

## New Mexico Taxation & Revenue Department Monthly Executive Dashboard as of June 30, 2018

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

**NMTRD Exec Staff:**

ITD—Mike Baca  
MVD – Alicia Ortiz (Acting)

Secretary—John Monforte (Acting)  
ASD— JoAnn Chavez (Acting)  
PTD—Bryson Frazier

Deputy Secretary—Brendan Hansen  
RPD—Charlene Trujillo (Acting)  
General Counsel –Tonya Herring (Acting)

ACD – Vacant

TFID – Lilia Ruiz (Acting)

Audit & Compliance Division (ACD)		
Collections	June Amounts	YTD Amounts
Collections Goal	\$ 19,079,405	\$ 228,952,858
Actual Collections	20,863,262	241,029,984
Percent of Goal	109%	105%
Tax Credits (YTD Only)		
# Completed	Disallowed Amount	
Film Production Credit	89	\$ 3,490,923
High Wage Credit	21	2,087,844
Investment Credit	18	207,767
Technology Jobs Credit	36	6,184,637
Rural Jobs Credit	11	478,724
Advanced Energy Credit	0	0
Alternative Energy Credit	1	0
<b>Total</b>	<b>176</b>	<b>\$ 12,449,895</b>
Compliance	Amounts & Counts	YTD Amounts & Counts
Bankruptcy Collections	\$ 82,645	\$ 1,249,969
PIT Assessments	15,207.00	1,143,162.00
Bankruptcy Proofs #	40	624
PIT Project/ QRU Notices #	3,463	61,851
Audits in Progress	Amounts & Counts	YTD Amounts & Counts
# Rec'd for Review	86	1,008
# Assessed	109	1,401
<b>Amount Assessed</b>	<b>\$ 5,224,446</b>	<b>\$ 86,151,862</b>
<b>Notes from ACD</b>		
The Audits in Progress section only represents audits that have been reviewed by ATSS.		

Financial Distribution Bureau (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$ 436,714,403	\$ 408,627,761	\$ 5,499,538,510	\$ 4,950,202,892	\$ 549,335,618	11%
Oil & Gas Taxes	112,883,374	69,834,182	1,040,958,936	749,782,230	291,176,706	39%
CFT/MVET/Weight Distance Taxes	56,440,246	52,614,070	726,962,775	697,978,217	28,984,558	4%
Personal Income Tax	52,124,909	38,883,915	582,885,918	504,698,808	78,187,110	15%
Corporate Income Tax	5,007,902	3,056,675	93,014,638	53,520,081	39,494,556	74%
Royalties from Leasing MVD Data	625,173	582,021	7,482,741	7,374,337	108,404	1%
Other programs	18,565,606	25,429,687	252,176,314	262,443,369	-10,267,055	-4%
<b>Total</b>	<b>\$ 682,361,613</b>	<b>\$ 599,028,311</b>	<b>\$ 8,203,019,832</b>	<b>\$ 7,225,999,936</b>	<b>\$ 977,019,897</b>	<b>14%</b>
<b>Notes from FDB</b>						
<ul style="list-style-type: none"> <li>Top 7 tax program groupings ranked by FY18 dollar totals.</li> <li>Oil &amp; Gas Taxes include Wellhead &amp; Hard Minerals.</li> <li>Personal Income Taxes include OGP &amp; PTE payments.</li> <li>Other programs include several smaller programs: Gaming, Liquor, Cigarette, Workmen's Comp, Unclaimed Property, etc</li> <li>Additional detail can be found in the monthly tab.</li> <li>Amounts shown above represent distributions recorded by the report date shown.</li> </ul>						

Office of Internal Oversight		
Description	June	YTD
Audits carry-over from FY 2017		6
FY 2018 Assigned	0	38
Canceled	2	3
Internal Audits Completed	2	29
Special Projects Completed	1	12
<b>Status for Month End</b>		
Open		0
Fieldwork		0
Report stage		1
Awaiting responses		0
On-Hold		0
<b>Total Open Audits</b>		<b>1</b>
<b>Special Projects - Status for Month-Ending</b>		
Fieldwork		0
Draft Report		0
Awaiting responses		0
<b>Special Projects Open</b>		<b>0</b>

