

**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of June 30, 2014**

**NMTRD Exec Staff:** **Secretary-** Demesia Padilla, CPA **Deputy Secretary** - John Monforte **ASD** - Vacant  
**ITD** - Greg Saunders **ACD** – Lizzy Vedamanikam **Hearings** - Monica Ontiveras **RPD** - Terry Rister  
**MVD** - Mark Williams **PTD** - Caesario Quintana **General Counsel** – Brad Odell **TFID** - Alvan Romero

**Office of the Secretary** - (505)827-0341  
**Administrative Services** - (505)827-0369  
**Audit and Compliance** - (505)827-0900  
**Motor Vehicle** - (505)827-2296  
**Property Tax** - (505)827-0870  
**Revenue Processing** - (505)827-0800  
**Tax Fraud Investigations** - (505)841-6544

Audit & Compliance Division (ACD)		
Collections	This Month	YTD Amount
Collections Goal	\$ 17,136,017	\$ 205,632,200
Actual Collections	27,327,075	214,146,336
Percent of Goal	159%	104%
Tax Credits (YTD Only)		# Completed
Film Production Credit		86
High Wage Credit		390
Investment Credit		16
Technology Jobs Credit		39
Rural Jobs Credit		4
Advanced Energy Credit		4
Alternative Energy Credit		0
<b>Total</b>		<b>539</b>
Compliance	This Month	YTD Amount / #
Refunds Stopped*	\$ 1,345,739	\$ 11,858,917
Bankruptcy Collections	\$ 419,415	\$ 1,956,775
Compliance Assessments	\$ 1,364,676	\$ 42,861,726
Bankruptcy Proofs #	56	587
PIT Project Notices #	4,958	35,274
Audits in Progress	This Month	YTD
# Rec'd for Review	120	1,075
# Assessed	112	693
Amount Assessed	\$ 4,537,434	\$ 54,143,155

**Note from ACD**

The amount of "Fraudulent Refunds Stopped" currently includes the refunds stopped by the new Questionable Refund Unit, implemented in February, 2014. The YTD figure also includes the fraudulent refunds stopped in the amount of \$6,025,025 by the Tax Fraud Investigation Division and the Revenue Processing Division during the first half of fiscal year 2014.

Financial Distribution Bureau (ASD) Fiscal Year 2014 Distribution						
Tax Categories	Current Month FY14	Last Year MTD FY13	FY14 YTD	FY13 YTD	YTD \$ Change	YTD % Change
Combined Reporting System	\$ 384,958,268	\$ 365,706,053	\$4,778,354,076	\$ 4,568,800,199	\$ 209,553,877	5%
Oil & Gas Taxes	122,423,835	75,090,191	1,255,644,450	872,766,466	382,877,984	44%
CFT/MVET/Weight Distance	51,314,986	48,488,977	648,175,211	624,513,071	23,662,140	4%
Personal Income Tax	32,924,911	24,745,125	530,780,376	508,917,218	21,863,158	4%
Corporate Income Tax	17,437,485	2,541,118	205,703,614	261,209,093	(55,505,479)	-21%
Royalties from Leasing MVD Data	648,921	649,900	8,097,199	6,682,981	1,414,218	21%
Other programs	19,683,471	17,109,074	274,209,312	261,134,378	13,074,934	4%
<b>Total</b>	<b>\$ 629,391,877</b>	<b>\$ 534,330,438</b>	<b>\$7,700,964,238</b>	<b>\$ 7,104,023,406</b>	<b>\$ 596,940,832</b>	<b>8%</b>

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
6/26/2014	MVD Fraud Case	Search warrants were executed at several locations and multiple arrests were made with the assistance of various state and federal agencies.	6/30/2014
<b>Audits Received &amp; Approved</b>	During the Week of June 9th, IAB wrapped up the field work on three limited scope audits that were piloted at MVD Municipality Field Offices.		

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	334	89	245	26.65%
Protests Acknowledged	125	4	121	3.20%
Protests Closed	104	11	93	10.58%
Ending Inventory	355	82	273	23.10%
Ending Inventory Dollar Amount	<b>\$156,201,701</b>	<b>\$ 80,197,436</b>	<b>\$ 76,004,265</b>	<b>51.34%</b>
Formal Hearings Scheduled	Not Available			
Legal Working	264			
Inventory in Protest Office	91			



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Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	Goal	Goal Type
Delinquent Accounts Worked	12,000	4,027	34%	Cumulative
Scheduled Delinquent Tax Sales	33	8	24%	Current
Delinquent Tax Sales # Counties	33	11	33%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$17,709,543,948	98%	Cumulative
Number Of Companies Reporting	600	565	94%	Cumulative
Returns Submitted/Completed	565	565	100%	Cumulative
Appraisals				
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	120	40	33%	Cumulative
Counties - Scheduled Protest Hearings	20	16	80%	Cumulative

Personal Income Tax Results (PIT 2013)				
Returns Processed	Count This Month	YTD Count	Current Exception Inventory	Exception %
Paper Returns	18,395	124,024		
E-filed Returns	10,408	775,829		
<b>Total</b>	<b>28,803</b>	<b>899,853</b>	<b>30,472</b>	<b>3.28%</b>
Refunds Issued				
Refunds Issued	Count This Month	Count This Month	YTD Count	YTD Amount
Paper Check	11,679	\$ 5,685,196	170,547	\$ 59,772,750
Direct Deposit	11,430	\$ 8,307,334	469,756	\$ 225,287,527
<b>Total</b>	<b>23,109</b>	<b>\$ 13,992,530</b>	<b>640,303</b>	<b>\$ 285,060,277</b>
Payments Received				
Payments Received	Count This Month	Count This Month	YTD Count	YTD Amount
Check	34,801	\$ 41,798,216	203,214	\$ 243,045,191
ACH	5,155	\$ 2,836,025	35,134	\$ 16,682,619
<b>Total</b>	<b>39,956</b>	<b>\$ 44,634,241</b>	<b>238,348</b>	<b>\$ 259,727,810</b>

**Notes from RPD**  
 Payments Received may include payments for multiple previous PIT tax years.

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	118,792
Average Wait Time	13:20
Customer Satisfaction (percentage good/excellent)	97.90%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	67,702
Abandon Rate	10.47%
Average Wait Time	0:02:42
Customer Satisfaction Average	59.00%
Average Insured Rate	
Average Insured Rate	90.83%

Information Technology Division (ITD)		
Common Categories	HelpStar	GenTax
Open	26	252
New	1,021	233
Resolved	(995)	(471)
<b>Net Total</b>	<b>52</b>	<b>14</b>

Human Resources	
Description	Total
Work Orders YTD	736
FTE on TOOL	1,109
Filled Positions	961
Vacant Positions	148
Vacancy Rates	13%
Grievances Pending	1