



**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of May 31, 2015**

**NMTRD Exec Staff:** **Secretary-** Demesia Padilla, CPA **Deputy Secretary -** John Monforte **ACD –** Ron Scott  
**ITD –** Jim Wastvedt **ASD –** Lizzy Vedamanikam **Hearings -** Monica Ontiveras **RPD -** Terry Rister  
**MVD –** William Duran **PTD -** Caesario Quintana **General Counsel –** Brad Odell **TFID -** Alvan Romero

**Office of the Secretary -** (505)827-0341  
**Administrative Services -** (505)827-0369  
**Audit and Compliance -** (505)827-0900  
**Motor Vehicle -** (505)827-2296  
**Property Tax -** (505)827-0870  
**Revenue Processing -** (505)827-0800  
**Tax Fraud Investigations -** (505)841-6544

Audit & Compliance Division (ACD)		
Collections	May Amounts	YTD Amounts
Collections Goal	\$ 17,887,174	\$ 214,646,086
Actual Collections	\$ 21,758,366	\$ 219,179,664
Percent of Goal	<b>122%</b>	<b>102%</b>
Tax Credits (YTD Only)		
	# of Credits Completed	
Film Production Credit	51	
High Wage Credit	76	
Investment Credit	14	
Technology Jobs Credit	23	
Rural Jobs Credit	4	
Advanced Energy Credit	0	
Alternative Energy Credit	2	
<b>Total</b>	<b>170</b>	
Compliance	May Amounts/Counts	YTD Amounts/Counts
Refunds Stopped	\$ 1,266,289	\$ 8,905,563
Bankruptcy Collections	\$ 113,848	\$ 4,831,913
Compliance Assessments	\$ 84,054	\$ 24,822,895
Bankruptcy Proofs #	35	421
PIT Project Notices #	2,967	23,519
Audits in Progress	May Amounts/Counts	YTD Amounts/Counts
# Rec'd for Review	109	847
# Assessed	80	791
Amount Assessed	\$ 6,178,103	\$ 58,820,428

Property Tax Division (PTD)				
Cumulative Starts January 01, Ending December 31, 2015				
Delinquent Property Tax Bureau	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	3,379	28%	Cumulative
Scheduled Delinquent Tax Sales	33	14	42%	Statutory
Delinquent Tax Sales # Counties	33	8	24%	Cumulative
State Assessed Bureau	Goal	Actual Results	% of Goal	Goal Type
Full Value of Assessed Property	<b>\$18,000,000,000</b>	<b>\$21,715,682,676</b>	<b>120.64%</b>	<b>Cumulative</b>
Number Of Companies Reporting	600	550	92%	Cumulative
Returns Submitted/Completed	586	538	92%	Cumulative
Appraisal Bureau	Goal	Actual Results	% of Goal	Goal Type
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	60	21	35%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	14	50%	Cumulative

Human Resources	
Description	Total
Work Orders YTD	242
FTE on TOOL	1,114
Filled Positions	938
Vacant Positions	176
Vacancy Rate	16%
Grievances Pending	0

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
May 2015	Tax Fraud	Four tax fraud investigations employees traveled to an outlying area of New Mexico to interview several witnesses. This on-going investigation is regarding a tax preparer who is believed to be filing false tax returns for individuals.	On-going
May 2015	Task Force	The Forensic Audit Manager continues to attend meetings related to a national task force which grew out of the "Suspicious Filer State and IRS Task Force". The State of New Mexico has been selected as one of the states to build a data element to test data given to state authorities by the industry.	On-going
<b>Audits Received &amp; Approved</b>	IA 15-110D Alamogordo MVD Field Office		

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Personal Income Tax Results (PIT 2014)				
Returns Processed	May Counts	YTD Count	Current Exception Inventory	Exception %
Paper Returns	10,184	69,819	0	0
E-filed Returns	9,828	773,390	0	0
<b>Total</b>	<b>20,012</b>	<b>843,209</b>	<b>45,439</b>	<b>5.39%</b>
Refunds Issued	May Counts	May Amounts	YTD Count	YTD Amounts
Paper Check	24,520	\$ 10,525,113	147,950	\$ 49,466,212
Direct Deposit	33,751	\$ 68,864,900	475,622	\$ 227,934,656
<b>Total</b>	<b>58,271</b>	<b>\$ 79,390,013</b>	<b>623,572</b>	<b>\$ 277,400,868</b>
Payments Received	May Counts	May Amounts	YTD Count	YTD Amounts
Check	16,476	\$ 20,702,852	200,174	\$ 230,235,947
ACH	11,588	\$ 6,419,224	71,153	\$ 39,977,967
<b>Total</b>	<b>28,064</b>	<b>\$ 27,122,076</b>	<b>271,327</b>	<b>\$ 270,213,914</b>

**Notes from RPD:** Payments Received may include payments for multiple previous PIT tax years.

Financial Distribution Bureau (ASD) Fiscal Year 2015 Distribution						
Tax Categories	Current Month FY15	Last Year MTD FY14	FY15 YTD	FY14 YTD	YTD Amount Change	YTD % Change
Combined Reporting System	\$ 408,808,950	\$ 415,663,020	\$4,647,007,950	\$ 4,393,395,808	\$ 253,612,143	6%
Oil & Gas Taxes	64,613,728	106,888,846	1,094,251,094	1,133,220,615	(38,969,520)	-3%
CFT/MVET/Weight Distance	68,170,233	65,388,317	621,470,209	596,860,225	24,609,984	4%
Personal Income Tax	144,855,828	137,734,309	499,727,483	497,855,465	1,872,019	0%
Corporate Income Tax	4,516,018	(1,883,037)	259,530,651	188,266,129	71,264,522	38%
Royalties from Leasing MVD Data	725,885	698,621	7,293,302	7,448,278	(154,976)	-2%
Other Programs	24,099,838	27,189,541	226,241,006	254,525,842	(28,284,836)	-11%
<b>Total</b>	<b>\$ 715,790,480</b>	<b>\$ 751,679,618</b>	<b>\$7,355,521,696</b>	<b>\$ 7,071,572,361</b>	<b>\$ 283,949,335</b>	<b>4%</b>

Information Technology Div. (ITD)		
Common Categories	HelpStar	GenTax
Open	147	494
New	2,149	81
Resolved	(2,002)	(72)
<b>Net Total</b>	<b>294</b>	<b>503</b>

Motor Vehicle Division (MVD)	
Metric Measure	Results
<b>Field Office Arrivals, Average Wait Time &amp; Customer Satisfaction</b>	
Customer Arrivals (total)	114,156
Average Wait Time	0:23:05
Customer Satisfaction (percentage good/excellent)	98.27%
<b>Call Center Incoming Calls, Average abandon Rate, &amp; Average Wait Time</b>	
Calls Coming In (total)	70,502
Abandon Rate	33.59%
Average Wait Time	0:06:43
Customer Satisfaction Average (scale; 1-100; higher is better)	63.19%
<b>Average Insured Rate</b>	
Average Insured Rate	91.31%

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	363	73	290	20.11%
Protests Acknowledged	141	4	137	2.84%
Protests Closed	128	2	126	1.56%
Ending Inventory	376	75	301	19.95%
Ending Inventory Dollar Amount	<b>\$169,275,200</b>	<b>\$79,856,632</b>	<b>\$89,418,569</b>	<b>47.18%</b>
Formal Hearings Scheduled	Not Available			
Legal Working	263			
Inventory in Protest Office	113			