



**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of January 31, 2016**

**NMTRD Exec Staff:** Secretary- Demesia Padilla, CPA    Deputy Secretary - John Monforte    ACD – Ron Scott  
 ITD – Jim Wastvedt    ASD – Vacant    RPD - Terry Rister    TFID – Alvan Romero  
 MVD – William Duran    PTD - Caesario Quintana    General Counsel – Vacant

Office of the Secretary - (505) 827-0341  
 Administrative Services - (505) 827-0369  
 Audit and Compliance - (505) 827-0900  
 Motor Vehicle - (505) 827-2296  
 Property Tax - (505) 827-0870  
 Revenue Processing - (505) 827-0800  
 Tax Fraud Investigations - (505) 841-6544

Audit & Compliance Division (ACD)		
Collections	January Amounts	YTD Amounts
Collections Goal	\$ 19,960,936	\$ 239,531,231
Actual Collections	44,975,683	143,824,750
<b>Percent of Goal</b>	<b>225%</b>	<b>60%</b>
Tax Credits (YTD Only)		
	Number of Credits Granted	
Film Production Credit	33	
High Wage Credit	38	
Investment Credit	7	
Technology Jobs Credit	17	
Rural Jobs Credit	2	
Advanced Energy Credit	0	
Alternative Energy Credit	0	
<b>Total</b>	<b>97</b>	

Compliance	January Amounts	YTD Amounts
Refunds Denied	\$ 278,501	\$ 2,768,841
Bankruptcy Collections	91,604	854,298
Compliance Assessments	2,626,671	25,150,045
Bankruptcy Proofs #	36	270
PIT Project Notices #	664	11,903
Audits in Progress		
	January Amounts	YTD Amounts
# Rec'd for Review	93	676
# Assessed	77	534
Amount Assessed	\$ 1,599,224	\$ 50,436,786

**Notes from ACD:** . The collections goal YTD is the annual goal for FY16. The snapshot of the YTD goal and collections would be, collections goal of **\$142,797,465** with actual collections of **\$143,824,750** representing our **100.7%** goal.

Financial Distribution Bureau (FDB)						
Tax Program	MTD Distribution Amount (FY16)	Last Year MTD Distribution Amount (FY15)	YTD Distribution Amount (FY16)	Last Year YTD Distribution Amount (FY15)	YTD Amount Change (Includes Dec.)	YTD % Change
Combined Reporting System (GRT, etc)	\$ 383,733,651	\$392,844,822	\$2,844,026,939	\$ 2,944,341,168	\$(100,314,229)	-3%
Oil & Gas Taxes	67,990,582	106,379,438	511,111,471	804,023,946	(292,912,475)	-36%
CFT/MVET/Weight Distance Taxes	53,561,713	51,386,246	400,541,485	388,972,671	11,568,814	3%
Personal Income Tax	37,760,304	38,960,960	248,995,978	245,651,941	3,344,038	1%
Corporate Income Tax	(3,628,512)	11,352,573	78,348,018	152,789,889	(74,441,871)	-49%
Royalties from Leasing MVD Data	595,911	573,389	4,762,622	4,570,326	192,296	4%
Other programs	18,213,615	19,467,135	160,648,211	160,224,721	423,490	0%
<b>Total</b>	<b>\$ 558,227,263</b>	<b>\$620,964,562</b>	<b>\$4,248,434,725</b>	<b>\$ 4,700,574,660</b>	<b>\$(452,139,935)</b>	<b>-10%</b>

Human Resources Bureau (HRB)	
Description	Total
Work Orders YTD	108
FTE on TOOL	1,079
Filled Positions	895
Vacant Positions	184
Vacancy Rate	17.0%
Grievances Pending	1

Information Tech. Division (ITD)		
Common Categories	HelpStar	GenTax
Open	74	547
New	1,403	98
Resolved	(1,329)	(178)
<b>Net Total</b>	<b>148</b>	<b>467</b>

Office of Internal Oversight (OIO)		
Description		
Internal Audit	January	YTD
Audits carry-over from FY 2015	N/A	15
FY 2016 Assigned	7	12
Canceled	0	2
Completed	0	11
<b>Total</b>	<b>7</b>	<b>14</b>
Status at Month End		
Background		4
Work in progress		3
Report stage		2
Awaiting responses		5
<b>Total Open Audits</b>		<b>14</b>

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Personal Income Tax Results (PIT 2015)					
Returns Processed	January Count	January Amounts	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	561	561		0.9%	
E-filed Returns	60,478	60,478		99.1%	
<b>Total</b>	<b>61,039</b>	<b>61,039</b>	<b>2,312</b>	<b>100.0%</b>	<b>3.79%</b>

  

Refunds Issued	January Count	January Amounts	YTD Count	% of Returns Paper vs. E-File	YTD Amounts
Paper Check	6,181	\$1,328,424	6,181	73.3%	\$1,328,424
Direct Deposit	2,250	2,625,466	2,250	26.7%	2,625,466
<b>Total</b>	<b>8,431</b>	<b>\$3,953,890</b>	<b>8,431</b>	<b>100.0%</b>	<b>\$3,953,890</b>

  

Payments Received	January Count	January Amounts	YTD Count	% of Returns Paper vs. E-File	YTD Amounts
Check	31,532	\$47,797,273	31,532	83.9%	\$47,797,273
ACH	6,037	5,847,808	6,037	16.1%	5,847,808
<b>Total</b>	<b>37,569</b>	<b>\$53,645,081</b>	<b>37,569</b>	<b>100.0%</b>	<b>\$53,645,081</b>

Motor Vehicle Division (MVD)	
Metric Measure	Results
<b>Field Office Arrivals, Average Wait Time and Customer Satisfaction</b>	
Customer Arrivals (total)	106,639
Average Wait Time	0:11:02
Customer Satisfaction (percentage good/excellent)	98.78%
<b>Call Center Incoming Calls, Average abandon Rate, &amp; Average Wait Time</b>	
Calls Coming In (total)	61189
Abandon Rate	50.51%
Average Wait Time	0:07:12
Customer Satisfaction Average (scale; 1-100; higher is better)	57.40%
<b>Average Insured Rate</b>	
Average Insured Rate	92.20%

Property Tax Division (PTD)				
Ending December 31, 2016 Cumulative Starts January 1, 2016				
Delinquent Property Tax Bureau	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	1,616	13%	Cumulative
Scheduled Delinquent Tax Sales	33	0	0%	Statutory
Delinquent Tax Sales # Counties	33	0	0%	Cumulative
<b>State Assessed Bureau</b>				
Full Value of Assessed Properties	\$18,000,000,000	\$176,372	0.00%	Cumulative
Number Of Companies Reporting	600	16	3%	Cumulative
Returns Submitted/Completed	586	5	1%	Cumulative
<b>Appraisal Bureau</b>				
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	60	11	18%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	0	0%	Cumulative

Protest Office				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	392	87	305	22.19%
Protests Acknowledged	128	8	120	6.25%
Protests Closed	117	9	108	7.69%
Ending Inventory	403	86	317	21.34%
<b>Ending Inventory Dollar Amount</b>	<b>\$123,433,937</b>	<b>\$49,523,416</b>	<b>\$73,910,522</b>	<b>40.12%</b>
Formal Hearings Scheduled	Not Available			
Legal Working	384			
Inventory in Protest Office	19			

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
January 2016	Tax Fraud	An Albuquerque tax preparer was indicted by a Grand Jury in the Second Judicial District Court of New Mexico on 6 felony counts: (2) forgery; (2) identity theft; and (2) access to a computer with intent to defraud or embezzle on January 20, 2016.	Ongoing