



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of April 30, 2016**

NMTRD Exec Staff: Secretary- Demesia Padilla, CPA Deputy Secretary - John Monforte ACD – Ron Scott
 ITD – Jim Wastvedt ASD – Vacant RPD - Terry Rister TFID – Alvan Romero
 MVD – William Duran PTD - Caesario Quintana General Counsel – Vacant

Office of the Secretary - (505)827-0341
 Administrative Services - (505)827-0369
 Audit and Compliance - (505)827-0900
 Motor Vehicle - (505)827-2296
 Property Tax - (505)827-0870
 Revenue Processing - (505)827-0800
 Tax Fraud Investigations - (505)841-6544

Audit & Compliance Division (ACD)		
Collections	April Amounts	YTD Amounts
Collections Goal	\$ 19,960,936	\$ 239,531,231
Actual Collections	25,212,077	208,553,493
Percent of Goal	126%	87%

Tax Credits (YTD Only)	Number of Credits Granted
Film Production Credit	47
High Wage Credit	54
Investment Credit	12
Technology Jobs Credit	22
Rural Jobs Credit	3
Advanced Energy Credit	1
Alternative Energy Credit	0
Total	139

Compliance	April Amounts/ Counts	YTD Amounts/ Counts
Refunds Denied	\$ 3,216,265	\$ 7,220,168
Bankruptcy Collections	82,717	1,104,135
Compliance Assessments	0.00	29,117,826
Bankruptcy Proofs #	45	410
QRU/PIT Project Notices #	28,679	60,449

Audits in Progress	April Amounts/ Counts	YTD Amounts/ Counts
# Rec'd for Review	136	1,099
# Assessed	142	887
Amount Assessed	\$ 6,870,521	\$ 69,064,822

Notes from ACD: The collections goal YTD is the annual goal for FY16. The snapshot of YTD goal and collections would be, collections goal of **\$199,609,359** with actual collections of **\$208,553,493**, representing 103% of our goal. The Audits in Progress section are audits reviewed by ATSS.

Financial Distribution Bureau (FDB)						
Tax Program	MTD Distribution (FY16)	Last Year MTD Distribution (FY15)	YTD Distribution (FY16)	Last Year YTD Distribution (FY15)	YTD Amount Change	YTD % Change
Combined Reporting System (GRT, etc)	\$ 379,542,986	\$ 384,507,308	\$ 4,096,268,275	\$ 4,238,199,000	\$ (141,930,726)	-3%
Oil & Gas Taxes	40,487,110	60,542,378	651,751,726	1,029,637,366	(377,885,641)	-37%
CFT/MET/Weight Distance Taxes	53,604,072	49,551,423	569,558,977	553,299,976	16,259,001	3%
Personal Income Tax	35,690,066	42,243,824	355,384,255	354,871,655	512,600	0%
Corporate Income Tax	36,074,587	49,417,258	132,269,330	255,014,633	(122,745,304)	-48%
Royalties from Leasing MVD Data	734,197	714,827	6,772,649	6,567,417	205,232	3%
Other programs	17,772,064	20,363,350	219,344,751	221,052,757	(1,708,005)	-1%
Total	\$ 563,905,081	\$ 607,340,367	\$ 6,031,349,963	\$ 6,658,642,805	\$ (627,292,842)	-9%

Human Resource Bureau (HRB)	
Description	Total
Work Orders YTD	320
FTE on TOOL	1,099
Filled Positions	911
Vacant Positions	188
Vacancy Rate	18.0%
Grievances Pending	1

Information Technology (IT)		
Common Categories	GenTax	Help Star
Open	442	48
New	137	1,111
Resolved	(170)	(1,063)
Net Total	409	96

Office of Internal Oversight (OIO)		
Internal Audit		
Description	April	YTD
Audits carry-over from FY 2015	N/A	15
FY 2016 Assigned	16	30
Canceled	0	2
Completed	3	23
Status for Month End		
Background		17
Work in progress		1
Report stage		0
Awaiting responses		2
Total Open Audits		20



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Personal Income Tax Results (PIT 2015)					
Returns Processed	April Count	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception Percentage
Paper Returns	27,685	62,438		7.4%	
E-filed Returns	207,784	778,100		92.6%	
Total	235,469	840,538	22,824	100.0%	2.72%

Refunds Issued	April Count	YTD Amount	YTD Amount	% of Returns Paper vs. E-File	YTD Amount
Paper Check	42,583	\$14,768,368	122,700	21.2%	\$41,063,210
Direct Deposit	106,342	\$50,493,729	455,882	78.8%	\$216,048,719
Total	148,925	\$65,262,097	578,582	100.0%	\$257,111,929

Payments Received	April Count	YTD Amount	YTD Amount	% of Returns Paper vs. E-File	YTD Amount
Check	103,971	\$120,627,838	171,680	72.0%	\$192,148,363
ACH	39,554	\$24,871,636	66,799	28.0%	\$38,572,127
Total	143,525	\$145,499,475	238,479	100.0%	\$230,720,490

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	404	99	305	24.50%
Protests Acknowledged	191	7	184	3.66%
Protests Closed	173	6	167	3.47%
Ending Inventory	422	100	322	23.70%
Ending Inventory Dollar Amount	\$127,282,058	\$55,844,791	\$71,437,267	43.87%
Formal Hearings Scheduled	Not Available			
Legal Working	410			
Inventory in Protest Office	12			

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	122,813
Average Wait Time	0:11:54
Customer Satisfaction (percentage good/excellent)	98.72%
Call Center Incoming Calls, Average abandon Rate, & Average	
Calls Coming In (total)	58695
Abandon Rate	45.15%
Average Wait Time	0:06:18
Customer Satisfaction Average (scale; 1-100; higher is better)	60.00%
Average Insured Rate	
Average Insured Rate	92.55%

Property Tax Division (PTD)				
Ending December 31, 2016 Cumulative Starts January 1, 2016				
Property Tax Bureau	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked				
	12,000	5,426	45%	Cumulative
Scheduled Delinquent Tax Sales				
	33	6	18%	Statutory
Delinquent Tax Sales # Counties				
	33	5	15%	Cumulative
State Assessed Bureau				
Full Value of Assessed Properties	\$18,000,000,000	\$26,964,119,859	149.80%	Cumulative
Number Of Companies Reporting	600	556	93%	Cumulative
Returns Submitted/Completed	586	556	95%	Cumulative
Appraisal Bureau				
Assessor Evaluations Completed	33	4	12%	Cumulative
Appraisals/Reviews Performed	60	20	33%	Cumulative
Scheduled Protest Hearings	28	14	50%	Cumulative

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
April	Tax Evasion	A Sunland Park smoke shop owner was indicted by a Grand Jury in the Third Judicial District Court of New Mexico on 30 felony counts of Attempts to Evade or Defeat Tax on April 7th, 2016.	Ongoing
April	Tax Fraud	An Espanola tax preparer was indicted by a Grand Jury in the First Judicial District Court of New Mexico on 28 felony counts of Tax Fraud and 8 felony counts of Attempts to Evade or Defeat Tax on April 7th, 2016.	Ongoing
April	Tax Fraud	An Alamogordo woman was indicted by a Grand Jury in the Twelfth Judicial District Court of New Mexico on 49 felony counts of Tax Fraud, 43 felony counts of Forgery, 32 felony counts of Theft of Identity, 49 felony counts of Computer Access with Intent to Defraud or Embezzle, and 7 felony counts of Embezzlement on April 12th, 2016.	Ongoing
Other/ Personnel	An Internal Investigations employee's last day with the state was 4/29/2016.		