Protest Office				
Activity	Total	Audit	Non-Audit	% Audit
Beginning Balance	514	103	411	20.04%
Protests Acknowledged	115	4	111	3.48%
Protests Closed	43	2	41	4.65%
Ending Inventory	586	105	481	17.92%
<b>Ending Inventory Dollar Amount</b>	<b>\$ 161,308,140</b>	<b>\$ 97,222,609</b>	<b>\$64,085,530</b>	<b>60.27%</b>
Formal Hearings Scheduled	Not Available			
Legal Working	428			
Inventory in Protest Office	158			

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Property Tax Division (PTD)				
Cumulative - Beginning January 1, 2018, Ending June 30, 2018				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	7,941	66%	Cumulative
Scheduled Delinquent Tax Sales	33	12	36%	Current
Delinquent Tax Sales Held # Counties	33	12	36%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$ 18,000,000,000	\$ 20,762,254,119	115%	Cumulative
Number Of Companies Reporting	600	574	96%	Cumulative
Returns Submitted/Completed	523	574	110%	Cumulative
Appraisals				
Draft Assessor Evaluations Completed	33	32	97%	Cumulative
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	65	27	42%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	2	7%	Cumulative

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	126,047
Average Wait Time	0:15:25
Customer Satisfaction (percentage good/excellent)	98.53%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	90093
Abandon Rate	100.00%
Average Wait Time	0:00:00
Customer Satisfaction Average (scale; 1-100; higher is better)	0.00%
Average Insured Rate	
Average Insured Rate	90.24%

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
June	Tax Evasion	A Santa Fe resident plead guilty to five counts of Tax Evasion in the First Judicial District of New Mexico. The sentence was a conditional discharge, five years supervised probation and restitution to be made of \$113,392.68.	Closed
June	Tax Fraud/Tax Evasion	An Albuquerque resident was indicted on 10 counts of Tax Fraud and 15 counts of Tax Evasion in the 2nd Judicial District of New Mexico.	Ongoing
June	Tax Evasion	A referral recommending prosecution was made to the Fifth Judicial District of NM.	Ongoing

Information Technology Division (ITD)		
Common Categories	Service Pro	GenTax
Open - 06/01/2018	1,765	477
New	200	114
Resolved	(1,504)	(85)
<b>Ending - 06/30/2018</b>	<b>461</b>	<b>506</b>

Personal Income Tax Results (PIT Tax Year 2017)					
Returns Processed	Count June 2018	YTD Count	Current Exception Inventory	Returns Paper vs. E-File	Exception %
Paper Returns	1,444	62,822	0	7.4%	
E-filed Returns	7,094	782,240	0	92.6%	
<b>Total</b>	<b>8,538</b>	<b>845,062</b>	<b>21,881</b>	<b>100.0%</b>	<b>2.59%</b>
Refunds Issued	Count June 2018	Amount June 2018	YTD Count	% YTD	YTD Amounts
Paper Check	128,730	\$ 47,058,192	462,230	17.6%	\$ 161,610,251
Direct Deposit	510,391	257,908,804	2,169,477	82.4%	1,091,040,305
<b>Total</b>	<b>639,121</b>	<b>304,966,995</b>	<b>2,631,707</b>	<b>100.0%</b>	<b>1,252,650,556</b>
Payments Received	Count June 2018	Amount June 2018	YTD Count	% YTD	YTD Amounts
Check	64,832	\$ 69,263,420	224,894	70.1%	\$ 275,025,619
ACH	25,408	16,451,722	95,752	29.9%	65,582,120
<b>Total</b>	<b>90,240</b>	<b>\$ 85,715,143</b>	<b>320,646</b>	<b>100.0%</b>	<b>\$ 340,607,739</b>