

**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of February 28, 2014**

**NMTRD Exec Staff:** Secretary- Demesia Padilla, CPA    Deputy Secretary - John Monforte    ASD - David Robbins  
**ITD - Greg Saunders**    ACD – Lizzy Vedamanikam    Hearings - Monica Ontiveras    RPD - Terry Rister  
**MVD - Mark Williams**    PTD - Caesario Quintana    TFID - Alvan Romero

Office of the Secretary - (505) 827-0341  
 Administrative Services - (505) 827-0369  
 Audit and Compliance - (505) 827-0900  
 Motor Vehicle - (505) 827-2296  
 Property Tax - (505) 827-0870  
 Revenue Processing - (505) 827-0800  
 Tax Fraud Investigations - (505) 841-6544

Audit & Compliance Division (ACD)		
Collections	This Month	YTD Amount
Collections Goal	\$17,136,017	\$ 205,632,200
Actual Collections	21,135,823	130,715,601
Percent of Goal	123%	64%

Tax Credits (YTD Only)	# Completed	Amount Disallowed
Film Production Credit	57	\$ 1,535,532
High Wage Credit	287	92,869,805
Investment Credit	6	1,330,443
Technology Jobs Credit	24	978,329
Rural Jobs Credit	4	34,520
Advanced Energy Credit	1	0
Alternative Energy Credit	0	0
<b>Total</b>	<b>379</b>	<b>\$ 96,748,629</b>

Compliance	This Month	YTD Amount / #
Refunds Stopped*	\$ 46,664	\$ 332,585
Bankruptcy Collections	\$ 133,699	\$ 1,103,132
Compliance Assessments	\$ 5,988,892	\$ 25,725,818
Bankruptcy Proofs #	52	379
PIT Project Notices #	4,720	18,529

Audits in Progress	This Month	YTD Amount / #
# Rec'd for Review	75	679
# Assessed	30	408
Amount Assessed	\$ 2,094,656	\$ 35,555,809

**Notes from ACD**

Monthly "Refunds Stopped" amount may be larger than the YTD amount because more previous year "Refunds Stopped" were released than new ones stopped, resulting in a negative balance. Additional refunds were stopped for taxpayers who failed to respond to our notice within the 30-day deadline. When those taxpayers provided documentation that verifies their refunds are valid, we must reduce the amount of "Stopped Refunds" in the current fiscal year by the amount of refunds issued that were previously reported as stopped.

**Financial Distribution Bureau (ASD) Fiscal Year 2014 Distribution**

Tax Categories	Current Month FY14	Same Month FY13	FY14 YTD	FY13 YTD	YTD \$ Change	YTD % Change
Combined Reporting System	\$ 442,058,317	\$ 433,285,264	\$3,212,090,873	\$ 3,125,487,616	\$ 86,603,257	2.8%
Oil & Gas Taxes	95,088,700	70,567,760	816,013,383	588,929,440	227,083,944	38.6%
CFT/MVET/Weight Distance	62,067,973	61,834,701	431,953,046	414,810,022	17,143,025	4.1%
Personal Income Tax	64,393,162	69,159,796	295,103,826	276,325,923	18,777,903	6.8%
Corporate Income Tax	44,580,350	63,030,909	165,569,041	159,931,692	5,637,349	3.5%
Royalties from Leasing MVD Data	603,871	490,664	5,358,330	4,291,287	1,067,044	24.9%
Other Programs	22,831,759	25,153,194	168,887,887	167,439,524	1,448,363	0.9%
<b>Total</b>	<b>\$ 731,624,132</b>	<b>\$ 723,522,287</b>	<b>\$5,094,976,387</b>	<b>\$ 4,737,215,503</b>	<b>\$357,760,884</b>	<b>7.6%</b>

