



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of May 31, 2016**

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

NMTRD Exec Staff: **Secretary-** Demesia Padilla, CPA **Deputy Secretary -** John Monforte **ACD –** Ron Scott
ITD – Michael Baca **ASD –** Vacant **RPD -** Vacant **TFID –** Alvan Romero
MVD – William Duran **PTD -** Caesario Quintana **General Counsel –** Vacant

Audit & Compliance Division (ACD)		
Collections	May Amounts	YTD Amounts
Collections Goal	\$ 19,960,936	\$ 239,531,231
Actual Collections	\$ 15,440,382	\$ 223,993,875
Percent of Goal	77%	94%
Tax Credits (YTD Only)		
Tax Credits (YTD Only)		Number of Credits Granted
Film Production Credit		48
High Wage Credit		61
Investment Credit		15
Technology Jobs Credit		23
Rural Jobs Credit		3
Advanced Energy Credit		1
Alternative Energy Credit		0
Total		151

Compliance	Amounts & Counts	YTD Amounts & Counts
Refunds Denied	\$ 2,307,221	\$ 9,527,389
Bankruptcy Collections	\$ 81,914	\$ 1,186,049
Compliance Assessments	0	\$ 29,117,826
Bankruptcy Proofs #	51	461
QRU/PIT Project Notices #	15,976	76,425
Audits In Progress		
Audits In Progress		YTD Amounts & Counts
# Rec'd for Review	118	1,217
# Assessed	119	1,006
Amount Assessed	\$ 3,882,324	\$ 72,947,146

The collections goal YTD is the annual goal for FY16. The snapshot of the YTD goal and collections would be, collections goal of **\$219,570,295** with actual collections of **\$223,993,875** representing **101%** of our goal.

Human Resource Bureau	
Description	Total
Work Orders YTD	401
FTE on TOOL	1,099
Filled Positions	895
Vacant Positions	188
Vacancy Rate	19.0%
Grievances Pending	0

Office of Internal Oversight (OIO)		
Internal Audit		
Description	May	YTD
Audits carry-over from FY 2015	N/A	15
FY 2016 Assigned	0	30
Canceled	0	2
Completed	1	24
Status for Month End		
Background		2
Work in progress		6
Report stage		9
Awaiting responses		2
Total open audits		19

Financial Distribution Bureau (FDB)						
Tax Program	MTD Distribution Amount FY16	Last Year MTD Distributio Amt. FY15	YTD Distribution Amount FY16	Last Year YTD Distribution Amount FY15	YTD Amount Change	YTD % Change
Combined Reporting System	\$427,007,765	\$ 408,808,950	\$ 4,523,276,039	\$4,647,007,950	\$ (123,731,911)	-3%
Oil & Gas Taxes	40,921,463	64,613,728	692,673,189	1,094,251,094	(401,577,906)	-37%
CFT/MVET/Wweight						
Distance Taxes	68,306,512	68,170,233	637,866,271	621,470,209	16,396,062	3%
Personal Income Tax	143,048,379	144,855,828	498,612,504	499,727,483	(1,114,979)	0%
Corporate Income Tax	13,198,067	4,516,018	122,582,525	259,530,651	(136,948,126)	-53%
Royalties from Leasing MVD Data	727,040	725,885	7,499,688	7,293,302	206,386	3%
Other programs	22,194,699	24,099,838	241,539,450	245,152,595	(3,613,145)	-1%
Total	\$715,403,923	\$ 715,790,480	\$ 6,724,049,667	\$7,374,433,285	\$ (650,383,618)	-9%

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
May	Tax Fraud	A Roswell tax preparer that was charged with 50 counts of Tax Fraud, 28 counts of Fraud, and 1 count of Racketeering in March of 2015 changed her plea from "Not Guilty" to "No Contest" on May 3rd, 2016. A sentencing and restitution hearing is scheduled for a later date.	Ongoing

Information Technology Division (IT)		
Common Categories	Service Pro	GenTax
Open	105	409
New	1,006	100
Resolved	(958)	(120)
Net Total	153	389

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Personal Income (PIT 2015)					
Returns Processed	May Count	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	9,253	71,691		8.3%	
E-filed Returns	9,311	787,411		91.7%	
Total	18,564	859,102	19,308	100.0%	2.25%
Refunds Issued	May Count	YTD Count	YTD Count	% of Returns Paper vs. E-File	YTD \$
Paper Check	18,303	\$7,914,260	141,003	22.6%	\$48,977,471
Direct Deposit	26,921	\$16,209,037	482,803	77.4%	\$232,257,756
Total	45,224	\$24,123,297	623,806	100.0%	\$281,235,226
Payments Received	May Count	YTD Count	YTD Count	% of Returns Paper vs. E-File	YTD \$
Check	19,018	\$19,399,642	190,698	71.2%	\$211,548,005
ACH	10,508	\$5,729,586	77,307	28.8%	\$44,301,713
Total	29,526	\$25,129,228	268,005	100.0%	\$255,849,718

PROTEST OFFICE				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	404	99	305	24.50%
Protests Acknowledged	191	7	184	3.66%
Protests Closed	173	6	167	3.47%
Ending Inventory	422	100	322	23.70%
Ending Inventory Dollar Amount	\$127,282,056	\$55,844,790	\$71,437,266	43.87%
Formal Hearings Scheduled	Not Available			
Legal Working	410			
Inventory in Protest Office	12			

Property Tax Division (PTD)				
Ending December 31, 2016 Cumulative Starts January 1, 2016				
Delinquent Property Tax Bureau	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	5,938	49%	Cumulative
Scheduled Delinquent Tax Sales	33	20	61%	Statutory
Delinquent Tax Sales # Counties	33	6	18%	Cumulative
State Assessed Bureau				
Full Value of Assessed Properties	\$18,000,000,000	\$24,148,857,594	134.16%	Cumulative
Number Of Companies Reporting	600	556	93%	Cumulative
Returns Submitted/Completed	586	556	95%	Cumulative
Appraisal Bureau				
Assessor Evaluations Completed	33	17	52%	Statutory
Appraisals/Reviews Performed	60	35	58%	Cumulative
Protest Hearings	28	14	50%	Cumulative

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	118,666
Average Wait Time	0:11:57
Customer Satisfaction (percentage good/excellent)	98.39%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	58254
Abandon Rate	40.51%
Average Wait Time	0:04:28
Customer Satisfaction Average (scale; 1-100; higher is better)	56.52%
Average Insured Rate	
Average Insured Rate	92.41%