

## New Mexico Taxation & Revenue Department Monthly Executive Dashboard as of May 31, 2018

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

**NMTRD Exec Staff:**

ITD—Mike Baca  
MVD – Alicia Ortiz (Acting)

Secretary—John Monforte (Acting)  
ASD— JoAnn Chavez (Acting)  
PTD—Bryson Frazier

Deputy Secretary—Brendan Hansen  
RPD—Charlene Trujillo (Acting)  
General Counsel –Tonya Herring (Acting)

ACD – Vacant  
TFID – Lilia Ruiz (Acting)

Audit & Compliance Division (ACD)		
Collections	May Amounts	YTD Amounts
Collections Goal *	\$ 19,079,405	\$ 228,952,858
Actual Collections	14,983,441.00	220,166,722.00
Percent of Goal	79%	96%

Tax Credits (YTD Only)	# Completed	Disallowed Amount
Film Production Credit	73	\$ 3,079,497
High Wage Credit	19	2,045,708.10
Investment Credit	18	207,767.19
Technology Jobs Credit	33	6,075,841.69
Rural Jobs Credit	9	336,724.12
Advanced Energy Credit	0	0
Alternative Energy Credit	1	0
<b>Total</b>	<b>153</b>	<b>\$ 11,745,538</b>

Compliance	May Amounts & Counts	YTD Amounts & Counts
Bankruptcy Collections	\$ 69,207	\$ 1,167,324
PIT Assessments	57,166.27	1,127,955.21
Bankruptcy Proofs #	69	584
PIT Project/ QRU Notices #	6,572	58,388

Audits in Progress	May Amounts & Counts	YTD Amounts & Counts
# Rec'd for Review	66	922
# Assessed	88	1,292
Amount Assessed	\$ 5,026,488	\$ 80,927,416

**Notes from ACD**

The collections goal YTD is the annual goal for FY18. The snapshot of the YTD goal and collections would be, collections goal of **\$206,938,160** with actual collections of **\$220,166,722** which represents **106%** of our goal. The Audits in Progress section only represents audits that have been reviewed by ATSS.

Financial Distribution Bureau (FDB)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	\$ 513,809,711	\$457,245,981	\$5,062,824,107	\$4,541,575,131	\$ 521,248,976	11%
Oil & Gas Taxes	107,478,018	72,861,137	928,075,563	679,948,049	248,127,514	36%
CFT/MVET/Weight Distance Taxes	73,665,246	70,924,866	670,522,529	645,364,147	25,158,381	4%
Personal Income Tax	155,119,155	150,245,050	530,761,009	465,814,893	64,946,116	14%
Corporate Income Tax	39,698,292	15,911,162	88,006,736	50,463,406	37,543,329	74%
Royalties from Leasing MVD Data	684,201	668,621	6,857,568	6,792,317	65,252	1%
Other programs	22,253,010	25,687,030	233,610,708	237,013,682	(3,402,974)	-1%
<b>Total</b>	<b>\$ 912,707,633</b>	<b>\$793,543,847</b>	<b>\$7,520,658,219</b>	<b>\$6,626,971,625</b>	<b>\$ 893,686,595</b>	<b>13%</b>

**Notes from FDB**

- Top 7 tax program groupings ranked by FY17 dollar totals.
- Oil & Gas Taxes include Wellhead & Hard Minerals.
- Personal Income Taxes include OGP & PTE payments.
- Other includes several smaller programs: Gaming, Liquor, Cigarette, Workmen's Comp, Unclaimed Property, etc
- Additional detail can be found in the monthly tab.
- Amounts shown above represent distributions recorded by the report date shown.

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	515	105	410	20.39%
Protests Acknowledged	88	2	86	2.27%
Protests Closed	89	4	85	4.49%
Ending Inventory	514	103	411	20.04%
<b>Ending Inventory Amounts</b>	<b>\$157,616,757</b>	<b>\$97,199,217</b>	<b>\$ 60,417,541</b>	<b>61.67%</b>
Formal Hearings Scheduled	Not Available			
Legal Working	423			
Inventory in Protest Office	91			

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
May-18	Tax Evasion	A plea hearing was held for a Santa Fe resident to plead guilty to multiple counts of Tax Evasion; however the magistrate ordered the attorneys to work out some issues and rescheduled the hearing for June 11th.	Ongoing



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Personal Income Tax Results (PIT 2017)					
Returns Processed	May 2018 Count	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception Percentage
Paper Returns	881	61,378	0	7.3%	
E-filed Returns	10,049	775,146	0	92.7%	
<b>Total</b>	<b>10,930</b>	<b>836,524</b>	<b>31,634</b>	<b>100%</b>	<b>3.78%</b>
Refunds Issued	May 2018 Count	May 2018 Amount	YTD Count	% YTD	YTD Amounts
Paper Check	121,235	\$ 41,597,141	333,500	16.7%	\$ 114,552,060
Direct Deposit	503,012	249,575,732	1,659,086	83.3%	833,131,501
<b>Total</b>	<b>624,247</b>	<b>\$291,172,873</b>	<b>1,992,586</b>	<b>100.0%</b>	<b>\$ 947,683,561</b>
Payments Received	May 2018 Count	May 2018 Amount	YTD Count	% YTD	YTD Amounts
Check	622	\$ 413,886	160,062	69.5%	\$ 205,762,199
ACH	445	180,629	70,344	30.5%	49,130,398
<b>Total</b>	<b>1,067</b>	<b>594,515</b>	<b>230,406</b>	<b>100.0%</b>	<b>\$ 254,892,597</b>

Property Tax Division (PTD)				
Cumulative - Beginning January 1, 2018, Ending May 31, 2018				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	7,213	60%	Cumulative
Scheduled Delinquent Tax Sales	33	12	36%	Current
Delinquent Tax Sales Held # Counties	33	7	21%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$ 20,040,819,339	111%	Cumulative
Number Of Companies Reporting	600	573	96%	Cumulative
Returns Submitted/Completed	523	573	110%	Cumulative
Appraisals				
Draft Assessor Evaluations Completed	33	27	82%	Cumulative
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	65	23	35%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	2	7%	Cumulative

Office of Internal Oversight (OIO)		
Description	May	YTD
Audits carry-over from FY 2017	0	6
FY 2018 Assigned	7	38
Canceled	0	1
Internal Audits Completed	1	27
Special Projects Completed	8	11
Status for Month End		
Fieldwork		0
Report stage		1
Awaiting responses		2
<b>Total open audits:</b>		<b>3</b>
Special Projects - Status at May Ending		
Fieldwork		1
Awaiting responses		0
Prep Final Report		1
<b>Special Projects Open</b>		<b>2</b>

Information Technology Division (ITD)		
Common Categories	Gentax	Service Pro
Beginning May (Open)	495	1,522
New	128	190
Resolved in May	(146)	(1,309)
<b>Net Total</b>	<b>477</b>	<b>403</b>

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	120,013
Average Wait Time	0:14:50
Customer Satisfaction (percentage good/excellent)	98.38%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	93670
Abandon Rate	100.00%
Average Wait Time	0:00:00
Customer Satisfaction Average (scale; 1-100; higher is better)	
Average Insured Rate	
Average Insured Rate	90.20%