

**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of April 30, 2014**

NMTRD Exec Staff:	Secretary- Demesia Padilla, CPA	Deputy Secretary - John Monforte	ASD - Vacant
ITD - Greg Saunders	ACD – Lizzy Vedamanikam	Hearings - Monica Ontiveras	RPD - Terry Rister
MVD - Mark Williams	PTD - Caesario Quintana	TFID - Alvan Romero	

Office of the Secretary -	(505)827-0341
Administrative Services -	(505)827-0369
Audit and Compliance -	(505)827-0900
Motor Vehicle -	(505)827-2296
Property Tax -	(505)827-0870
Revenue Processing -	(505)827-0800
Tax Fraud Investigations -	(505)841-6544

Audit & Compliance Division (ACD)		
Collections	This Month	YTD Amount
Collections Goal	\$ 17,136,017	\$ 205,632,200
Actual Collections	\$ 18,327,920	\$ 166,538,975
Percent of Goal	107%	81%
Tax Credits (YTD Only)		# Completed
Film Production Credit		73
High Wage Credit		369
Investment Credit		11
Technology Jobs Credit		29
Rural Jobs Credit		4
Advanced Energy Credit		1
Alternative Energy Credit		0
Total		487
Compliance	This Month	YTD Amount / #
Refunds Stopped*	\$ 805,164	\$ 8,288,509
Bankruptcy Collections	\$ 245,682	\$ 1,448,606
Compliance Assessments	\$ 1,006,179	\$ 31,925,428
Bankruptcy Proofs #	31	442
PIT Project Notices #	5,039	26,315
Audits in Progress	This Month	YTD
# Rec'd for Review	57	845
# Assessed	64	538
Amount Assessed	\$ 1,946,853	\$ 40,531,119

Note from ACD

The amount of "Fraudulent Refunds Stopped" currently includes the refunds stopped by the new Questionable Refund Unit, implemented in February, 2014. The YTD figure also includes the fraudulent refunds stopped in the amount of \$6,025,025 by the Tax Fraud Investigation Division and the Revenue Processing Division during the first half of fiscal year 2014.

Financial Distribution Bureau (ASD) Fiscal Year 2014 Distribution						
Tax Categories	Current Month FY14	Same Month FY13	FY14 YTD	FY13 YTD	YTD \$ Change	YTD % Change
Combined Reporting System	\$ 375,802,806	\$ 339,597,059	\$3,977,732,788	\$ 3,824,508,034	\$ 153,224,753	4.0%
Oil & Gas Taxes	104,600,787	70,520,126	1,026,331,769	731,148,328	295,183,441	40.4%
CFT/MVET/Weight Distance	51,949,223	47,642,541	531,471,908	509,309,222	22,162,686	4.4%
Personal Income Tax	45,164,093	36,388,725	360,121,156	326,111,209	34,009,946	10.4%
Corporate Income Tax	24,800,707	31,268,135	190,149,166	207,709,812	(17,560,647)	-8.5%
Royalties from Leasing MVD Data	706,050	596,548	6,749,657	5,478,751	1,270,905	23.2%
Other Programs	17,856,340	18,424,629	227,336,300	217,711,425	9,624,875	4.4%
Total	\$ 620,880,007	\$ 544,437,762	\$6,319,892,743	\$ 5,821,976,782	\$ 497,915,961	8.6%

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
4/14/2014	Tax Evasion Case	A taxpayer was indicted by a Second Judicial District Grand Jury in Albuquerque on two counts of Attempts to Evade or Defeat Tax for the tax years 2008 and 2009.	4/30/2014
4/28/2014	Tax Evasion Case	An arraignment was held at Second Judicial District Court in Albuquerque. The tax payer pleaded not guilty to the two felony counts of Attempts to Evade or Defeat Tax for tax years 2008 and 2009	4/30/2014
Audits Received & Approved	<ul style="list-style-type: none"> • IA 14-116 Unannounced Audit of Belen MVD Field Office, Balance and Close-out Procedures • IA 14-109 Las Cruces 07C MVD Field Office 		

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	342	85	257	24.85%
Protests Acknowledged	119	13	106	10.92%
Protests Closed	107	5	102	4.67%
Ending Inventory	354	93	261	26.27%
Ending Inventory Dollar Amount	\$ 174,019,360	\$98,624,671	\$75,394,689	56.67%
Formal Hearings Scheduled	Not Available			
Legal Working	116			
Inventory in Protest Office	238			



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Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	2,955	25%	Cumulative
Scheduled Delinquent Tax Sales	33	7	21%	Cumulative
Delinquent Tax Sales # Counties	33	1	3%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$13,220,391,363	73%	Cumulative
Number Of Companies Reporting	600	554	92%	Cumulative
Returns Submitted/Completed	554	531	96%	Cumulative
Appraisals				
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	120	29	24%	Cumulative
Counties - Scheduled Protest Hearings	2,500	0	0%	Cumulative

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total for month)	117,690
Average Wait Time (average for month)	14:22
Customer Satisfaction (percentage rated good/excellent)	98.20%
Call Center Incoming Calls, Abandon Rate, & Average Wait Time	
Calls Coming In (total for month)	64,304
Abandon Rate (average for month)	23.94%
Average Wait Time (average for month)	3:17
Customer Satisfaction (average for month)	65.80%
Average Uninsured Rate	
Uninsured Rate (average for month)	8.87%

Personal Income Tax Results (PIT 2013)				
Returns Processed	Count this Month	YTD Count	Current Exception Inventory	Exception %
Paper Returns	32682	64833		
E-filed Returns	185,334	722,846		
Total	218,016	787,679	62,641	7.37%
Refunds Issued	Count this Month	Amount this Month	YTD Count	YTD Amount
Paper Check	54,774	\$ 15,508,594	137,032	\$ 45,860,154
Direct Deposit	99,709	\$ 43,110,780	429,377	\$ 202,555,993
Total	154,483	\$ 58,619,374	566,409	\$ 248,416,147
Payments Received	Count this Month	Amount this Month	YTD Count	YTD Amount
Check	118,664	\$ 138,356,606	154,754	\$ 190,977,384
ACH	12,729	\$ 7,633,119	26,024	\$ 12,460,814
Total	131,393	\$ 145,989,725	180,778	\$ 203,438,197

Notes from RPD
 Payments Received may include payments for multiple previous PIT tax years.

Information Technology Division (ITD)		
Common Categories	HelpStar	GenTax
Open	83	461
New	1,165	244
Resolved	(891)	(112)
Net Total	357	593

Human Resources	
Description	Total
Work Orders YTD	463
FTE on TOOL	1,109
Filled Positions	977
Vacant Positions	132
Vacancy Rates	12%
Grievances Pending	1