

**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of April 30, 2015**

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

NMTRD Exec Staff: Secretary- Demesia Padilla, CPA Deputy Secretary - John Monforte ACD – Ron Scott
 ITD – Jim Wastvedt ASD – Lizzy Vedamanikam Hearings - Monica Ontiveras RPD - Terry Rister
 MVD – William Duran PTD - Caesario Quintana General Counsel – Brad Odell TFID - Alvan Romero

Audit & Compliance Division (ACD)		
Collections	April Amounts	YTD Amounts
Collections Goal	\$ 17,887,174	\$ 214,646,086
Actual Collections	\$ 24,840,083	\$ 197,421,298
Percent of Goal	139%	92%
Tax Credits (YTD Only)		
	# of Credits Completed	
Film Production Credit	48	
High Wage Credit	64	
Investment Credit	14	
Technology Jobs Credit	21	
Rural Jobs Credit	2	
Advanced Energy Credit	0	
Alternative Energy Credit	2	
Total	151	

Compliance	April Amounts/Counts	YTD Amounts/counts
Refunds Stopped	\$ 912,157	\$ 7,639,274
Bankruptcy Collections	\$ 109,230	\$ 4,718,065
Compliance Assessments	\$ 325,385	\$ 24,738,841
Bankruptcy Proofs #	40	386
PIT Project Notices #	3,411	20,552

Audits in Progress	April Amounts/Counts	YTD Amounts/counts
# Rec'd for Review	74	738
# Assessed	65	711
Amount Assessed	\$ 2,207,155	\$ 52,642,325

Notes from ACD: The collections goal YTD is the annual goal for FY15. The snapshot of the YTD goal and collections would be, collections goal of **\$177,495,802** with actual collections of **\$197,421,298**, which represents **111%** of our goal.

Property Tax Division (PTD)				
Cummulative Starts January 01, - December 31, 2015				
Delinquent Property Tax Bureau	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	2,929	24%	Cumulative
Scheduled Delinquent Tax Sales	33	8	24%	Statutory
Delinquent Tax Sales # Counties	33	8	24%	Cumulative
State Assessed Bureau	Goal	Actual Results	% of Goal	Goal Type
Full Value of Assessed Properties	\$18,000,000,000	\$14,323,541,313	79.58%	Cumulative
Number Of Companies Reporting	600	534	89%	Cumulative
Returns Submitted/Completed	586	512	87%	Cumulative
Appraisal Bureau	Goal	Actual Results	% of Goal	Goal Type
Assessor Evaluations Completed	33	26	79%	Cumulative
Appraisals/Reviews Performed	60	20	33%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	12	43%	Cumulative

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
4/15/2015	Tax Fraud	Ten tax fraud investigations employees and the director traveled to Southern New Mexico to interview numerous witnesses. This on-going investigation is regarding a tax preparer who is believed to be filing false tax returns for individuals.	Investigation On-going
4/15/2015	Task Force	The Forensic Audit Manager has also been recruited by a national task force which grew out of the "Suspicious Filer State and IRS Task Force". The State of New Mexico has been selected as one of the states to build a data element to test data given to state authorities by the industry.	Task Force Involvement On-going
Audits Received & Approved	1. IA 15-109D FTI Safeguarding - ACD 14th Floor 2. IA 15-109 FTI Safeguarding		
Other	The vacant TFID Deputy Director position was filled this month. The new TFID Deputy is a retired IRS-Criminal Investigations Assistant Special Agent in Charge, who held a number of positions at the IRS during her career, including being a tax examiner, tax criminal investigator and several management positions. She is also a CPA.		

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Personal Income Tax Results (PIT 2014)				
Returns Processed	April Counts	YTD Count	Current Exception Inventory	Exception %
Paper Returns	29,470	59,635		
E-filed Returns	221,072	763,562		
Total	250,542	823,197	45,439	5.52%

Refunds Issued	April Counts	April Amounts	YTD Count	YTD Amounts
Paper Check	44,404	\$ 13,341,040	123,430	\$ 38,941,099
Direct Deposit	104,328	\$ 45,277,449	441,871	\$ 209,069,756
Total	148,732	\$ 58,618,489	565,301	\$ 248,010,855

Payments Received	April Counts	April Amounts	YTD Count	YTD Amounts
Check	115,208	\$ 136,898,962	183,698	\$ 209,533,095
ACH	35,348	\$ 24,237,885	59,565	\$ 33,558,743
Total	150,556	\$ 161,136,847	243,263	\$ 243,091,838

Information Technology Division (ITD)		
Common Categories	HelpStar	GenTax
Open	160	505
New	1,750	98
Resolved	(1,590)	(121)
Net Total	320	482

Human Resources	
Description	Total
Work Orders YTD	178
FTE on TOOL	1,110
Filled Positions	927
Vacant Positions	183
Vacancy Rates	17%
Grievances Pending	0

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	125,531
Average Wait Time	0:16:52
Customer Satisfaction (percentage good/excellent)	98.60%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	66,183
Abandon Rate	36.84%
Average Wait Time	0:04:24
Customer Satisfaction Average (scale; 1-100; higher is better)	54.98%
Average Insured Rate	
Average Insured Rate	91.31%

Financial Distribution Bureau (ASD) Fiscal Year 2015 Distribution						
Tax Categories	Current Month FY15	Last Year MTD FY14	FY15 YTD	FY14 YTD	YTD \$ Change	YTD % Change
Combined Reporting System	\$384,507,308	\$375,802,806	\$4,238,199,000	\$ 3,977,732,788	\$260,466,213	7%
Oil & Gas Taxes	60,542,378	104,600,787	1,029,637,366	1,026,331,769	3,305,598	0%
CFT/MVET/Weight Distance	49,551,423	51,949,223	553,299,976	531,471,908	21,828,068	4%
Personal Income Tax	42,243,824	45,164,093	354,871,655	360,121,156	(5,249,501)	-1%
Corporate Income Tax	49,417,258	24,800,707	255,014,633	190,149,166	64,865,468	34%
Royalties from Leasing MVD Data	714,827	706,050	6,567,417	6,749,657	(182,240)	-3%
Other Programs	20,363,350	17,856,340	202,141,167	227,336,300	(25,195,133)	-11%
Total	\$607,340,367	\$620,880,007	\$6,639,731,215	\$ 6,319,892,743	\$319,838,473	5%

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	373	73	300	19.57%
Protests Acknowledged	120	3	117	2.50%
Protests Closed	130	3	127	2.31%
Ending Inventory	363	73	290	20.11%
Ending Inventory Dollar Amount	\$171,692,069.46	\$82,073,179.36	\$89,618,890.10	47.80%
Formal Hearings Scheduled	Not Available			
Legal Working	258			
Inventory in Protest Office	105			