



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of March 31, 2016**

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

NMTRD Exec Staff: **Secretary-** Demesia Padilla, CPA **Deputy Secretary -** John Monforte **ACD –** Ron Scott
ITD – Jim Wastvedt **ASD –** Vacant **RPD -** Terry Rister **TFID –** Alvan Romero
MVD – William Duran **PTD -** Caesario Quintana **General Counsel –** Vacant

Audit & Compliance Division (ACD)		
Collections	March Amounts	YTD Amounts
Collections Goal	\$ 19,960,936	\$ 239,531,231
Actual Collections	\$ 19,831,962	\$ 183,341,416
Percent of Goal	99%	77%
Tax Credits (YTD Only)		
	Number of Credits Granted	
Film Production Credit	38	
High Wage Credit	44	
Investment Credit	7	
Technology Jobs Credit	19	
Rural Jobs Credit	2	
Advanced Energy Credit	0	
Alternative Energy Credit	0	
Total	110	

Compliance	March Amounts & Counts	YTD Amounts & Counts
Refunds Denied	\$ 886,955	\$ 4,003,903
Bankruptcy Collections	\$ 60,074	\$ 1,021,418
Compliance Assessments	\$ 1,331,876	\$ 29,117,826
Bankruptcy Proofs #	41	365
QRU/PIT Project Notices #	16,246	31,770

Audits in Progress	March Amounts & Counts	YTD Amounts & Counts
# Rec'd for Review	134	963
# Assessed	108	745
Amount Assessed	\$ 2,335,417	\$ 62,194,301

The collections goal YTD is the annual goal for FY16. The snapshot of the YTD goal and collections would be, collections goal of **\$179,648,424** with actual collections of **\$183,341,416**, which represents **102%** of our goal.

Financial Distribution Bureau						
Tax Program	MTD Distribution Amount FY16	Last Year MTD Distribution Amt. FY15	YTD Distribution Amount FY16	Last Year YTD Distribution Amt. FY15	YTD Amount Change	YTD % Change
Reporting System (GRT, etc)	\$ 368,128,306	\$ 414,719,954	\$ 3,716,725,289	\$ 3,853,691,692	\$ (136,966,403)	-4%
Oil & Gas Taxes	46,627,318	72,670,363	611,264,616	969,094,988	(357,830,372)	-37%
CFT/MVET/Weight Distance Taxes	50,410,387	49,722,697	515,914,088	503,748,553	12,165,535	2%
Personal Income Tax	18,019,160	17,408,560	319,694,190	312,627,831	7,066,359	2%
Corporate Income Tax	(28,596,536)	(11,119,460)	96,194,743	205,597,375	(109,402,632)	-53%
Royalties from Leasing MVD Data	669,648	1,169,268	6,038,452	5,852,591	185,862	3%
Other programs	17,848,841	15,177,717	201,572,687	200,689,407	883,281	0%
Total	\$ 473,107,125	\$ 559,749,098	\$ 5,467,404,065	\$ 6,051,302,437	\$ (583,898,372)	-10%

Information Tech. Dept. (ITD)		
Common Categories	Help Star	GenTax
Beginning SQR (3/1/16)	59	440
New for March	1,513	125
Resolved during March	(1,454)	(123)
Ending SQR's (3/31/16)	1,513	442

Property Tax Division (PTD)				
Ending December 31, 2016 Cumulative Starts January 1, 2016				
	Goal	Actual Results	Percentage of Goal	Goal Type
Delinquent Property Tax Bureau				
Delinquent Accounts Worked	12,000	3,726	31%	Cumulative
Scheduled Delinquent Tax Sales	33	5	15%	Statutory
Delinquent Tax Sales # Counties	33	2	6%	Cumulative
State Assessed Bureau				
Full Value of Assessed Properties	\$18,000,000,000	\$2,580,473,025	14.34%	Cumulative
Number Of Companies Reporting	600	509	85%	Cumulative
Returns Submitted/Completed	586	234	40%	Cumulative
Appraisal Bureau				
Assessor Evaluations Completed	33	4	12%	Cumulative
Appraisals/Reviews Performed	60	18	30%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	12	43%	Cumulative

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Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	138,227
Average Wait Time	0:12:28
Customer Satisfaction (percentage good/excellent)	98.75%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	66220
Abandon Rate	42.79%
Average Wait Time	0:04:39
Customer Satisfaction Average (scale; 1-100; higher is better)	62.90%
Average Insured Rate	
Average Insured Rate	92.51%

Office of Internal Oversight		
Internal Audit		
Description	March Count	YTD Count
Audits carry-over from FY 2015	N/A	15
FY 2016 Assigned	2	14
Canceled	0	(2)
Completed	4	(20)
Total	6	7
Status for Month End		
Background		1
Work in progress		1
Report stage		2
Awaiting responses		3
Total Open Audits		7

Protest Office				
Activity	Total	Audit	Non-Audit	Percentage of Audit
Beginning Balance	421	90	331	21.38%
Protests Acknowledged	130	15	115	11.54%
Protests Closed	147	6	141	4.08%
Ending Inventory	404	99	305	24.50%
Ending Inventory Amounts	\$ 126,615,874	\$55,467,882	\$71,147,992	43.81%
Formal Hearings Scheduled	Not Available			
Legal Working	391			
Inventory in Protest Office	13			

Personal Income Tax Results (PIT 2015)					
Returns Processed	March Count	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	21,206	34,753		5.7%	
E-filed Returns	175,613	570,316		94.3%	
Total	196,819	605,069	7,015	100.0%	1.16%
Refunds Issued	March Count	YTD Amount	YTD Count	YTD % of Returns Paper vs. E-File	YTD Amounts
Paper Check	40,201	\$ 12,164,312	80,117	18.6%	\$ 26,294,842
Direct Deposit	121,321	\$ 52,181,379	349,540	81.4%	\$ 165,554,990
Total	161,522	\$ 64,345,691	429,657	100.0%	\$ 191,849,832
Payments Received	March Count	YTD Amount	YTD Count	YTD % of Returns Paper vs. E-File	YTD Amounts
Check	25,573	\$ 17,324,638	67,709	71.3%	\$ 71,520,525
ACH	11,956	\$ 5,049,727	27,245	28.7%	\$ 13,700,490
Total	37,529	\$ 22,374,364	94,954	100.0%	\$ 85,221,015

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
March 2016	Embezzlement	A preliminary hearing was held on March 23, 2016 in the Fifth Judicial District. The judge ruled there was sufficient evidence and bound the case over to District Court. The defendant was charged with one count of embezzlement, a third degree felony.	Ongoing

NO INFORMATION AVAILABLE FOR HUMAN RESOURCE BUREAU AT THIS TIME

