	
High Wage Credit	16	
Investment Credit	0	
Technology Jobs Credit	0	
Rural Jobs Credit	0	
Advanced Energy Credit	0	
Alternative Energy Credit	0	
<b>Total</b>	<b>21</b>	
Compliance	This Month	YTD Amount / #
Refunds Stopped	\$ 946,720	\$ 946,720
Bankruptcy Collections	\$ 101,169	\$ 101,169
Compliance Assessments	\$ 12,860,153	\$ 12,860,153
Bankruptcy Proofs #	41	41
PIT Project Notices #	1,779	1,779
Audits in Progress	This Month	YTD
# Rec'd for Review	59	59
# Assessed	68	68
Amount Assessed	\$ 4,005,368	\$ 4,005,368
<b>Note from ACD</b> The collections goal is a preliminary figure and is a work in progress. It will be adjusted when this number is set.		

Financial Distribution Bureau (ASD) Fiscal Year 2015 Distribution						
Tax Categories	Current Month FY15	Last Year MTD FY14	FY15 YTD	FY14 YTD	YTD \$ Change	YTD % Change
Combined Reporting System	\$ 381,403,585	\$ 392,470,788	\$ 381,403,585	\$ 392,470,788	\$(11,067,203)	-3%
Oil & Gas Taxes	108,394,372	92,536,643	108,394,372	92,536,643	15,857,729	17%
CFT/MVET/Weight Distance	50,744,249	41,604,090	50,744,249	41,604,090	9,140,159	22%
Personal Income Tax	62,574,242	71,808,013	62,574,242	71,808,013	(9,233,771)	-13%
Corporate Income Tax	9,860,478	875,879	9,860,478	875,879	8,984,599	1026%
Royalties from Leasing MVD Data	639,533	763,910	639,533	763,910	(124,377)	-16%
Other programs	19,540,235	25,812,724	19,540,235	25,812,724	(6,272,489)	-24%
<b>Total</b>	<b>\$ 633,156,694</b>	<b>\$ 625,872,047</b>	<b>\$ 633,156,694</b>	<b>\$ 625,872,047</b>	<b>\$ 7,284,647</b>	<b>1%</b>

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
7/17/2014	Tax Evasion/Fraud Cases	Three individuals were indicted on several charges of Tax Evasion, Tax Fraud, Money Laundering and Conspiracy	7/31/2014
<b>Audits Received &amp; Approved</b>	<ul style="list-style-type: none"> <li>IA 14-114 Drive Tech Driver Education, LLC</li> <li>IA 14-121 Drive Tech Albuquerque, LLC</li> </ul>		

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	355	82	273	23.10%
Protests Acknowledged	92	0	92	0.00%
Protests Closed	94	2	92	2.13%
Ending Inventory	353	80	273	22.66%
Ending Inventory Dollar Amount	<b>\$157,661,156.10</b>	<b>\$80,036,857.87</b>	<b>\$77,624,298.23</b>	<b>50.77%</b>
Formal Hearings Scheduled	Not Available			
Legal Working	251			
Inventory in Protest Office	102			

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Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	4,377	36%	Cumulative
Scheduled Delinquent Tax Sales	33	21	64%	Current
Delinquent Tax Sales # Counties	33	11	33%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$17,718,890,115	98%	Cumulative
Number Of Companies Reporting	600	577	96%	Cumulative
Returns Submitted/Completed	565	575	102%	Cumulative
Appraisals				
Assessor Evaluations Completed	33	32	97%	Cumulative
Appraisals/Reviews Performed	120	44	37%	Cumulative
No. of Counties - Scheduled Protest Hearings	20	17	85%	Cumulative

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	123,600
Average Wait Time	13:26
Customer Satisfaction (percentage good/excellent)	98.54%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	74,302
Abandon Rate	33.43%
Average Wait Time	3:30
Customer Satisfaction Average	72.74%
Average Insured Rate	
Average Insured Rate	90.55%

Personal Income Tax Results (PIT 2013)				
Returns Processed	Count This Month	YTD Count	Exception	Exception %
Paper Returns	12,109	136,133		
E-filed Returns	5,792	781,621		
<b>Total</b>	<b>17,901</b>	<b>917,754</b>	<b>19,772</b>	<b>2.11%</b>
Refunds Issued	Count This Month	Amount This Month	YTD Count	YTD Amount
Paper Check	6,993	\$ 3,622,886	177,540	\$ 63,395,636
Direct Deposit	6,606	4,488,154	476,362	229,775,681
<b>Total</b>	<b>13,599</b>	<b>8,111,040</b>	<b>653,902</b>	<b>293,171,317</b>
Payments Received	Count This Month	Amount This Month	YTD Count	YTD Amount
Check	11,283	\$ 7,778,651	214,497	\$250,823,842
ACH	3,851	1,170,450	38,985	17,853,069
<b>Total</b>	<b>15,134</b>	<b>\$ 8,949,101</b>	<b>253,482</b>	<b>\$268,676,911</b>

**Notes from RPD**

Payments Received may include payments for multiple previous PIT tax years.

Information Technology Division		
Common Categories	HelpStar	GenTax
Open	31	471
New	1,031	165
Resolved	(1,000)	(193)
<b>Net Total</b>	<b>62</b>	<b>443</b>

Human Resources	
Description	Total
Work Orders YTD	895
FTE on TOOL	1,109
Filled Positions	962
Vacant Positions	148
Vacancy Rates	13%
Grievances Pending	1