



**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of February 29, 2016**

**NMTRD Exec Staff:** Secretary- Demesia Padilla, CPA    **Deputy Secretary** - John Monforte    **ACD** – Ron Scott  
**ITD** – Jim Wastvedt    **ASD** – Vacant    **RPD** - Terry Rister    **TFID** – Alvan Romero  
**MVD** – William Duran    **PTD** - Caesario Quintana    **General Counsel** – Vacant

**Office of the Secretary** - (505) 827-0341  
**Administrative Services** - (505) 827-0369  
**Audit and Compliance** - (505) 827-0900  
**Motor Vehicle** - (505) 827-2296  
**Property Tax** - (505) 827-0870  
**Revenue Processing** - (505) 827-0800  
**Tax Fraud Investigations** - (505) 841-6544

Audit & Compliance Division (ACD)		
Collections	February Amounts	YTD Amounts
Collections Goal *	\$ 19,960,936	\$ 239,531,231
Actual Collections	\$ 19,684,704	\$ 163,509,454
<b>Percent of Goal</b>	<b>99%</b>	<b>68%</b>
Tax Credits (YTD Only)		
	Number of Credits Granted	
Film Production Credit	38	
High Wage Credit	44	
Investment Credit	7	
Technology Jobs Credit	19	
Rural Jobs Credit	2	
Advanced Energy Credit	0	
Alternative Energy Credit	0	
<b>Total</b>	<b>110</b>	

Compliance	February Amounts/Counts	YTD Amounts/Counts
Refunds Denied	\$ 348,107	\$ 3,116,948
Bankruptcy Collections	\$ 107,046	\$ 961,344
Compliance Assessments	\$ 2,635,905	\$ 27,785,950
Bankruptcy Proofs #	54	324
PIT Project Notices #	3,621	15,524

Audits in Progress	February Amounts/Counts	YTD Amounts/Counts
# Rec'd for Review	153	829
# Assessed	103	637
Amount Assessed	\$ 9,422,098	\$ 59,858,884

**Notes from ACD:** \*The collections goal YTD is the annual goal for FY16. The snapshot of the YTD goal and collections would be, collections goal of **\$161,222,944** with actual collections of **\$163,509,454**, which is **101.4%** of our goal.

Financial Distribution Bureau (FDB)						
Tax Program	MTD Distribution Amount (FY16)	Last Year MTD Distribution Amount (FY15)	YTD Distribution Amount (FY16)	Distribution Amount (FY15)	YTD Amount Change	YTD % Change
Combined Reporting System (GRT, etc)	\$ 504,570,044	\$ 494,630,570	\$ 3,348,596,983	\$ 3,438,971,738	\$ (90,374,755)	-3%
Oil & Gas Taxes	53,525,827	92,400,679	564,637,298	896,424,625	(331,787,327)	-59%
CFT/MVET/Weight Distance Taxes	64,962,216	65,053,186	465,503,701	454,025,857	11,477,844	3%
Personal Income Tax	52,679,051	49,567,331	301,675,029	295,219,271	6,455,758	2%
Corporate Income Tax	46,443,261	63,926,947	124,791,279	216,716,835	(91,925,557)	-73%
Royalties from Leasing MVD Data	606,182	112,997	5,368,804	4,683,323	685,481	13%
Other programs	23,075,635	25,286,969	183,723,846	185,511,690	(1,787,843)	-1%
<b>Total</b>	<b>\$ 745,862,216</b>	<b>\$ 790,978,679</b>	<b>\$ 4,994,296,941</b>	<b>\$ 5,491,553,339</b>	<b>\$(497,256,399)</b>	<b>-10%</b>

Human Resource Bureau (HRB)	
Description	Total
Work Orders YTD	157
FTE on TOOL	1,104
Filled Positions	938
Vacant Positions	166
Vacancy Rate	15.0%
Grievances Pending	0

Information Technology Division (ITD)		
Common Categories	HelpStar	GenTax
Open	100	467
New	1,559	137
Resolved	(1,459)	(164)
<b>Net Total</b>	<b>200</b>	<b>440</b>

