

New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of March 31, 2014

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

NMTRD Exec Staff: ITD - Greg Saunders MVD - Mark Williams	Secretary- Demesia Padilla, CPA ACD – Lizzy Vedamanikam PTD - Caesario Quintana	Deputy Secretary - John Monforte Hearings - Monica Ontiveras TFID - Alvan Romero	ASD - Vacant RPD - Terry Rister
--	--	---	--

Audit & Compliance Division (ACD)		
Collections	This Month	YTD Amount
Collections Goal	\$ 17,136,017	\$ 205,632,200
Actual Collections	17,495,454	148,211,055
Percent of Goal	102%	72%
Tax Credits (YTD Only)		# Completed
Film Production Credit		61
High Wage Credit		323
Investment Credit		8
Technology Jobs Credit		26
Rural Jobs Credit		4
Advanced Energy Credit		1
Alternative Energy Credit		0
Total		423
Compliance	This Month	YTD Amount & #
Refunds Stopped*	\$ 1,125,735	\$ 7,483,345
Bankruptcy Collections	\$ 99,792	\$ 1,202,924
Compliance Assessments	\$ 5,193,431	\$ 30,919,249
Bankruptcy Proofs #	32	411
PIT Project Notices #	2,747	21,276
Audits in Progress	March	YTD
# Rec'd for Review	109	788
# Assessed	66	474
Amount Assessed	\$ 3,028,457	\$ 38,584,266

Notes from ACD

The amount of "Refunds Stopped" now includes the refunds stopped by the new Questionable Refund Unit, implemented in February, 2014. The YTD figure now also includes the refunds stopped in the amount of \$6,025,025 by the Tax Fraud Investigation Division and the Revenue Processing Division during the first half of fiscal year 2014.

Financial Distribution Bureau (ASD) Fiscal Year 2014 Distribution						
Tax Categories	Current Month FY14	Same Month FY13	FY14 YTD	FY13 YTD	YTD \$ Change	YTD % Change
Combined Reporting System	\$ 389,839,108	\$359,423,359	\$3,601,929,981	\$3,484,910,975	\$ 117,019,006	3.4%
Oil & Gas Taxes	104,912,597	71,698,762	920,925,981	660,628,201	260,297,779	39.4%
CFT/MVET/Weight Distance	47,569,639	46,856,659	479,522,685	461,666,681	17,856,004	3.9%
Personal Income Tax	19,853,237	13,396,562	314,957,063	289,722,485	25,234,578	8.7%
Corporate Income Tax	(220,583)	16,509,985	165,348,458	176,441,677	(11,093,219)	-6.3%
Royalties from Leasing MVD Data	685,276	590,917	6,043,607	4,882,204	1,161,403	23.8%
Other Programs	19,075,904	31,847,273	187,963,791	199,286,797	(11,323,006)	-5.7%
Total	\$ 581,715,178	\$540,323,517	\$5,676,691,565	\$5,277,539,020	\$ 399,152,546	7.6%

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
3/21/2014	Tax Evasion Case	An arraignment was held at 2nd Judicial District Court in Albuquerque. The individual pleaded not guilty to the 4 felony counts of Attempts to Evade or Defeat Tax for tax years 2008 through 2011	3/27/2014
Audits Received & Approved	<ul style="list-style-type: none"> IA 14-113 IRS Safeguard for ACD Las Cruces District Office IA 14-108 Las Cruces 07A MVD Field Office Audit 		
Potential Upcoming Press Opportunities	On April 4th, a plea conference is scheduled for a case involving a tax preparer that was indicted in March of 2013 on tax fraud. The individual was indicted on 16 counts of tax fraud which consisted of seven third degree felonies and nine fourth degree felonies. He is accused of filing false tax returns for several northern New Mexico residents where false deductions and farm losses were claimed.		

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	322	85	237	26.40%
Protests Acknowledged	102	2	100	1.96%
Protests Closed	82	2	80	2.44%
Ending Inventory	342	85	257	24.85%
Ending Inventory Dollar Amount	\$ 175,209,699	\$ 92,145,754	\$ 83,063,945	52.59%
Formal Hearings Scheduled	Not Available			
Legal Working	124			
Inventory in Protest Office	218			

Notes from Protest Office

34 - High-Wage Credit Protests were acknowledged for the month of March,



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of March 31, 2014**

NMTRD Exec Staff:
ITD - Greg Saunders
MVD - Mark Williams
Secretary- Demesia Padilla, CPA
ACD – Lizzy Vedamanikam
PTD - Caesario Quintana
Deputy Secretary - John Monforte
Hearings - Monica Ontiveras
TFID - Alvan Romero
ASD - Vacant
RPD - Terry Rister

Office of the Secretary - (505) 827-0341
Administrative Services - (505) 827-0369
Audit and Compliance - (505) 827-0900
Motor Vehicle - (505) 827-2296
Property Tax - (505) 827-0870
Revenue Processing - (505) 827-0800
Tax Fraud Investigations - (505) 841-6544

Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	1400	12%	Cumulative
Scheduled Delinquent Tax Sales	33	2	6%	Cumulative
Delinquent Tax Sales # Counties	33	0	0%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$ 18,000,000,000	\$2,237,673,375	12%	Cumulative
Number Of Companies Reporting	600	379	63%	Cumulative
Returns Submitted/Completed	379	290	77%	Cumulative
Appraisals				
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	120	26	22%	Cumulative
Counties - Scheduled Protest Hearings	2,500	0	0%	Cumulative

Personal Income Tax Results (PIT 2013)				
Returns Processed	Count This Month	YTD Count	Current Exception Inventory	Exception %
Paper Returns	20087	32151		
E-filed Returns	209,886	537,512		
Total	229,973	569,663	33,313	5.52%
Refunds Issued	Month	Month	YTD Count	YTD Amount
Paper Check	37,961	\$ 12,002,335	82,258	\$ 30,351,560
Direct Deposit	112,148	\$ 50,761,727	329,668	\$ 159,445,213
Total	150,109	\$ 62,764,062	411,926	\$ 189,796,773
Received	Month	Month	YTD Count	YTD Amount
Check	24,652	\$ 15,890,901	36,090	\$ 52,620,778
ACH	5,822	\$ 1,862,771	13,295	\$ 4,827,695
Total	30,474	\$ 17,753,671	49,385	\$ 57,448,472

Notes from RPD
 Payments Received may include payments for multiple previous PIT

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total for month)	118,560
Average Wait Time (average for month)	0:19:50
Customer Satisfaction (percentage rated good/excellent)	97.9%
Call Center Incoming Calls, Abandon Rate, & Average Wait Time	
Calls Coming In (total for month)	72,707
Abandon Rate (average for month)	35.73%
Average Wait Time (average for month)	4:03
Customer Satisfaction (average for month)	64.60%
Average Uninsured Rate	
Uninsured Rate (average for month)	8.91%

Information Technology Division (ITD)		
Categories	HelpStar	GenTax
Open	174	434
New	1,071	227
Resolved	(891)	(138)
Net Total	354	523

Human Resources	
Description	Total
Work Orders YTD	311
FTE on TOOL	1,109
Filled Positions	970
Vacant Positions	139
Vacancy Rates	13%
Grievances Pending	0