**Tax Fraud Investigation Division (TFID)**

Original Entry Date	Case Description	Disposition	Disposition Date
2/17/2014	Taxpayer 1 -Tax Evasion Case	Taxpayer entered a no contest plea to 1 count of tax evasion and was sentenced to 3 months of unsupervised probation and ordered to pay the tax liability.	2/28/2014
2/27/2014	Taxpayer 2 -Tax Evasion Case	Taxpayer was indicted on 4 felony counts of Attempts to Evade or Defeat Tax for tax years 2008 through 2011.	2/28/2014
<b>Audits Received &amp; Approved</b>	<ul style="list-style-type: none"> <li>• IA 14-104 Town of Mountainair MVD Municipality</li> <li>• IA 13-119 Unclaimed Property Auction Audit 2013</li> <li>• IA 14-103 MVD Consumables</li> <li>• IA 14-110 Socorro MVD Field Office</li> </ul>		

**Property Tax Division (PTD)**

Delinquent Taxes	Goal	Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	900	8%	Cumulative
Delinquent Tax Sales # Counties	33	0	0%	Cumulative
<b>State Assessed</b>				
Full Value of Assessed Properties	\$ 18,000,000,000	\$2,237,673,375	12%	Cumulative
Number Of Companies Reporting	600	322	54%	Cumulative
Returns Submitted/Completed	322	181	56%	Cumulative
<b>Appraisals</b>				
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	120	20	17%	Cumulative
Counties - Scheduled Protest Hearings	2,500	0	0%	Cumulative

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Personal Income Tax Results (PIT 2013)				
Returns Processed	Count This Month	YTD Count	Current Exception Inventory	Exception %
Paper Returns	4,064	4,064		
E-filed Returns	300,204	327,626		
<b>Total</b>	<b>304,268</b>	<b>331,690</b>	<b>45,746</b>	<b>12.12%</b>
Refunds Issued	Count This Month	Amount This Month	YTD Count	YTD Amount
Paper Check	35,778	\$ 11,116,786	49,297	\$ 18,349,225
Direct Deposit	215,144	\$ 107,800,383	217,520	\$ 108,683,486
<b>Total</b>	<b>250,922</b>	<b>\$ 118,917,169</b>	<b>266,817</b>	<b>\$ 127,032,711</b>
Payments Received	Count This Month	Amount This Month	YTD Count	YTD Amount
Check	1,260	\$ 8,312,389	36,090	\$ 52,620,778
ACH	8,436	\$ 2,496,975	13,295	\$ 4,827,695
<b>Total</b>	<b>9,696</b>	<b>\$ 10,809,363</b>	<b>49,385</b>	<b>\$ 57,448,472</b>

**Notes from RPD**

Payments received may include PIT payments for multiple previous tax years.

Human Resources		Information Technology Division (ITD)		
Description	Total	Common Categories	HelpStar	GenTax
Work Orders YTD	183	Open	71	454
FTE on TOOL	1,109	New	1,044	275
Filled Positions	961	Resolved	(973)	(234)
Vacant Positions	148	<b>Net Total</b>	71	41
Vacancy Rates	13%			
Grievances Pending	0			

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	333	95	238	28.53%
Protests Acknowledged	108	2	106	1.85%
Protests Closed	119	12	107	10.08%
Ending Inventory	322	85	237	26.40%
Ending Inventory Dollar Amount	<b>\$ 169,310,650</b>	<b>\$ 92,055,666</b>	<b>\$ 77,254,985</b>	<b>54.37%</b>
Formal Hearings Scheduled	Not Available			
Legal Working	105			
Inventory in Protest Office	217			

Motor Vehicle Division (MVD)	
Metric Measure	Results
<b>Field Office Arrivals, Average Wait Time &amp; Customer Satisfaction</b>	
Customer Arrivals (total for month)	121,323
Average Wait Time (average for month)	0:18:23
Customer Satisfaction (percentage rated good-excellent)	98%
<b>Call Center Incoming Calls, Abandon Rate, &amp; Average Wait Time</b>	
Calls Coming In (total for month)	64,757
Abandon Rate (average for month)	38%
Average Wait Time (average for month)	0:04:33
Customer Satisfaction (average for month)	62.40%
<b>Average Uninsured Rate</b>	
Uninsured Rate (average for month)	9.10%