

**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of May 31, 2014**

NMTRD Exec Staff: **Secretary-** Demesia Padilla, CPA **Deputy Secretary -** John Monforte **ASD -** Vacant
ITD - Greg Saunders **ACD –** Lizzy Vedamanikam **Hearings -** Monica Ontiveras **RPD -** Terry Rister
MVD - Mark Williams **PTD -** Caesario Quintana **TFID -** Alvan Romero

Office of the Secretary - (505)827-0341
Administrative Services - (505)827-0369
Audit and Compliance - (505)827-0900
Motor Vehicle - (505)827-2296
Property Tax - (505)827-0870
Revenue Processing - (505)827-0800
Tax Fraud Investigations - (505)841-6544

Audit & Compliance Division (ACD)		
Collections	This Month	YTD Amount
Collections Goal	\$ 17,136,017	\$ 205,632,200
Actual Collections	20,280,286	\$ 186,819,261
Percent of Goal	118%	91%
Tax Credits (YTD Only)		# Completed
Film Production Credit		80
High Wage Credit		371
Investment Credit		12
Technology Jobs Credit		31
Rural Jobs Credit		4
Advanced Energy Credit		3
Alternative Energy Credit		0
Total		501
Compliance	This Month	YTD Amount / #
Refunds Stopped*	\$ 2,224,669	\$ 10,513,178
Bankruptcy Collections	\$ 88,754	\$ 1,537,360
Compliance Assessments	\$ 9,571,622	\$ 41,497,050
Bankruptcy Proofs #	89	531
PIT Project Notices #	4001	30316
Audits in Progress	This Month	YTD
# Rec'd for Review	110	955
# Assessed	43	581
Amount Assessed	\$ 9,074,603	\$ 49,605,721

Note from ACD

The amount of "Fraudulent Refunds Stopped" currently includes the refunds stopped by the new Questionable Refund Unit, implemented in February, 2014. The YTD figure also includes the fraudulent refunds stopped in the amount of \$6,025,025 by the Tax Fraud Investigation Division and the Revenue Processing Division during the first half of fiscal year 2014.

Financial Distribution Bureau (ASD) Fiscal Year 2014 Distribution						
Tax Categories	Current Month FY14	Same Month FY13	FY14 YTD	FY13 YTD	YTD \$ Change	YTD % Change
Combined Reporting System	\$ 415,663,020	\$ 378,586,112	\$ 4,393,395,808	\$ 4,203,094,146	\$ 190,301,661	4.5%
Oil & Gas Taxes	106,888,846	66,527,948	1,133,220,615	797,676,275	335,544,339	42.1%
CFT/MVET/Weight Distance	65,388,317	66,714,872	596,860,225	576,024,094	20,836,131	3.6%
Personal Income Tax	137,734,309	158,060,883	497,855,465	484,172,093	13,683,372	2.8%
Corporate Income Tax	(1,883,037)	50,958,163	188,266,129	258,667,975	(70,401,846)	-27.2%
Royalties from Leasing MVD Data	698,621	554,329	7,448,278	6,033,080	1,415,198	23.5%
Other Programs	27,089,541	26,313,879	254,425,842	244,025,304	10,400,538	4.3%
Total	\$ 751,579,618	\$ 747,716,186	\$ 7,071,472,361	\$ 6,569,692,968	\$ 501,779,393	7.6%

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
5/15/2014	Money Laundering and Tax Evasion/Fraud Case	Search warrants were executed at several locations and multiple arrests were made with the assistance of various state and federal agencies	5/31/2014
5/19/2014	Foreign National Driver's License Case	An individual was indicted by a Second Judicial District Grand Jury in Albuquerque on two counts of Forgery and one count of Conspiracy.	5/31/2014
5/19/2014	Foreign National Driver's License Case	Two individuals were indicted by a Second Judicial District Grand Jury in Albuquerque on four counts of Forgery and two counts of Conspiracy.	5/31/2014
Audits Received & Approved	• IA 14-105 TRD Division Management of Fleet Vehicles		
News Update	On May 22nd, the Coalition for a Secure Driver's License Awards Ceremony took place in Santa Fe. The ceremony recognized over 50 TRD employees, state and federal officers/agents and state and federal prosecutors for their "extraordinary personal effort in support of the Tax Fraud Investigations Division's accomplishment in driver's license fraud detection, investigation and prevention".		



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Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	Goal	Goal Type
Delinquent Accounts Worked	12,000	3,553	30%	Cumulative
Scheduled Delinquent Tax Sales	33	12	36%	Cumulative
Delinquent Tax Sales # Counties	33	1	3%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$17,709,543,948	98%	Cumulative
Number Of Companies Reporting	600	565	94%	Cumulative
Returns Submitted/Completed	565	565	100%	Cumulative
Appraisals				
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	120	38	32%	Cumulative
Counties - Scheduled Protest Hearings	2,500	0	0%	Cumulative

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	354	93	261	26.27%
Protests Acknowledged	102	0	102	0.00%
Protests Closed	122	4	118	3.28%
Ending Inventory	334	89	245	26.65%
Ending Inventory Dollar Amount	\$ 173,047,969	\$ 97,750,978	\$75,296,991	56.49%
Formal Hearings Scheduled	Not Available			
Legal Working	79			
Inventory in Protest Office	255			

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	115,316
Average Wait Time	0:13:43
Customer Satisfaction (percentage good/excellent)	98.00%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	60,587
Abandon Rate	8.55%
Average Wait Time	0:02:06
Customer Satisfaction Average	61.30%
Average Insured Rate	
Average Insured Rate	91.09%

Human Resources	
Description	Total
Work Orders YTD	591
FTE on TOOL	1,109
Filled Positions	958
Vacant Positions	151
Vacancy Rates	14%
Grievances Pending	591
Grievances Pending	2

Information Technology Division		
Common Categories	HelpStar	GenTax
Open	77	451
New	920	234
Resolved	(843)	(249)
Net Total	154	436

Personal Income Tax Results (PIT 2013)				
Returns Processed	Count This Month	YTD Count	Current Exception Inventory	Exception %
Paper Returns	40796	105629		
E-filed Returns	42,575	765,421		
Total	83,371	871,050	36,520	4.02%
Refunds Issued	Count This Month	Count This Month	YTD Count	YTD Amount
Paper Check	21,836	\$ 8,227,400	158,868	\$ 54,087,554
Direct Deposit	28,949	\$ 14,424,200	458,326	\$216,980,193
Total	50,785	\$ 22,651,600	617,194	\$271,067,747
Payments Received	Count This Month	Count This Month	YTD Count	YTD Amount
Check	13,659	\$ 10,269,591	168,413	\$201,246,975
ACH	3,955	\$ 1,385,780	29,979	\$ 13,846,594
Total	17,614	\$ 11,655,371	198,392	\$215,093,569

Notes from RPD

Payments Received may include payments for multiple previous PIT tax years.