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
February 2016	Tax Fraud	A criminal investigative report recommending prosecution for attempts to evade or defeat tax (30 counts) regarding gross receipts tax was referred to the Third Judicial District Attorney's Office on February 18, 2016.	Ongoing
February 2016	Tax Fraud	A criminal investigative report recommending prosecution for tax fraud (28 counts) and attempts to evade or defeat tax (8 counts) regarding a tax return preparer was referred to the First Judicial District Attorney's Office on February 23, 2016.	Ongoing
February 2016	Embezzlement (MVD)	The preliminary hearing originally scheduled for February was postponed to March 9, 2016 on the embezzlement investigation in the Fifth Judicial District. The defendant was charged with one count of embezzlement, a third degree felony.	Ongoing

**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of February 29, 2016**

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

**NMTRD Exec Staff:** Secretary- Demesia Padilla, CPA    Deputy Secretary - John Monforte    ACD – Ron Scott  
 ITD – Jim Wastvedt    ASD – Vacant    RPD - Terry Rister    TFID – Alvan Romero  
 MVD – William Duran    PTD - Caesario Quintana    General Counsel – Vacant

Property Tax Division (PTD)				
Ending December 31, 2016 Cumulative Starts January 1, 2016				
Delinquent Property Tax Bureau	Goal	Actual Results	Percentage of of Goal	Goal Type
Delinquent Accounts Worked	12,000	2,701	23%	Cumulative
Scheduled Delinquent Tax Sales	33	2	6%	Statutory
Delinquent Tax Sales # Counties	33	0	0%	Cumulative
State Assessed Bureau				
Full Value of Assessed Properties	\$18,000,000,000	\$176,372	0.00%	Cumulative
Number Of Companies Reporting	600	16	3%	Cumulative
Returns Submitted/Completed	586	5	1%	Cumulative
Appraisal Bureau				
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	60	11	18%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	3	11%	Cumulative

Personal Income Tax Results (PIT 2015)					
Returns Processed	February Count	YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	12,986	13,547		3.3%	
E-filed Returns	334,225	394,703		96.7%	
<b>Total</b>	<b>347,211</b>	<b>408,250</b>	<b>5,287</b>	<b>100.0%</b>	<b>1.30%</b>

Refunds Issued	February Count	February Amounts	YTD Count	% of Returns Paper vs. E-File (YTD)	YTD Amounts
Paper Check	33,735	\$12,802,106	39,916	14.9%	\$14,130,530
Direct Deposit	225,969	\$110,748,145	228,219	85.1%	\$113,373,611
<b>Total</b>	<b>259,704</b>	<b>\$123,550,251</b>	<b>268,135</b>	<b>100.0%</b>	<b>\$127,504,141</b>

Payments Received	February Count	February Amounts	YTD Count	% of Returns Paper vs. E-File (YTD)	YTD Amounts
Check	10,604	\$6,398,614	42,136	73.4%	\$54,195,887
ACH	9,252	\$2,802,956	15,289	26.6%	\$8,650,764
<b>Total</b>	<b>19,856</b>	<b>\$9,201,570</b>	<b>57,425</b>	<b>100.0%</b>	<b>\$62,846,651</b>

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	126,788
Average Wait Time	0:14:52
Customer Satisfaction (percentage good/excellent)	98.60%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	61022
Abandon Rate	47.13%
Average Wait Time	0:05:28
Average (scale; 1-100; higher	65.38%
Average Insured Rate	
Average Insured Rate	92.14

Office of Internal Oversight (OIO)		
Description	February	YTD
Internal Audit		
Audits carry-over from FY 2015	N/A	15
FY 2016 Assigned	0	12
Canceled	0	2
Completed	5	16
<b>Total:</b>	<b>5</b>	<b>9</b>
Status for Month End		
Background		1
Work in progress		6
Report stage		2
Awaiting responses		0
<b>Total Open Audits:</b>		<b>9</b>

Protest Office				
Activity	Total	Audit	Non-Audit	Percentage of Audit
Beginning Balance	403	86	317	21.34%
Protests Acknowledged	122	8	114	6.56%
Protests Closed	103	4	99	3.88%
Ending Inventory	422	90	332	21.33%
<b>Ending Inventory Dollar Amount</b>	<b>\$122,912,792</b>	<b>\$51,279,525</b>	<b>\$71,633,267</b>	<b>41.72%</b>
Formal Hearings Scheduled	Not Available			
Legal Working	408			
Inventory in Protest Office	14			