



New Mexico Taxation & Revenue Department Monthly Executive Dashboard – June 30, 2019

NMTRD Exec Staff:	Secretary—Stephanie S. Clarke	Deputy Secretary—Emily Oster	ACD – Aysha Mora
ITD—Mike Baca	ASD— Denise Irion	RPD—Charlene Trujillo	TFID – Vince Mares
MVD – Alicia Ortiz	PTD— Donna Maestas	General Counsel –Vacant	

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

Audit & Compliance Division (ACD)		
Collections	June Amounts	YTD
Collections Goal	\$ 20,589,623	\$ 247,075,471
Actual Collections	\$ 23,870,668	\$ 267,525,955
Percent of Goal	116%	108%
Performance Measures		
	June Percentages	Year-End Goal
Collections Against Prior Year Receivables	19.1%	28%
Collections Against Current Year Assessments	49%	65%
Compliance		
	June Amounts & Account	YTD Amounts & Counts
Bankruptcy Collections	\$ 266,181	\$ 3,125,245
Bankruptcy Proofs #	84	689
Levy Recoveries	\$ 1,766,485	\$ 30,506,101
Audits in Progress		
	June Amounts & Account	YTD Amounts & Counts
# Rec'd for Review	323	2,078
# Assessed	317	2,336
Amount Assessed	\$ 5,808,955	\$ 85,219,584

Financial Distribution Bureau (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$ 465,114,659	\$ 436,714,403	\$5,046,442,874	\$ 5,499,538,510	\$ (453,095,637)	-8%
Oil & Gas Taxes	134,063,223	112,883,374	1,523,972,675	1,040,958,936	483,013,739	46%
CFT/MVET/Weight Distance Taxes	58,411,457	56,440,246	750,970,266	726,962,775	24,007,491	3%
Personal Income Tax	85,341,469	52,124,909	1,428,220,828	582,885,918	845,334,910	145%
Corporate Income Tax	(13,800,981)	5,007,902	139,387,418	93,014,638	46,372,781	50%
Royalties from Leasing MVD Data	634,977	625,173	7,650,935	7,482,741	168,194	2%
Other programs	16,723,587	18,565,606	267,893,596	252,176,314	15,717,282	6%
Total	\$ 746,488,392	\$ 682,361,613	\$9,164,538,592	\$ 8,203,019,832	\$ 961,518,760	12%

Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	4,953	41%	Cumulative
Scheduled Delinquent Tax Sales	33	9	27%	Current
Delinquent Tax Sales Held # Counties	33	8	24%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$ 20,000,000,000	\$ 23,203,324,743	116%	Cumulative
Number Of Companies Reporting	600	595	99%	Cumulative
Returns Submitted/Completed	600	593	99%	Cumulative
Appraisals				
Draft Assessor Evaluations Completed	33	33	100%	Cumulative
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	50	46	92%	Cumulative
Number of Protest Hearings Heard	250	0	0%	Cumulative

Information Technology Division (ITD)		
Common Categories	Service Pro	GenTax
Beginning - 06/01/2019	238	175
Open	1,414	40
Resolved	(1,236)	(33)
Ending - 06/30/2019	416	182



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Personal Income Tax Results (PIT 2018)					
Returns Processed	June Counts	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Return	1,398	62,335	-	7.2%	
E-filed Return	7,162	800,050	-	92.8%	
Total	8,560	862,385	5,202	100.0%	0.60%
Refunds Issued	June Counts	June Amounts	YTD Count	% YTD	YTD Amounts
Paper Check	119,776	\$ 39,999,443	452,154	16.8%	\$ 149,397,948
Direct Deposits	506,814	239,671,359	2,236,288	83.2%	1,063,825,948
Total	626,590	\$ 279,670,802	2,688,442	100.0%	\$ 1,213,223,896
Payments Received	June Counts	June Amounts	YTD Count	% YTD	YTD Amounts
Check	31,906	\$ 46,804,364	219,071	66.2%	\$ 311,845,157
ACH	7,275	7,065,756	111,999	33.8%	84,830,746
Total	39,181	\$ 53,870,120	331,070	100.0%	\$ 396,675,904

Office of Internal Oversight (OIO)		
Description	June	YTD
Internal Audit		
Audits carry-over from FY 2018	0	1
FY 2019 Internal Audits Assigned	0	5
FY 2019 Special Projects Assigned	0	12
SP 19-102 Special Project for TRD Procedures	12	32
Total YTD:		50
Closed or Canceled		
Internal Audits Completed	0	3
Canceled	0	2
Special Projects Completed	0	11
SP 19-102 Special Project for TRD Procedures	0	4
Total Audits Completed or Canceled:		20
Audits - Status for Month End		
IA 19-104: Awaiting Management Responses		1
Total Audits Open:		1
Special Projects - Status for Month-End		
SP 19-101: Hold		1
SP 19-102: Open		28
Total Special Projects Open:		29

Protest Office (PO)					
Activity	Total	Application	Audit	Non-Audit	%Audit
Beginning Balance	705		240	465	34.04%
# of Correspondance Received	116	80			
Protests Acknowledged	80		15	65	18.75%
Protests Closed	62		7	55	11.29%
Ending Inventory	736		256	480	34.78%
Ending Inventory Dollar Amount	\$ 544,938,903		\$ 114,475,722	\$ 430,463,182	21.01%
Inventory in Protest Office		\$ 269,070,757			
Legal Working-Atty. Assigned					540
Legal (Case waiting on Decision)					188
Inventory in Protest Office (Legal Working-Atty Assigned Legal Case)					736

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	130,065
Average Wait Time	0:15:22
Customer Satisfaction (percentage good/excellent)	98.58%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	30653
Abandon Rate	47.47%
Average Wait Time	0:16:28
Customer Satisfaction Average (scale; 1-100; higher is better)	0:00:00
Average Insured Rate	
Average Insured Rate	90.66%

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
May	Tax Fraud/Embezzlement	An Albuquerque resident was sentenced to 3 years Probation for one count of Attempted Embezzlement Over \$20,000. Originally charged with one Fourth Degree Felony Count of Tax Evasion which was dismissed to secure a Plea Deal.	Completed
May	Tax Fraud	A case recommending prosecution of two Roswell residents for Tax Fraud was referred to the AG's Office for prosecution out of the Fifth District Attorney's Office.	Ongoing
May	SA Position	Selected an individual to fill one of two vacant SA positions with TFID. Currently, conducting background investigation.	Ongoing