



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of March 31, 2015**

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

NMTRD Exec Staff: ITD – Jim Wastvedt MVD – William Duran	Secretary- Demesia Padilla, CPA ACD – Lizzy Vedamanikam PTD - Caesario Quintana	Deputy Secretary - John Monforte Hearings - Monica Ontiveras General Counsel – Brad Odell	ASD - Vacant RPD - Terry Rister TFID - Alvan Romero
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Audit & Compliance Division (ACD)		
Collections	March Amounts	YTD Amounts
Collections Goal	\$ 17,887,174	\$ 214,646,086
Actual Collections	\$ 18,423,588	\$ 172,581,215
Percent of Goal	103%	80%
Tax Credits (YTD Only)		
Number of Credits Completed		
Film Production Credit		41
High Wage Credit		62
Investment Credit		11
Technology Jobs Credit		18
Rural Jobs Credit		1
Advanced Energy Credit		0
Alternative Energy Credit		0
Total		133
Compliance	March Amounts/Counts	YTD Amounts/Counts
Refunds Stopped	\$ 1,212,264	\$ 6,727,117
Bankruptcy Collections	\$ 94,781	\$ 4,608,835
Compliance Assessments	\$ 157,947	\$ 24,413,456
Bankruptcy Proofs #	30	346
PIT Project Notices #	2,575	17,141
Audits in Progress	March Amounts/Counts	YTD Amounts/Counts
# Rec'd for Review	88	664
# Assessed	74	646
Amount Assessed	\$ 3,170,166	\$ 50,435,170
Notes from ACD: The collections goal YTD is the annual goal for FY15. The snapshot of the YTD goal and collections would be, collections goal of \$160,984,566 with actual collections of \$172,581,215 , which represents 107% of our goal.		

Financial Distribution Bureau (ASD) Fiscal Year 2015 Distribution						
Tax Categories	Current Month FY15	Last Year MTD FY14	FY15 YTD	FY14 YTD	YTD \$ Change	YTD % Change
Combined Reporting System	\$ 414,719,954	\$ 389,839,108	\$3,853,691,692	\$3,601,929,981	\$251,761,711	7%
Oil & Gas Taxes	73,220,735	105,717,598	974,378,378	921,730,982	52,647,397	6%
CFT/MVET/Weight Distance	49,722,697	47,569,639	503,748,553	479,522,685	24,225,868	5%
Personal Income Tax	17,408,560	19,853,237	312,627,831	314,957,063	(2,329,232)	-1%
Corporate Income Tax	(11,119,460)	(220,583)	205,597,375	165,348,458	40,248,917	24%
Royalties from Leasing MVD Data	1,169,268	685,276	5,852,591	6,043,607	(191,016)	-3%
Other Programs	15,177,717	40,592,073	181,777,818	209,479,960	(27,702,143)	-13%
Total	\$ 560,299,471	\$ 604,036,349	\$6,037,674,238	\$5,699,012,736	\$338,661,502	6%

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
3/5/2015	Embezzlement	The owner of Mimbres Valley Escrow was charged with eight second-degree and three third-degree felony counts of embezzlement totaling more than \$800,000. She was arrested on March 6, 2015. The investigation began when complaints from customers at Mimbres Valley Escrow surfaced.	Pending Trial
3/6/2015	Tax Fraud, Fraud & Racketeering	The owner of Sylvia Tax Service has been charged with 50 counts of Tax Fraud totaling over \$120,000 in tax due, 28 counts of Fraud, and one count of Racketeering. Arrest and search warrants were issued on on Friday, March 6, 2015. Arraignment was held on Monday, March 9, 2015 and bail was set at \$25,000.	Pending Trial
Audits Received & Approved	1.IA 15-106B Las Vegas MVD Field Office		

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ITD – Jim Wastvedt	ACD – Lizzy Vedamanikam	Hearings - Monica Ontiveras	RPD - Terry Rister
MVD – William Duran	PTD - Caesario Quintana	General Counsel – Brad Odell	TFID - Alvan Romero

Personal Income Tax Results (PIT 2014)

Returns Processed	March Counts	YTD Count	Current Exception Inventory	Exception %
Paper Returns	23425	30,165		
E-filed Returns	203,144	542,490		
Total	226,569	572,655	36,488	6.37%

Refunds Issued	March Counts	March Amounts	YTD Counts	YTD Amounts
Paper Check	45,527	\$ 15,184,039	79,026	\$ 25,600,059
Direct Deposit	148,985	\$ 72,054,511	337,543	\$ 163,792,307
Total	194,512	\$ 87,238,550	416,569	\$ 189,392,366

Payments Received	March Counts	March Amounts	YTD Count	YTD Amounts
Check	25,317	\$ 1,708,450	68,490	\$ 72,634,133
ACH	11,250	\$ 4,349,484	24,217	\$ 9,320,858
Total	36,567	\$ 6,057,934	92,707	\$ 81,954,991

Notes from RPD

Payments Received may include payments for multiple previous PIT tax years.

Property Tax Division (PTD)

Cumulative Starts January 1, 2015 Ending December 31, 2015

Delinquent Property Tax Bureau	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	1,928	16%	Cumulative
Scheduled Delinquent Tax Sales	33	4	12%	Statutory
Delinquent Tax Sales # Counties	33	6	18%	Cumulative

State Assessed Bureau	Goal	Actual Results	% of Goal	Goal Type
Full Value of Assessed Properties	\$18,000,000,000	\$754,638,908	4.19%	Cumulative
Number Of Companies Reporting	600	360	60%	Cumulative
Returns Submitted/Completed	586	208	35%	Cumulative

Appraisal Bureau	Goal	Actual Results	% of Goal	Goal Type
Assessor Evaluations Completed	33	3	9%	Cumulative
Appraisals/Reviews Performed	60	16	27%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	0	0%	Cumulative

NMTRD Executive Dashboard

Motor Vehicle Division (MVD)

Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	134,646
Average Wait Time	0:15:45
Customer Satisfaction (percentage good/excellent)	98.48%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	73,512
Abandon Rate	37.16%
Average Wait Time	0:03:37
Customer Satisfaction Average (scale; 1-100; higher is better)	66.69%
Average Insured Rate	
Average Insured Rate	91.29%

Notes from MVD

Abandon rate is elevated by approx. 1% because of systemic errors on Mar.30th.

Protest Office

Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	365	73	292	20.00%
Protests Acknowledged	129	2	127	1.55%
Protests Closed	121	2	119	1.65%
Ending Inventory	373	73	300	19.57%
Ending Inventory Dollar Amount	\$176,774,922	\$82,529,777	\$94,245,145	46.69%
Formal Hearings Scheduled	Not Available			
Legal Working	277			
Inventory in Protest Office	96			

Human Resources

Description	Total
Work Orders YTD	292
FTE on TOOL	1,110
Filled Positions	913
Vacant Positions	187
Vacancy Rates	17%
Grievances Pending	0

Information Technology (ITD)

Common Categories	HelpStar	GenTax
Open	99	524
New	1,583	142
Resolved	(1,484)	(161)
Net Total	198	505

04/13/2015