



**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of June 30, 2015**

**NMTRD Exec Staff:**  
ITD – Jim Wastvedt  
MVD – William Duran

**Secretary-** Demesia Padilla, CPA  
**ASD –** Vacant  
**PTD -** Caesario Quintana

**Deputy Secretary -** John Monforte  
**Hearings -** Monica Ontiveras  
**General Counsel –** Brad Odell

**ACD –** Ron Scott  
**RPD -** Terry Rister  
**TFID -** Alvan Romero

**Office of the Secretary -** (505) 827-0341  
**Administrative Services -** (505) 827-0369  
**Audit and Compliance -** (505) 827-0900  
**Motor Vehicle -** (505) 827-2296  
**Property Tax -** (505) 827-0870  
**Revenue Processing -** (505) 827-0800  
**Tax Fraud Investigations -** (505) 841-6544

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
June 2015	Tax Fraud	A prosecution recommendation was made to the 12th Judicial District, District Attorney's Office for prosecution consideration. Recommendation is that a return preparer be charged with 29 counts of tax fraud and 6 counts of tax evasion.	Ongoing
June 2015	Tax Fraud	A search warrant was executed on a return preparer in Northern NM by the New Mexico State Police and included participation of six TFID personnel. This was authorized by the 1st Judicial District, District Attorney's Office.	Ongoing
June 2015	Tax Fraud	Eight employees traveled to southern NM to conduct interviews and identify those involved in obtaining false refunds. The interviews revealed an individual responsible for an estimated 20 counts of tax fraud.	Ongoing
June 2015	MVD Fraud	Subpoena was served on a car dealership suspected of submitting fraudulent documentation to obtain refunds previously paid to MVD.	Ongoing
Audits Received & Approved	IA 15-110A MVD Zone C – Truth or Consequences, IA 15-110 MVD Zone C, IA 15-110E MVD Zone C – Las Cruces Main, IA 15-106 MVD Zone D Field Offices		
Other	A long term supervisory employee with over nine years of experience transferred to the State Auditor's Office.		
Potential Upcoming Press Opportunities	A plea hearing was held on July 7, 2015 with a taxpayer before of the 2nd Judicial District Court (Bernalillo County). Defendant pleaded guilty to forgery and possession of an altered, forged, or fictitious license, both felonies. He was sentenced to three years of supervised probation. Information was provided to the PIO.		

Property Tax Division (PTD) June 2015				
Ending December 31, 2015 Cumulative Starts January 1, 2015				
Delinquent Property Tax Bureau	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	4,940	41%	Cumulative
Scheduled Delinquent Tax Sales	33	17	52%	Statutory
Delinquent Tax Sales # Counties	33	17	52%	Cumulative
State Assessed Bureau				
Full Value of Assessed Properties	\$18,000,000,000	\$22,453,919,121	124.74%	Cumulative
Number Of Companies Reporting	600	550	92%	Cumulative
Returns Submitted/Completed	586	542	92%	Cumulative
Appraisal Bureau				
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	60	16	27%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	18	64%	Cumulative

Motor Vehicle Division (MVD)	
Metric Measure	Results
<b>Field Office Arrivals, Average Wait Time &amp; Customer Satisfaction</b>	
Customer Arrivals (total)	134,197
Average Wait Time	0:19:12
Customer Satisfaction (percentage good/excellent)	98.17%
<b>Call Center Incoming Calls, Average abandon Rate, &amp; Average Wait Time</b>	
Calls Coming In (total)	72,700
Abandon Rate	69.90%
Average Wait Time	0:11:45
Customer Satisfaction Average (scale; 1-100; higher is better)	62.20%
<b>Average Insured Rate</b>	
Average Insured Rate	91.25%

Financial Distribution Bureau (ASD) Fiscal Year 2015 Distribution						
Tax Categories	Current Month FY15	Last Year MTD FY15	FY15 YTD	FY14 YTD	YTD Amount Change	YTD % Change
Combined Reporting System	\$418,750,790	\$384,958,268	\$5,065,758,740	\$4,778,354,076	\$287,404,665	6%
Oil/Gas Taxes	\$63,590,984	\$119,816,493	\$1,157,842,078	\$1,253,037,108	(\$95,195,030)	-8%
CFT/MVET/Weight Distance	\$48,623,188	\$51,314,986	\$670,093,397	\$648,175,211	\$21,918,186	3%
Personal Income Tax	\$35,092,027	\$32,924,911	\$534,819,510	\$530,780,376	\$4,039,134	1%
Corporate Income Tax	\$19,294,146	\$17,437,485	\$278,824,797	\$205,703,614	\$73,121,183	36%
Royalties from Leasing MVD Data	\$682,278	\$648,921	\$7,975,580	\$8,097,199	(\$121,620)	-2%
Other Programs	\$27,619,614	\$19,683,471	\$272,772,209	\$274,209,312	(\$1,437,104)	-1%
<b>Total</b>	<b>\$613,653,026</b>	<b>\$626,784,536</b>	<b>\$7,988,086,311</b>	<b>\$7,698,356,897</b>	<b>\$289,729,415</b>	<b>4%</b>

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Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	376	75	301	19.95%
Protests Acknowledged	133	1	132	0.75%
Protests Closed	125	2	123	1.60%
Ending Inventory	384	74	310	19.27%
Ending Inventory Dollar Amount	<b>\$168,711,685.68</b>	<b>\$79,304,392.45</b>	<b>\$89,407,293.23</b>	<b>47.01%</b>
Formal Hearings Scheduled	Not Available			
Legal Working	265			
Inventory in Protest Office	119			

Audit & Compliance Division (ACD)		
Collections	June Amounts	YTD Amounts
Collections Goal	\$ 17,887,174	\$ 214,646,086
Actual Collections	\$ 14,826,097	\$ 234,005,761
Percent of Goal	83%	109%

Tax Credits (YTD Only)	# of Credits Completed
Film Production Credit	60
High Wage Credit	92
Investment Credit	18
Technology Jobs Credit	34
Rural Jobs Credit	10
Advanced Energy Credit	0
Alternative Energy Credit	3
<b>Total</b>	<b>217</b>

Personal Income Tax Results (PIT 2014)				
Returns Processed	June Counts	YTD Count	Current Exception Inventory	Exception %
Paper Returns	1,867	71,686	0	0
E-filed Returns	8,619	782,009	0	0
<b>Total</b>	<b>10,486</b>	<b>853,695</b>	<b>25,239</b>	<b>2.96%</b>
Refunds Issued	June Counts	June Amounts	YTD Count	YTD Amounts
Paper Check	9,164	\$5,614,827	157,114	\$55,081,039
Direct Deposit	9,077	\$7,442,007	484,699	\$235,376,663
<b>Total</b>	<b>18,241</b>	<b>\$13,056,834</b>	<b>641,813</b>	<b>\$290,457,702</b>
Payments Received	June Counts	June Amounts	YTD Count	YTD Amounts
Check	36,355	\$42,995,744	236,529	\$273,231,691
ACH	5,412	\$3,554,008	76,565	\$43,531,975
<b>Total</b>	<b>41,767</b>	<b>\$46,549,752</b>	<b>313,094</b>	<b>\$316,763,666</b>
<b>Notes from RPD</b> - Payments Received may include payments for multiple previous PIT tax years				

Information Technology Division (ITD)		
Common Categories	HelpStar	GenTax
Open	199	503
New	1708	88
Resolved	(1509)	(95)
<b>Net Total</b>	<b>398</b>	<b>496</b>

Human Resources	
Description	Total
Work Orders YTD	542
FTE on TOOL	1,114
Filled Positions	879
Vacant Positions	180
Vacancy Rate	17.6%
Grievances Pending	0

Compliance	June Amounts/Counts	YTD Amounts/Counts
Refunds Stopped	\$ 711,546	\$ 9,617,109
Bankruptcy Collections	\$ 200,496	\$ 5,032,409
Compliance Assessments	\$ (5,064,901)	\$ 19,757,994
Bankruptcy Proofs #	55	476
PIT Project Notices #	1,465	24,984

Audits in Progress	June Amounts/Counts	YTD Amounts/Counts
# Rec'd for Review	97	944
# Assessed	76	867
Amount Assessed	\$ 5,151,458	\$ 63,971,886

**Notes from ACD:** Compliance assessments were reduced due to a PIT assessment of \$5.2M being reversed.